SourceOne

Product Compatibility Guide

Notes, cautions, and warnings

NOTE: A NOTE indicates important information that helps you make better use of your product.

CAUTION: A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.

WARNING: A WARNING indicates a potential for property damage, personal injury, or death.

Contents

As part of an effort to improve its product lines, Dell EMC periodically releases revisions of its software and hardware. Therefore, some functions that are described in this document might not be supported by all versions of the software or hardware currently in use. The product release notes provide the most up-to-date information on product features.

Contact a technical support professional when a product does not function correctly or does not function as described in this document.

(i) **NOTE:** This document was accurate at publication time. To find the latest version of this document, go to Online Support (https://www.dell.com/support).

Purpose

This document includes compatibility information for SourceOne.

Audience

This guide is intended for use by system administrators that are responsible for installing and maintaining SourceOne.

Revision history

The following table presents the revision history of this document.

Table 1. Revision History

Revision Date	Description
September 2021 (Revision 77)	Updated multiple topics to include support for 7.2 SP11, Microsoft Office 2019, and Microsoft Windows Server 2019, Standard or Datacenter edition.
June 2021 (Revision 76)	Updated the *Supported mail servers* section
February 2021 (Revision 75)	Updated the *Supported mail servers* section.
January 2021 (Revision 74)	Updated the *Supported mail servers* section.
December 2020 (Revision 73)	• Updated the Dell EMC ECS version for SourceOne Email Management 7.2 SP10 and SP8. • Updated the DDOS version for Dell EMC Data Domain devices.
October 2020 (Revision 72)	• Updated version for SourceOne Email Management 7.2 SP10. • Updated "Supported mail servers" and "Core component compatibility" sections.
August 20, 2020 (Revision 71)	Updated "Server and databases" section in the chapter "SourceOne Email Supervisor".
July 29, 2020 (Revision 70)	• Added SourceOne Email Management 7.2 SP9 that supports Elasticsearch 6.8.10. • Added SourceOne Email Management 7.2 SP8 and SP9 that supports Elasticsearch 6.6.0. • Added SourceOne Email Management 7.2 SP7 that supports Elasticsearch 6.6.0. • Added Dell EMC Isilon 8.2. • Added Dell EMC Isilon OneFS 8.2.
May 12, 2020 (Revision 69)	• Updated version for SourceOne Email Management 7.2 SP9 • Updated version for SourceOne Email Management 7.2 SP8 or later • Updated version for SourceOne Email Management on Microsoft Windows Server 2016 and Microsoft Windows Server 2012 Standard or Datacenter edition that supports direct access to Dell EMC Data Domain devices.

Table 1. Revision History (continued)

Revision Date	Description

February 3, 2020 (Revision 68)	• Added SourceOne Email Management 7.2 SP9, including direct access support for ECS 3.3 by using the Amazon S3 API.
	• Added SourceOne Offline Access 7.2 SP9
	• Added SourceOne File Systems 7.2 SP9
	• Added SourceOne Discovery Manager 7.2 SP9
	• Added support for Red Hat Enterprise Linux 7.7 64-bit Intel platforms using the 64-bit SourceOne Email Management Extensions for Lotus Domino 7.2 SP8 or later.
	• Added compatibility information for the SourceOne Extension for IBM Lotus Domino for SourceOne Email Management 7.1 and service packs.
	• Clarified support for the Elasticsearch Java version.
	• Clarified support for SourceOne for File Systems Business Component Extensions.
	• Clarified client compatibility for SourceOne Offline Access.
	• Updates to the Core component compatibility for SourceOne Email Management 7.2 and service packs:
	  ○ Added support for Microsoft SQL Server 2017, CU18, Standard or Enterprise editions, 64-bit for SourceOne 7.2 SP9.
	  ○ Added support for Microsoft SQL Server 2016 SP2, Standard or Enterprise edition, 64-bit for SourceOne 7.2 SP8 and later.
	  ○ Added compatibility information for the SourceOne Extension for IBM Lotus Domino.

August 27, 2019 (Revision 67)	Updated SourceOne Email Management 7.2 and service packs compatibility with ECS devices
June 24, 2019 (Revision 66)	• Added SourceOne Email Management 7.2 SP8 • Added SourceOne Offline Access 7.2 SP8 • Added SourceOne File Systems 7.2 SP8 • Added SourceOne Discovery Manager 7.2 SP8 • Removed support for the Java Runtime Environment (JRE) in SourceOne Search for SourceOne Email Management 7.2 SP8. • Updated SourceOne compatibility with SQL Server Native Client (SNAC). SourceOne products are only compatible with SNAC 10.5 and 11.
March 29, 2019 (Revision 65)	• Added support for IBM Domino 9.0.1 FP's with Windows 2016 for SourceOne 7.2 SP6 and 7.2 SP7. • Added support for IBM Domino 9.0.1 with Red Hat Enterprise Linux 7.5 for SourceOne 7.2 SP7.
November 26, 2018 (Revision 64)	• Added SourceOne Email Management 7.2 SP7 • Added SourceOne Offline Access 7.2 SP7 • Added SourceOne File Systems 7.2 SP7 • Added SourceOne Discovery Manager 7.2 SP7 • Removed support for Outlook 2007 • Added support for Outlook 2016 • Removed support for Exchange 2007 and OWA 2007
May 23, 2018 (Revision 63)	• Added support for Microsoft Windows 2016, Standard or Datacenter edition, 64-bit for SourceOne 7.2 SP6. • Added support for Microsoft SQL Server 2016 SP1, Standard or Enterprise edition, 64-bit for SourceOne 7.2 SP6. • Added support for SQL 2016 with and without AlwaysOn High Availability Group (AAG). • Added support for Microsoft SharePoint 2016 with SourceOne 7.2 SP6.
March 26, 2018 (Revision 62)	• Added SourceOne Email Management 7.2 SP6 • Added SourceOne Discovery Manager 7.2 SP6 • Added SourceOne File Systems 7.2 SP6 • Added SourceOne Offline Access 7.2 SP6 • Added SourceOne for Microsoft SharePoint 7.2 SP6

Table 1. Revision History (continued)

Revision Date	Description
	• Added SourceOne File Systems 7.2 SP4 support for SourceOne Email Management 7.2 SP5. • Updated Core component compatibility for SourceOne 7.2 and service packs • Updated Archive compatibility for SourceOne 7.2 and service packs
December 12, 2017 (Revision 61)	• Added support for Microsoft SQL 2014 SP2 for SourceOne 7.2 and service packs
July 31, 2017 (Revision 60)	• Added SourceOne Email Management 7.2 SP5 • Added SourceOne Discovery Manager 7.2 SP5 • Updated Mail server compatibility for SourceOne 7.2. 7.1, 7.0, 6.8 and service packs • Updated Other compatibility items for SourceOne 7.2 and service packs
January 31, 2017 (Revision 59)	• Updated EMC SourceOne Email Management 7.2 and service packs compatibility with EMC Atmos devices
November 4, 2016 (Revision 58)	• Added EMC SourceOne Email Management 7.2 SP4 • Added EMC SourceOne Discovery Manager 7.2 SP4 • Added EMC SourceOne File Systems 7.2 SP4 • Added EMC SourceOne for Microsoft SharePoint 7.2 SP4 • Added EMC SourceOne Offline Access 7.2 SP4 • Added support for Microsoft Exchange 2016 • Added EMC SourceOne Extensions for OWA 2016 support • Updated the Types of attachments indexed by the Native Archive table • Removed references to VMware. SourceOne is supported in virtual environments where the system requirements that appear within this guide are met • Removed EMC SourceOne Archiving for Microsoft SharePoint 6.7 SP2 • Removed EMC SourceOne for Microsoft SharePoint Storage Management 6.7
August 31, 2016 (Revision 57)	• Added Isilon OneFS 7.0, 7.1, 7.2 and 8.0 support for CIFS or NFS Compatibility items • Added Isilon OneFS 7.0 and 7.1 support for Other compatibility items for File Systems 7.1 and service packs
July 27, 2016 (Revision 56)	• Added support for Microsoft Outlook 2010 SP2 with EMC SourceOne 7.2 • Removed Support for EMC SourceOne Email Management 6.7.x • Removed Support for EMC SourceOne Discovery Manager 6.7.x • Removed Support for EMC SourceOne Offline Access 6.7.x • Removed Support for EMC SourceOne Email Supervisor 6.6.x • Updated the EMC DiskXtender for Windows as an archive destination in the EMC SourceOne Email Management 7.2.x section • Updated the EMC DiskXtender for Windows as a file source in the EMC SourceOne File Systems 7.2 section
May 27, 2016 (Revision 55)	• Added EMC SourceOne Email Management 7.2 SP3 • Added EMC SourceOne Discovery Manager 7.2 SP3 • Added EMC SourceOne Offline Access 7.2 SP3 • Added support for Microsoft Outlook 2016, 32 or 64 bit, with EMC SourceOne Offline Access 7.2 SP3 • Added support for Microsoft SQL Server 2014 with Microsoft SharePoint 2013 for EMC SourceOne for Microsoft SharePoint Storage Management 7.2 SP3 • Added support for Microsoft SQL Server 2012 SP3 with EMC SourceOne 7.2 SP3 • Updated support for EMC Data Domain devices
February 23, 2016 (Revision 54)	• Updated the Compatibility with CIFS or NFS section • Updated support for Microsoft Internet Explorer • Updated support for IBM Domino 9.0 or 9.0.1 on Red Hat Enterprise Linux 6.6
December 9, 2015 (Revision 53)	• Updated instances of IBM AIX 6.2 to IBM AIX 7.1
November 9, 2015 (Revision 52)	• Added EMC SourceOne 7.2.2 • Removed EMC SourceOne 7.2.1

Table 1. Revision History (continued)

Revision Date	Description
	- Updated support for Celerra, VNX, Data Domain, Isilon, and NetApp - Updated support for IBM Domino 9.0 or 9.0.1 with Microsoft Windows Server 2012 - Updated content for EMC SourceOne eDiscovery IS1200 - Updated EMC SourceOne for File Systems support for CIFS and NFS - Removed support for EMC SourceOne Email Management 6.6.x - Removed support for EMC SourceOne Offline Access 6.6.x - Removed support for EMC SourceOne Discovery Manager 6.6.x - Removed support for EMC SourceOne Archiving for Microsoft SharePoint 6.6.x
October 8, 2015 (Revision 51)	Added EMC SourceOne Email Supervisor 7.2
September 21, 2015 (Revision 50)	- Added EMC SourceOne Discovery Manager 7.2.1 - Added EMC SourceOne Email Management 7.2.1 - Added EMC SourceOne for File Systems 7.2.1 - Added EMC SourceOne Archiving for Microsoft SharePoint 7.2.1 - Added EMC SourceOne for Offline Access 7.2.1 - Added support for Microsoft Windows Server 2012, Standard edition, 64-bit for EMC SourceOne Email Supervisor 7.0 SP1 - Updated EMC SourceOne Email Management Extensions for IBM Domino support - Updated EMC SourceOne Extensions for Outlook Web Access (OWA) Support
July 2, 2015 (Revision 49)	Added EMC SourceOne In Place Migration 7.3
June 10, 2015 (Revision 48)	- Added EMC SourceOne Discovery Manager 7.1.3 - Added EMC SourceOne Email Management 7.1.3 - Added EMC SourceOne for File Systems 7.1.3 - Added EMC SourceOne for Microsoft SharePoint 7.1.3 - Added EMC SourceOne for Offline Access 7.1.3
April 30, 2015 (Revision 47)	- Added EMC SourceOne Discovery Manager 7.2 - Added EMC SourceOne Email Management 7.2 - Added EMC SourceOne for File Systems 7.2 - Added EMC SourceOne for Microsoft SharePoint 7.2 - Added EMC SourceOne for Offline Access 7.2 - Removed support for EMC SourceOne Email Management 6.5.x - Removed support for EMC SourceOne Offline Access 6.5.x - Removed support for EMC SourceOne Discovery Manager 6.5.x - Removed support for EMC SourceOne Email Supervisor 6.5 - Removed support for Microsoft Exchange 2003 - Removed support for Microsoft Windows Server 2003 - Removed support for IBM Domino 7.0.x and 8.0.x - Removed support for IBM i 5.4 and 6.1 - Removed support for Microsoft Entourage 2004 - Removed support for OWA 2003
November 28, 2014 (Revision 46)	Added the VNX storage model to the list of platforms that are certified to work with EMC SourceOne for File Systems using the CIFS protocol.
September 25, 2014 (Revision 45)	- Updated the supported IBM Notes versions for SourceOne Master and Worker Services for EMC SourceOne Email Management 7.1 SP1 and 7.1 SP2 - Clarified support for Microsoft Exchange 2013 and Microsoft Exchange 2013 SP1 for EMC SourceOne Email Management 7.1 SP1 and 7.1 SP2 - Clarified mail server operating system support for IBM Domino 8.0.x, 32-bit, not using IBM DB2 database - Clarified support for OWA extensions - Added support for Windows Server 2008 R2, Standard or Enterprise edition, SP1 64-bit for the EMC SourceOne console for EMC SourceOne Email Management 7.1 SP1 and 7.1 SP2

Table 1. Revision History (continued)

Revision Date	Description
	• For EMC Isilon devices, removed content in the EMC SourceOne Email Management 7.1 SP1 and 7.1 SP2 releases, as well as the EMC SourceOne for Microsoft SharePoint 7.1 SP1 and 7.1 SP2 releases, that indicated additional capabilities such as Retention and WORM support are not supported
August 18, 2014 (Revision 44)	• Added support for EMC SourceOne Email Management 7.1 SP2 to EMC SourceOne Email Supervisor 6.6, 6.6 SP1, 7.0, and 7.0 SP1 Server • Updated compatibility for EMC SourceOne Extension for IBM Lotus Domino for EMC SourceOne Email Management 6.6 to 6.8 SP4, 7.0 to 7.0 SP2, and 7.1 SP1 • Added support for EMC SourceOne Email Management 7.1 SP2 to EMC SourceOne for File Systems 6.8
July 31, 2014 (Revision 43)	• Added EMC SourceOne Discovery Manager 7.1 SP2 • Added EMC SourceOne Email Management 7.1 SP2 • Added EMC SourceOne for File Systems 7.1 SP2 • Added EMC SourceOne for Microsoft SharePoint 7.1 SP2 • Added EMC SourceOne for Offline Access 7.1 SP2
May 2, 2014 (Revision 42)	• Clarified support for service packs • Removed references to Windows authentication only • Removed support for Microsoft Windows XP • Updated all 7.1 references to 7.1 SP1
April 4, 2014 (Revision 41)	• Clarified support for Windows Server 2012 R2 Standard edition
March 17, 2014 (Revision 40)	• Updated EMC SourceOne In Place Migration 6.8 section
March 13, 2014 (Revision 39)	• Added EMC SourceOne Email Supervisor 7.0 SP1
March 4, 2014 (Revision 38)	• Added EMC SourceOne Discovery Manager 7.1 SP1 • Added EMC SourceOne Email Management 7.1 SP1 • Added EMC SourceOne for File Systems 7.1 SP1 • Added EMC SourceOne for Microsoft SharePoint 7.1 SP1 • Added EMC SourceOne for Offline Access 7.1 SP1
December 23, 2013 (Revision 37)	• Added EMC SourceOne Discovery Manager 7.0 SP2 • Added EMC SourceOne Email Management 7.0 SP2 • Added EMC SourceOne for Microsoft SharePoint 7.0 SP2
December 06, 2013 (Revision 36)	• Added EMC SourceOne Discovery Manager 6.8.4 • Added EMC SourceOne Email Management 6.8.4
October 18, 2013 (Revision 35)	• Added EMC SourceOne Discovery Manager 7.1 • Added EMC SourceOne Email Management 7.1 • Added EMC SourceOne for File Systems 7.1 • Added EMC SourceOne for Microsoft SharePoint 7.1 • Added EMC SourceOne for Offline Access 7.1
August 9, 2013 (Revision 34)	• Added EMC SourceOne Email Supervisor 7.0
June 27, 2013 (Revision 33)	• Added EMC SourceOne Discovery Manager 7.0 and 7.0 SP1 • Added EMC SourceOne Email Management 7.0 and 7.0 SP1 • Added EMC SourceOne for Microsoft SharePoint 7.0 and 7.0 SP1
June 18, 2013 (Revision 32)	• Added EMC SourceOne Email Management 6.8 SP3 • Added EMC SourceOne Discovery Manager 6.8 SP3
May, 2013 (Revision 31)	• Added EMC SourceOne Email Management 6.7 SP4 • Added EMC SourceOne Discovery Manager 6.7 SP4
March, 2013 (Revision 30)	• Added EMC SourceOne for File Systems 6.8
January, 2013 (Revision 29)	• Added information about EMC SourceOne Email Management 6.8 SP2 hotfix 2

Table 1. Revision History (continued)

Revision Date	Description
December, 2012 (Revision 28)	- Added EMC SourceOne Discovery Manager 6.8 SP2 - Added EMC SourceOne Email Management 6.8 SP2 - Added EMC SourceOne Offline Access 6.8 SP2 - Added EMC SourceOne Email Supervisor 6.6 SP1
October, 2012 (Revision 27)	- Added EMC SourceOne Discovery Manager 6.7 SP3 - Added EMC SourceOne Email Management 6.7 SP3 - Added EMC SourceOne Email Management 6.8 SP1 support for Domino 8.5.2 - Clarified VMware support with EMC SourceOne for Microsoft SharePoint 6.6, 6.7 SP2 and 6.8, and EMC SourceOne for File Systems 6.6 and 6.6 SP1
September, 2012 (Revision 26)	Clarified EMC SourceOne Email Management support for Exchange 2010 personal archives
July, 2012 (Revision 25)	- Added EMC SourceOne Discovery Manager 6.6 SP2 - Added EMC SourceOne Email Management 6.6 SP2 - Clarified EMC SourceOne Email Supervisor 6.6 support for Windows 2008 R2 - Clarified EMC SourceOne Email Management 6.8 SP1 support for Outlook 2010 SP1
June, 2012 (Revision A24)	- Added EMC SourceOne Discovery Manager 6.8 SP1 - Added EMC SourceOne Email Management 6.8 SP1, support for Domino 8.5.3, and additional support for Outlook 2010 SP1, 32-bit
April, 2012 (Revision A23)	Added EMC SourceOne In Place Migration 6.8
April, 2012 (Revision A22)	Added EMC SourceOne for Microsoft SharePoint 6.8
March, 2012 (Revision A21)	- Added EMC SourceOne Discovery Manager 6.8 - Added EMC SourceOne Email Management 6.8 - Added EMC SourceOne Offline Access 6.8 - Added EMC SourceOne Office Access 6.6 - 6.8 support for S/MIME encryption - Clarified support statement and third party product version support throughout - Added EMC SourceOne Offline Access client 6.8 support for Citrix XenApp 6.0 for Windows Server 2008 R2
February, 2012 (Revision A20)	Added EMC SourceOne for Microsoft SharePoint Storage Management 6.7
October, 2011 (Revision A19)	- Added EMC SourceOne for Microsoft SharePoint 6.7 SP2 - Added support for Remote Desktop Services (formerly Terminal Services) with EMC SourceOne Offline Access 6.7 or 6.7 SP2 clients - Clarified EMC Atmos CAS device usage with EMC SourceOne Email Management 6.7, SP1, and SP2 - Clarified EMC Data Domain device usage with EMC SourceOne Email Management 6.7, SP1, and SP2
September, 2011 (Revision A18)	- Added EMC SourceOne Email Management 6.7 SP2 - Added EMC SourceOne Discovery Manager 6.7 SP2 - Added EMC SourceOne Offline Access 6.7 SP2 - Added EMC SourceOne Email Supervisor 6.6 support for Outlook 2010
September, 2011 (Revision A17)	- Added EMC SourceOne Email Management 6.5 SP2, 6.6 SP1, 6.7, and 6.7 SP1 support for EMC DiskXtender for Windows 6.5 SP2, 64-bit, and 6.5 SP3, 32-bit - Added EMC SourceOne Email Management 6.7 and 6.7 SP1 support for EMC Atmos CAS 2.0 - Clarified EMC SourceOne Email Management 6.7 and 6.7 SP1 support for Internet Explorer - Clarified EMC SourceOne Email Management 6.6 to 6.7 SP1 SourceOne Extension for IBM Lotus Domino kit locations
August, 2011 (Revision A16)	- Added EMC SourceOne Email Management 6.7 SP1 - Added EMC SourceOne Discovery Manager 6.7 SP1

Table 1. Revision History (continued)

Revision Date	Description
	• Clarified EMC SourceOne Email Management 6.6 to 6.7 SP1 OWA extension kit locations
July, 2011 (Revision A15)	• Added EMC SourceOne Email Management 6.7 • Added EMC SourceOne Discovery Manager 6.7 • Added EMC SourceOne Offline Access 6.7 • Clarified Firefox and Internet Explorer browser support for EMC SourceOne Email Management versions
June, 2011 (Revision A14)	• Added EMC SourceOne Email Supervisor 6.6 • Updated EMC SourceOne for File Systems 6.6 SP1 to support EMC Cloud Tiering Appliance
April, 2011 (Revision A13)	• Added EMC SourceOne for File Systems 6.6 SP1
March, 2011 (Revision A12)	• Added EMC SourceOne Email Management 6.6 SP1, including the new direct support for additional storage devices. • Added EMC SourceOne Discovery Manager 6.6 SP1 • Clarified VMware support statements for EMC SourceOne Email Management 6.5 and 6.6 versions • Modified SharePoint 6.6, Files 6.6, Discovery Manager 6.6, and EMC SourceOne eDiscovery - Kazeon 4.5 to indicate support for EMC SourceOne Email Management 6.6 SP1 • Clarified general support statement on page 1
March, 2011 (Revision A11)	• Added EMC SourceOne Offline Access 6.6.2
September, 2010 (Revision A10)	• Added EMC SourceOne for File Systems 6.6.
September, 2010 (Revision A09)	• Added EMC SourceOne Email Management 6.6 support for WIndows 2003 64-bit • Added EMC SourceOne Email Management 6.6 support for the EMC SourceOne console running on Windows Server 2008 R2 64-bit
June, 2010 (Revision A08)	• Added EMC SourceOne Email Management 6.6 • Added EMC SourceOne for Microsoft SharePoint 6.6 • Added EMC SourceOne Discovery Manager 6.6 • Added EMC SourceOne eDiscovery - Kazeon 4.4
February, 2010 (Revision A07)	• Added EMC SourceOne Email Management 6.5 SP2 • Added EMC SourceOne Email Supervisor 6.5 • Added EMC SourceOne Discovery Manager SP2 • Removed Outlook XP as a supported client for EMC SourceOne Email Management • Clarified EMC SourceOne Email Management support for Exchange 2010 • Added EMC SourceOne Email Management support for Solaris 9 and 10 with Domino 7, 8, and 8.5 • Clarified EMC SourceOne Email Management and Discovery Manager requirements for EMC EmailXtender support
November, 2009 (Revision A06)	• Added EMC SourceOne Email Management support for Exchange 2010 • Added EMC SourceOne Email Management support for Exchange clusters running on Microsoft Windows Server 2008 • Clarified EMC SourceOne Email Management localization kit information • Removed EMC SourceOne Email Management requirement to use some physical devices when using VMware
October, 2009 (Revision A05)	• Clarified VMware support for EMC SourceOne Email Management 6.5 and 6.5 SP1 • Added support for Domino 8.0 and 7.0 on IBM i 5.4 for EMC SourceOne Email Management 6.5 and 6.5 SP1 • Clarified EMC SourceOne Discovery Manager 6.5 requirements • Clarified EMC SourceOne Email Management requirements for EMC EmailXtender support

Table 1. Revision History (continued)

Revision Date	Description
September, 2009 (Revision A04)	• Added EMC SourceOne Discovery Manager 6.5 • Added DiskXtender 6.3 SP1 support for EMC SourceOne Email Management 6.5 SP1
July, 2009 (Revision A03)	• Added support for Domino 8.5 for EMC SourceOne Email Management 6.5 • Clarified Active Directory support for EMC SourceOne Email Management 6.5 to include Windows 2008 Active Directory • Clarified Entourage shortcutting support
June, 2009 (Revision A02)	• Added support for Firefox 3.0 for EMC SourceOne Email Management 6.5 • Added list of attachments that are supported for indexing by the EMC SourceOne Native Archive • Added support for use of Notes multi-user with EMC SourceOne Email Management 6.5 clients • Clarified Windows Server 2003 support to include both R2 and non-R2 versions and not include the Datacenter edition for EMC SourceOne Email Management 6.5 • Clarified Active Directory support to be only for Windows Server 2003 Active Directory for EMC SourceOne Email Management 6.5 • Clarified that items not covered by this document are not supported
April, 2009 (Revision A01)	Initial release.

Related documentation

The SourceOne documentation set includes the following publications.

SourceOne Products:

- *SourceOne Products Compatibility Guide*
- *SourceOne Products Security Configuration Guide*

SourceOne Email Management:

- *SourceOne Email Management Installation Guide*
- *SourceOne Email Management Administration Guide*
- *SourceOne Email Management Release Notes*
- *SourceOne Email Management Localized Product Release Notes*
- *SourceOne Auditing and Reporting Installation and Administration Guide*
- *SourceOne Management Pack for Microsoft System Center Operations Manager Guide*
- *SourceOne Search User Guide*
- *SourceOne Disaster Recovery Solution Guide*
- *SourceOne 7.0 and later SNMP Trap Monitoring Solution Technical Notes*

SourceOne Discovery Manager:

- *SourceOne Discovery Manager Installation and Administration Guide*
- *SourceOne Discovery Manager Desktop User Guide*
- *SourceOne Discovery Manager Web Application User Guide*
- *SourceOne Discovery Manager Release Notes*
- *SourceOne Discovery Manager Localized Product Release Notes*
- SourceOne Discovery Manager Desktop Quick Reference Cards

SourceOne for File Systems:

- *SourceOne for File Systems Installation Guide*
- *SourceOne for File Systems Administration Guide*
- *SourceOne for File Systems Release Notes*

SourceOne Offline Access:

- *SourceOne Offline Access Installation and Administration Guide*
- *SourceOne Offline Access User Guide*

- *SourceOne Offline Access Release Notes*

SourceOne Archiving for Microsoft SharePoint:

- *SourceOne Archiving for Microsoft SharePoint Installation Guide*
- *SourceOne Archiving for Microsoft SharePoint Administration Guide*
- *SourceOne Archiving for Microsoft SharePoint Release Notes*
- SourceOne Archiving for Microsoft SharePoint Archive Search Quick Reference Card

SourceOne for Microsoft SharePoint Storage Management:

- *SourceOne for Microsoft SharePoint Storage Management Installation Guide*
- *SourceOne for Microsoft SharePoint Storage Management Administration Guide*
- *SourceOne for Microsoft SharePoint Storage Management Release Notes*

SourceOne Email Supervisor:

- *SourceOne Email Supervisor Installation Guide*
- *SourceOne Email Supervisor Administration Guide*
- *SourceOne Email Supervisor Web Application (Reviewer and Reports) Guide*
- *SourceOne Email Supervisor Release Notes*

1

Overview

This guide describes the supported configurations, components, operating systems, and products that can be used with Dell EMC SourceOne products. This document is organized by product and version.

Topics in this section include:

Topics:

- Support Statements
- SourceOne products language support

Support Statements

Configurations, components, operating systems, or products that are not listed in this document are not supported.

Dell EMC SourceOne products support only the third-party product versions that the product vendor supports, and which are documented in this guide.

Only third parties can support third-party product features which are not documented as working with Dell EMC SourceOne products. Dell EMC SourceOne products do not support all third party product features.

If a listed third-party product is no longer supported by the vendor, such as when a product has reached the end of support, support for that product may be limited or no longer available. Once a supported product reaches the end of standard support, only defects reported against an Dell EMC SourceOne product that are reproducible with a supported version of that product can be addressed. Otherwise, to continue to receive support, the customer is asked to upgrade to a current supported version.

Performance Monitor Support

Microsoft Windows provides Performance Monitor (PerfMon) counters that systems management applications can use to enable administrators to monitor system and application performance for applications running on Windows, such as SourceOne. Dell EMC SourceOne publishes a set of performance counters when installed to enable monitoring of performance of some Dell EMC SourceOne processes.

The SourceOne counters are provided on an as is basis. Technical support for issues that are related to the performance counters is not available.

SourceOne products language support

SourceOne product language support consists of the following:

- The list of languages for which each product is localized.
- The list of languages which the SourceOne Native Archive can process for archiving and indexing.

SourceOne products localization support

The languages for which each of the SourceOne products are localized are listed in appropriate sections for each of the following products:

- SourceOne 7.2.x
- SourceOne 7.1.x
- SourceOne 7.0.x
- SourceOne 6.8.x

(i) **NOTE:** SourceOne Email Supervisor is not localized.

SourceOne product languages supported for archiving and indexing

SourceOne indexing, search, and display is Unicode compliant. This display means that any Unicode encoded content can be archived, indexed, searched, and displayed.

Conversion and indexing uses UTF8 for all documents. Conversion to UTF8 occurs for all searches before execution.

Refer to www.unicode.org for more information about Unicode.

The SourceOne Native Archive supports archiving and indexing for the languages and special cases that are listed in the following table.

Table 2. Languages supported for archiving and indexing

Afrikaans	Faeroese	Malay
Albanian	Farsi	Mongolian
Arabic	Finnish	Norwegian
Armenian	French	Polish
Azeri	Galician	Portuguese
Bahasa	German	Russian
Basque	Greek	Serbian
Belarusian	Hebrew	Slovak
Bengali	Hungarian	Slovenian
Bulgarian	Icelandic	Spanish
Catalan	Indonesian	Swedish
Chinese (Simplified)	Italian	Tamil
Chinese (Traditional)	Japanese	Tatar
Croatian	Kazak	Thai [1]
Cyrillic	Korean [1]	Turkish
Czech	Kyrgyz	Ukrainian
Danish	Latvian	Uzbek
Dutch	Lithuanian	Vietnamese
English	Macedonian	Welsh
Estonian		
[1] Due to variations in how spaces and punctuation are processed, languages such as Thai and Korean are indexed differently. Keyword searches that are performed on datasets that include objects in those languages must be optimized for each language to ensure the best results.		

SourceOne Email Management

Learn about the supported configurations, components, operating systems, and products that can be used with the SourceOne Email Management products. Topics include:

Topics:

- SourceOne Email Management 7.2, 7.2 SP2, 7.2 SP3, 7.2 SP4, 7.2 SP5, 7.2 SP6, 7.2 SP7, 7.2 SP8, 7.2 SP9, 7.2 SP10 and 7.2 SP11
- SourceOne Email Management 7.1 SP1, 7.1 SP2, and 7.1 SP3
- SourceOne Email Management 7.0 to 7.0 SP2
- SourceOne Email Management 6.8 to 6.8 SP4

SourceOne Email Management 7.2, 7.2 SP2, 7.2 SP3, 7.2 SP4, 7.2 SP5, 7.2 SP6, 7.2 SP7, 7.2 SP8, 7.2 SP9, 7.2 SP10 and 7.2 SP11

Learn about compatibility for SourceOne Email Management 7.2, 7.2 SP2, 7.2 SP3, 7.2 SP4, 7.2 SP5, 7.2 SP6, 7.2 SP7, 7.2 SP8, 7.2 SP9, 7.2 SP10 and 7.2 SP11.

Supported mail servers

The following table lists the mail server and minimum versions of operating system combinations that are compatible with SourceOne Email Management.

Table 3. Mail server compatibility for SourceOne Email Management 7.2 and service packs

Mail server	Mail server operating system
Microsoft Exchange 2019 RTM	An operating system that Microsoft Exchange 2019 RTM supports. ⓘ **NOTE:** SourceOne supports only RPC protocol for Exchange 2019. By default, the MAPI over HTTP is enabled in Exchange 2019; hence disable MAPI over HTTP and enable RPC. For more information, see Configure MAPI over HTTP in Exchange Server.
Microsoft Exchange 2016 RTM.	An operating system that Microsoft Exchange 2016 RTM supports. ⓘ **NOTE:** SourceOne supports only RPC protocol for Exchange 2016. By default, the MAPI over HTTP is enabled in Exchange 2016; hence disable MAPI over HTTP and enable RPC. For more information, see Configure MAPI over HTTP in Exchange Server.
Microsoft Exchange 2013 RTM, or SP1. Also refer to the following SourceOne support information: • For Microsoft Exchange 2013, or SP1, refer to the section that includes information about Microsoft Exchange virtual organizations and address list segregation or Address Book Policies in Other compatibility items on page 28.	An operating system that Microsoft Exchange 2013 RTM, or SP1 supports.

Table 3. Mail server compatibility for SourceOne Email Management 7.2 and service packs (continued)

Mail server	Mail server operating system
● For all Microsoft Exchange 2013 releases, refer to the section that includes information about Microsoft Exchange Server 2010 and 2013 personal archives in Archive compatibility on page 26.	
Microsoft Exchange 2010 RTM, SP1, SP2, or SP3. Also refer to the following SourceOne support information: ● For Microsoft Exchange 2010 RTM, SP1, SP2, or SP3, refer to the section that includes information about Microsoft Exchange virtual organizations and address list segregation or Address Book Policies in Other compatibility items on page 28. ● For all Microsoft Exchange 2010 releases, refer to the section that includes information about Microsoft Exchange Server 2010 and 2013 personal archives in Archive compatibility on page 26.	An operating system that Microsoft Exchange 2010 RTM, SP1, SP2, or SP3 supports.
IBM Domino 10.0.0, 64-bit, not using IBM DB2 database.	Red Hat Enterprise Linux 7.8, 64-bit Intel platforms using the 64-bit SourceOne Email Management Extensions for Lotus Domino 7.2 SP10. Microsoft Windows Server 2016, Standard or Enterprise edition, 64-bit, with SourceOne Email Management Extensions 7.2 SP10 for IBM Lotus Domino that are installed as a 64-bit application.
HCL Domino 11.0.0, 64-bit, not using IBM DB2 database	Red Hat Enterprise Linux 7.9, 64-bit Intel platforms using the 64-bit SourceOne Email Management Extensions for Lotus Domino 7.2 SP11. Microsoft Windows Server 2019, Standard or Enterprise edition, 64-bit, with SourceOne Email Management Extensions 7.2 SP11 for HCL Domino that are installed as a 64-bit application.
IBM Domino 9.0 or 9.0.1, 32-bit or 64-bit, not using IBM DB2 database.	● IBM AIX 7.1, 64-bit, using the 64-bit SourceOne Email Management Extensions 7.1 SP2 for IBM Lotus Domino. ● IBM AIX 6.1, 32-bit, using the 32-bit SourceOne Email Management Extensions 7.1 SP2 for IBM Lotus Domino. ● Microsoft Windows Server 2016, Standard, or Enterprise edition, 64-bit, with the SourceOne Email Management Extensions 7.2 SP7 for IBM Lotus Domino that are installed as a 64-bit application. ● Microsoft Windows Server 2012, Standard, or Enterprise edition, 64-bit, with the SourceOne Email Management Extensions 7.1 SP2 for IBM Lotus Domino that are installed as a 64-bit application. ● Microsoft Windows Server 2008 R2, Standard, or Enterprise edition, 64-bit, SP2, with the SourceOne Email Management Extensions 7.1 SP2 for IBM Lotus Domino that are installed as a 64-bit application. ● Red Hat Enterprise Linux 7.7 64-bit Intel platforms using the 64-bit SourceOne Email Management Extensions for Lotus Domino 7.2 SP8 or later. ● Red Hat Enterprise Linux 7.5 64-bit Intel platforms using the 64-bit SourceOne Email Management Extensions for Lotus Domino 7.2 SP7. ● Red Hat Enterprise Linux 6.6 on 32-bit or 64-bit Intel platforms using the 32-bit SourceOne Email Management Extensions for Lotus Domino 7.1 SP2.

Table 3. Mail server compatibility for SourceOne Email Management 7.2 and service packs (continued)

Mail server	Mail server operating system
IBM Domino 8.5, 8.5.1, 8.5.2, 8.5.3, 32-bit or 64-bit, not using IBM DB2 database.	• IBM AIX 7.1, 64-bit, using the 64-bit SourceOne Email Management Extensions 7.1 SP2 for IBM Lotus Domino. • IBM AIX 6.1, 32-bit, using the 32-bit use the SourceOne Email Management Extensions 7.1 SP2 for IBM Lotus Domino. • Microsoft Windows Server 2008 R2, Standard, or Enterprise edition, 64-bit, SP2, with the SourceOne Email Management Extensions 7.1 SP2 for IBM Lotus Domino that are installed as a 64-bit application. • Red Hat Enterprise Linux 6.2 on 32-bit or 64-bit Intel platforms, using the 32-bit SourceOne Email Management 7.1 SP2 for IBM Lotus Domino.

Core component compatibility

The following table describes the supported environment in which the minimum versions of the SourceOne Email Management core components can be installed.

Table 4. Core component compatibility for SourceOne Email Management 7.2 and service packs

Core component	Operating system	Required software
SourceOne Console	• Windows Server 2019, Standard, or Datacenter edition, 64-bit. SourceOne 7.2 SP10 or later only. • Windows Server 2016, Standard, or Datacenter edition, 64-bit. SourceOne 7.2 SP6 or later only. • Windows Server 2012 R2 Standard or Datacenter edition, 64-bit • Windows Server 2012, Standard, or Datacenter edition, 64-bit • Windows Server 2008 R2, Standard, or Enterprise edition, SP1, 64-bit • Microsoft Windows 10 Professional or Enterprise editions, 32-bit and 64-bit • Microsoft Windows 8.1, Professional or Enterprise editions, 64-bit and 32-bit • Microsoft Windows 8, Professional or Enterprise editions, 64-bit and 32-bit • Microsoft Windows 7, Home, Ultimate, Enterprise, or Professional editions, RTM or SP1, 64-bit and 32-bit • Microsoft Windows Vista, Business, or Enterprise edition, SP1, 32-bit only	Requires that the following software is installed: • Microsoft Visual C++ 2010 SP1 Redistributable Package (x86). On English, French, Italian, German, and Spanish language systems, this package is automatically installed with the SourceOne Email Management software if it is not present. On Simplified Chinese and Japanese language systems, the redistributable package specific to the supported language must be manually or silently installed. • Microsoft Visual C++ 2005 SP1 Redistributable Package (x86). On English, French, Italian, German, and Spanish language systems, this package is automatically installed with the SourceOne Email Management software if it is not present. On Simplified Chinese and Japanese language systems, the redistributable package specific to the supported language must be manually or silently installed. • SourceOne 7.2 SP5 and earlier requires the Microsoft SQL Server Native Client Redistributable Package that is installed by SourceOne Email Management. • In environments that utilize the Transport Layer Security (TLS) 1.2 protocol, SourceOne 7.2 SP6 or later and SQL Server Native Client (SNAC) 10.5 or 11 Redistributable Package is required. It is

Core component	Operating system	Required software

		recommended that administrators install a version of SNAC that best suits their environment and that is consistent with Microsoft best practices.
		● SourceOne 7.2 SP5 and earlier requires .NET Framework 4.0 Redistributable Package.
		● SourceOne 7.2 SP6 or later requires Microsoft .NET Framework 4.6 Redistributable Package or later.
		● Microsoft Management Console (MMC) 3.0.
		● Internet Explorer 9, 10, or 11.
		See the Microsoft documentation for information regarding supported Internet Explorer versions specific to an operating system.
		● If the SourceOne Console is used with Exchange mail servers, then a mail client that the mail server you are using supports must be installed. The following mail clients are supported with cache mode disabled:
		  ○ Microsoft Outlook 2019, 32-bit
		  ○ Microsoft Outlook 2016, 32-bit
		  ○ Microsoft Outlook 2013 RTM or SP1, 32-bit
		  ○ Microsoft Office Outlook 2010, 32-bit
		● If the SourceOne Console is used with IBM Domino mail servers, then a mail client that the mail server you are using supports must be installed. The following mail clients are supported:
		  ○ IBM Notes 10.0.1
		  ○ IBM Notes 9.0 or 9.0.1
		  ○ IBM Lotus Notes 8.5.3
		  ○ IBM Lotus Notes 8.5.2
		  ○ IBM Lotus Notes 8.5.1
		  ○ IBM Lotus Notes 8.5
		The multi-user version of IBM Notes is not supported with the SourceOne Console.

SourceOne Master Services or Worker Services	● Windows Server 2019, Standard, or Datacenter edition, 64-bit. SourceOne 7.2 SP10 or later only. ● Windows Server 2012 R2 Standard or Datacenter edition, 64-bit ● Windows Server 2012, Standard, or Datacenter edition, 64-bit	Requires that the following software is installed: ● Microsoft Visual C++ 2010 SP1 Redistributable Package (x86). On English, French, Italian, German, and Spanish language systems, this package is automatically installed with the SourceOne Email Management software if it is not

Table 4. Core component compatibility for SourceOne Email Management 7.2 and service packs (continued)

Core component	Operating system	Required software

	• Windows Server 2008 R2, Standard or Enterprise edition, RTM or SP1, 64-bit	present. On Simplified Chinese and Japanese language systems, the redistributable package specific to the supported language must be manually or silently installed.
		
		• SourceOne 7.2 SP5 and earlier requires the Microsoft SQL Server Native Client Redistributable Package installed by SourceOne Email Management.
		
		• In environments that utilize the Transport Layer Security (TLS) 1.2 protocol, SourceOne 7.2 SP6 or later and SQL Server Native Client (SNAC) 10.5 or 11 Redistributable Package is required. It is recommended that administrators install a version of SNAC that best suits their environment and that is consistent with Microsoft best practices.
		
		• SourceOne 7.2 SP5 and earlier requires .NET Framework 4.0 Redistributable Package.
		
		• SourceOne 7.2 SP6 or later requires Microsoft .NET Framework 4.6 Redistributable Package or later.
		
		• If SourceOne Master Services or Worker Services are used with Microsoft Exchange mail servers, then a mail client that the mail server you are using supports must be installed. The following mail clients are supported with cache mode disabled:
		  ○ Microsoft Outlook 2019 32 bit
		  ○ Microsoft Outlook 2016, 32-bit
		  ○ Microsoft Outlook 2013 RTM or SP1, 32-bit
		  ○ Microsoft Office Outlook 2010, 32-bit
		
		• If SourceOne Master Services or Worker Services are used with IBM Domino mail servers, then a mail client that the mail server you are using supports must be installed. The following mail clients are supported:
		  ○ IBM Notes 9.0. or 9.0.1
		  ○ IBM Lotus Notes 8.5.3
		  ○ IBM Lotus Notes 8.5.2
		  ○ IBM Lotus Notes 8.5.1
		  ○ IBM Lotus Notes 8.5
		The multi-user version of IBM Notes is not supported with the SourceOne Master Services or Worker Services.

SourceOne SQL Server databases	• Microsoft SQL Server 2017, CU18, Standard, or Enterprise editions, 64-	**Database Authentication**

Core component	Operating system	Required software
	bit. The AlwaysOn Failover Cluster Instance and Availability Groups is supported with SourceOne version 7.2 SP9 or later. ● Microsoft SQL Server 2016, SP1 or SP2, Standard or Enterprise editions, 64-bit. The AlwaysOn Failover Cluster Instance and Availability Groups is supported with SourceOne version 7.2 SP6 or later. ⓘ **NOTE:** Microsoft SQL Server 2016 SP2 is only supported with SourceOne 7.2 SP8 and later. ● Microsoft SQL Server 2014, SP2 Standard or Enterprise editions, 64-bit. The AlwaysOn Failover Cluster Instance is supported. ● Microsoft SQL Server 2012, SP1, SP2, or SP3, Standard, or Enterprise editions, 64-bit. The AlwaysOn Failover Cluster Instance is supported. ● Microsoft SQL Server 2008 R2, SP1, SP2, or SP3, Standard, or Enterprise editions, 64-bit. ● Microsoft SQL Server 2008, SP1, SP2, SP3, or SP4, Standard, or Enterprise editions, 64-bit.	The databases are accessed using the Microsoft SQL Server Native Client. The Dell EMC SourceOne SQL Server databases use Windows authentication. However, the SQL Server database engine can be set to use either Windows authentication or Mixed mode authentication. **Database Installation** Consider the following: ● The SourceOne Email Management and SourceOne Discovery Manager databases can be installed on the same system, provided there are sufficient resources. Sufficient resources, such as for CPU, memory, I/O, or on separate SQL Server systems. ● SourceOne databases are installed at a SQL Server compatibility level which works with all supported SQL Server versions. Do not change the compatibility level. **Upgrading** Upgrading from Microsoft SQL Server Standard Edition to Enterprise edition is supported. Downgrading from Enterprise edition to Standard edition is not supported.
SourceOne ONM Viewer	● Microsoft Windows 10, Professional or Enterprise editions, 32-bit and 64-bit ● Microsoft Windows 8.1, Professional or Enterprise editions, 32-bit and 64-bit ● Microsoft Windows 8, Professional or Enterprise editions, 32-bit and 64-bit ● Microsoft Windows 7, Home, Professional, Enterprise, or Ultimate editions 32-bit and 64-bit, RTM or SP1 ● Microsoft Windows Vista, SP1, Business, or Enterprise edition, 32-bit	Requires either of the following minimum versions of the software to be installed: ● IBM Notes 9.0 or 9.0.1. ● IBM Lotus Notes 8.5, 8.5.2, or 8.5.3. The multiuser version of Notes is supported for all these versions. ● Microsoft .NET Framework 4.0 Redistributable Package. ● Microsoft Visual C++ 2010 SP1 Redistributable Package (x86). On English, French, Italian, German, and Spanish language systems, this package is automatically installed with the SourceOne Email Management software if it is not present. On Simplified Chinese and Japanese language systems, the redistributable package specific to the supported language must be manually or silently installed.
SourceOne Extension for IBM Lotus Domino	SourceOne Email Management Extensions 7.2 SP7 for IBM Lotus Domino.	● IBM Domino must be installed with a supported version of Domino on a supported platform. ● On Microsoft Windows platforms, Microsoft Visual C++ 2010 SP1

Table 4. Core component compatibility for SourceOne Email Management 7.2 and service packs (continued)

Core component	Operating system	Required software
		Redistributable Package (x86). On English, French, Italian, German, and Spanish language systems, this package is automatically installed with the SourceOne software if it is not present. On Simplified Chinese and Japanese language systems, the redistributable package specific to the supported language must be manually or silently installed.
SourceOne Extensions for OWA 2019 Support	• Windows Server 2019, Standard, or Datacenter edition, 64-bit. SourceOne 7.2 SP10 or later only.	• Microsoft Exchange Server 2019 • Microsoft Visual C++ 2010 SP1 Redistributable Package (x86). On English, French, Italian, German, and Spanish language systems, this package is automatically installed with the SourceOne software if it is not present. On Simplified Chinese and Japanese language systems, the redistributable package specific to the supported language must be manually or silently installed. • Microsoft .NET Framework 4.0 SP1 Redistributable Package. • For SourceOne Email Management 7.2, use the SourceOne Extensions for Microsoft Outlook Web Access (OWA) download package.
SourceOne Extensions for OWA 2016 Support	• Windows Server 2016, Standard, or Datacenter edition, 64-bit. SourceOne 7.2 SP6 or later only. • Windows Server 2012, R2,Standard, or Datacenter edition, 64-bit • Windows Server 2008 R2, Standard or Enterprise edition, RTM or SP1, 64-bit only	• Microsoft Exchange Server 2016 • Microsoft Visual C++ 2010 SP1 Redistributable Package (x86). On English, French, Italian, German, and Spanish language systems, this package is automatically installed with the SourceOne software if it is not present. On Simplified Chinese and Japanese language systems, the redistributable package specific to the supported language must be manually or silently installed. • Microsoft .NET Framework 4.0 SP1 Redistributable Package. • For SourceOne Email Management 7.2, use the SourceOne Extensions for Microsoft Outlook Web Access (OWA) download package.
SourceOne Extensions for OWA 2013 Support	• Windows Server 2016, Standard, or Datacenter edition, 64-bit. SourceOne 7.2 SP6 or later only. • Windows Server 2012, Standard, or Datacenter edition, 64-bit • Windows Server 2008 R2, Standard or Enterprise edition, RTM or SP1, 64-bit only	• Microsoft Exchange Server 2013 RTM or SP1. • Microsoft Visual C++ 2010 SP1 Redistributable Package (x86). On English, French, Italian, German, and Spanish language systems, this package is automatically installed with the SourceOne software if it is not present. On Simplified Chinese and Japanese language systems, the redistributable package specific to

Table 4. Core component compatibility for SourceOne Email Management 7.2 and service packs (continued)

Core component	Operating system	Required software
		the supported language must be manually or silently installed. • Microsoft .NET Framework 4.0 SP1 Redistributable Package. • For SourceOne Email Management 7.2, use the SourceOne Extensions for Microsoft Outlook Web Access (OWA) download package.
SourceOne Extensions for OWA 2010 Support	• Windows Server 2008 R2, Standard or Enterprise edition, RTM or SP1, 64-bit only	• Microsoft Exchange 2010, SP1, SP2, or SP3. • Microsoft Visual C++ 2010 Redistributable Package (x86). On English, French, Italian, German, and Spanish language systems, this package is automatically installed with the SourceOne software if it is not present. On Simplified Chinese and Japanese language systems, the redistributable package specific to the supported language must be manually or silently installed. • Microsoft .NET Framework 3.5 SP1 Redistributable Package. • For SourceOne Email Management 7.2, use the SourceOne Extensions for Microsoft Outlook Web Access (OWA) download package.

Table 4. Core component compatibility for SourceOne Email Management 7.2 and service packs

Core component	Operating system	Required software

SourceOne Search	• Windows Server 2019, Standard or Datacenter edition, 64- bit SourceOne 7.2 SP10 or later only.
	• Windows Server 2016, Standard, or Datacenter edition, 64-bit. SourceOne 7.2 SP6 or later only.
	• Windows Server 2012 R2 Standard or Datacenter edition, 64-bit
	• Windows Server 2012, Standard, or Datacenter edition, 64-bit
	• Windows Server 2008 R2 Standard or Enterprise edition, 64-bit
		• Microsoft Visual C++ 2010 SP1 Redistributable Package (x86). On English, French, Italian, German, and Spanish language systems, this package is automatically installed with the SourceOne software if it is not present. On Simplified Chinese and Japanese language systems, the redistributable package specific to the supported language must be manually or silently installed.
		• Microsoft .NET Framework 4.0 Redistributable Package.
		• Microsoft Internet Information Services (IIS) as follows:
		  ○ IIS 10.0 with Windows Server 2016
		  ○ IIS 8.5 with Windows Server 2012 R2
		  ○ IIS 8.0 with Windows Server 2012
		  ○ IIS 7.5 with Windows Server 2008 R2
		• Microsoft ASP.NET 4.0.
		• For SourceOne Search to support some file restore functionality, install version 8.191 on Java Runtime

Core component	Operating system	Required software
		Environment (JRE), on the client system's operating system (Windows or Macintosh). If you use a 32-bit browser, then install the 32-bit version of the JRE. If you use a 64-bit browser, then install the 64-bit version of the JRE. Both the 32-bit and the 64-bit versions of the JRE can be installed on the same system. ● To restore files to an alternate location, you must use Internet Explorer 11. Google Chrome and Mozilla Firefox no longer provides NPAPI support (technology that is required for Java applets).
		Starting with SourceOne 7.2 SP8, the features that use JRE are deprecated. As a result, the JRE software is no longer required.

SourceOne Web Services	● Windows Server 2019, Standard, or Datacenter edition, 64-bit. SourceOne 7.2 SP10 or later only.
	● Windows Server 2016, Standard, or Datacenter edition, 64-bit. SourceOne 7.2 SP6 or later only.
	● Windows Server 2012 R2 Standard or Datacenter edition, 64-bit
	● Windows Server 2012, Standard, or Datacenter edition, 64-bit
	● Windows Server 2008 R2, Standard, or Enterprise edition, 64-bit
		● Must be installed on a Worker Server.
		● Microsoft .NET Framework 4.0 Redistributable Package
		● Microsoft Internet Information Services (IIS) as follows:
		  ○ IIS 10.0 with Windows Server 2016
		  ○ IIS 8.5 with Windows Server 2012 R2
		  ○ IIS 8.0 with Windows Server 2012
		  ○ IIS 7.5 with Windows Server 2008 R2
		● Microsoft ASP.NET 4.0

SourceOne Mobile Services	● Windows Server 2019, Standard, or Datacenter edition, 64-bit. SourceOne 7.2 SP10 or later only.
	● Windows Server 2016, Standard, or Datacenter edition, 64-bit. SourceOne 7.2 SP6 or later only.
	● Windows Server 2012 R2 Standard or Datacenter edition, 64-bit
	● Windows Server 2012, Standard, or Datacenter edition, 64-bit
	● Windows Server 2008 R2, Standard, or Enterprise edition, 64-bit
		● Microsoft Visual C++ 2010 SP1 Redistributable Package (x86). On English, French, Italian, German, and Spanish language systems, this package is automatically installed with the SourceOne software if it is not present. On Simplified Chinese and Japanese language systems, the redistributable package specific to the supported language must be manually or silently installed.
		● Microsoft .NET Framework 4.0 Redistributable Package.
		● Microsoft Internet Information Services (IIS) as follows:
		  ○ IIS 10.0 with Windows Server 2016
		  ○ IIS 8.5 with Windows Server 2012 R2
		  ○ IIS 8.0 with Windows Server 2012
		  ○ IIS 7.5 with Windows Server 2008 R2
		● Microsoft ASP.NET 4.0.

Table 4. Core component compatibility for SourceOne Email Management 7.2 and service packs (continued)

Core component	Operating system	Required software
		- Microsoft Outlook Web Access Light 2010 using the Universal URL feature. Usage of shortcuts from OWA Light 2010 requires that the Universal URL Web service for the SourceOne Mobile Services software be configured using the SourceOne Console. - Microsoft Entourage 2008 using the Universal URL feature. Usage of shortcuts from Microsoft Entourage requires that the Universal URL Web service for the SourceOne Mobile Services software be configured using the SourceOne Console. - Mobile devices that support Exchange using the Universal URL feature. Usage of shortcuts from mobile devices requires that the Universal URL Web service for the SourceOne Mobile Services software be configured using the SourceOne Console.

Archive compatibility

This table lists the minimum requirements for the archives that can be used with SourceOne Email Management to archive messages.

Table 5. Archive component compatibility for SourceOne Email Management 7.2 and service packs

Component	Compatibility
SourceOne Native Archive	Computers that are SourceOne Native Archive servers must have one of the following installed: - Microsoft Windows Server 2019, Standard or Datacenter edition, 64-bit. ⓘ **NOTE:** Microsoft Windows Server 2019 is only supported with SourceOne Email Management version 7.2 SP10 or later. - Microsoft Windows Server 2016, Standard or Datacenter edition, 64-bit. ⓘ **NOTE:** Microsoft Windows Server 2016 is only supported with SourceOne Email Management version 7.2 SP6 or later. - Windows Server 2012 R2, Standard, or Datacenter edition, 64-bit - Windows Server 2012, Standard, or Datacenter edition, 64-bit - Windows Server 2008 R2, Standard or Enterprise edition, RTM or SP1, 64-bit - SourceOne 7.2 SP5 and earlier requires Microsoft SQL Server Native Client Redistributable Package installed by SourceOne Email Management. - In environments that utilize the Transport Layer Security (TLS) 1.2 protocol, SourceOne 7.2 SP6 or later and SQL Server Native Client (SNAC) 10.5 or 11 Redistributable

Table 5. Archive component compatibility for SourceOne Email Management 7.2 and service packs (continued)

Component	Compatibility

	Package is required. It is recommended that administrators install a version of SNAC that best suits their environment and that is consistent with Microsoft best practices.
	● SourceOne 7.2 SP5 and earlier requires .NET Framework 4.0 Redistributable Package.
	● SourceOne 7.2 SP6 or later requires Microsoft .NET Framework 4.6 Redistributable Package or later.
	● Microsoft Visual C++ 2010 SP1 Redistributable Package (x86). On English, French, Italian, German, and Spanish language systems, this package is automatically installed with the SourceOne software if it is not present. On Simplified Chinese and Japanese language systems, the redistributable package specific to the supported language must be manually or silently installed.
	● Microsoft Visual C++ 2005 SP1 Redistributable Package (x86). On English, French, Italian, German, and Spanish language systems, this package is automatically installed with the SourceOne software if it is not present. On Simplified Chinese and Japanese language systems, the redistributable package specific to the supported language must be manually or silently installed.
	● (Optional) Microsoft Outlook can be installed to support full-text indexing of content that contains embedded Exchange messages. The following versions of Outlook (32-bit only) can be installed with SourceOne Email Management 7.2:
	  ○ Microsoft Outlook 2010, 2010 SP1, 2010 SP2
	  ○ Microsoft Outlook 2013, 2013 SP1
	  ○ Microsoft Outlook 2016
	  ○ Microsoft Outlook 2019
	
	Outlook is required in an Exchange environment and can be useful in an IBM Domino environment where Microsoft Exchange messages are encountered.

Dell EMC EmailXtender 4.8 SP1	For SourceOne Email Management 7.2, any of the following are supported: ● Dell EMC EmailXtender 4.81.1459 with hotfix build 1469 and hotfix build 1472 ● Dell EMC EmailXtender 4.81.2031 with hotfix build 2036 ● Dell EMC EmailXtender 4.81.2518 ● Dell EMC EmailXtender 4.81.2518 with hotfix build 2547 Dell EMC EmailXtender 4.8 SP1 archives are supported for reading and for searching, but cannot be used to archive new data using SourceOne Email Management.
Exchange Server 2010 and 2013 personal archives	The SourceOne Email Management 7.2 releases, including SourceOne Offline Access, support the use of Exchange Server 2010 and 2013 personal archives. SourceOne Email Management activities can archive, create shortcuts, restore shortcuts, or delete messages that are stored in Exchange 2010 and 2013 personal archives.
Attachments that the SourceOne Native Archive indexes	Refer to the ISYS or Elasticsearch documentation for a list of supported file attachments that can be indexed.

Other compatibility items

This table lists additional compatibility information for SourceOne Email Management that is not covered in the previous sections.

Table 6. Other compatibility items for SourceOne Email Management 7.2 and service packs

Item	Compatibility
Dell EMC Cloud Tiering Appliance (CTA)	Accessing the Dell EMC Cloud Tiering Appliance (CTA) version 11.0, 10.0, SP2, 7.5, or 7.4 console within the SourceOne Console is supported by using the versions of Internet Explorer which is supported by CTA.
Dell EMC SourceOne eDiscovery IS1200, also referred as Dell EMC SourceOne eDiscovery - Kazeon IS1200	For compatibility information regarding SourceOne eDiscovery IS1200 with SourceOne Email Management, see the SourceOne eDiscovery IS1200 documentation.
Active Directory	SourceOne components work in a Windows Active Directory environment with IBM Domino, Microsoft Exchange, and other products. See the product documentation to understand the specific version of the Active Directory is supported for the version of IBM Domino, Microsoft Exchange, or other product. When using Windows 2008 Active Directory with Exchange, a Name Service Provider Interface (NSPI) connection from Microsoft Outlook to a Windows Server 2008-based domain controller may return the following error code from the server: MAPI_E_LOGON_FAILED. If this error occurs, follow the resolution actions that are described in the following Microsoft article: http://support.microsoft.com/kb/949469/en-us/
Distributed Microsoft components	Microsoft Windows Installer (MSI) 3.1.
Elasticsearch	Prerequisite: Java version 8U121. If you are installing or upgrading to Elasticsearch 5.5.0 and later, you must use Java version 8U121 or later. Using an earlier Java version causes the Elasticsearch installation or upgrade to terminate. SourceOne Email Management 7.2 SP9 supports Elasticsearch 1.7.5, 2.4.4, 5.5.0, 6.6.0, and 6.8.10. SourceOne Email Management 7.2 SP8 and 7.2 SP9 supports Elasticsearch 1.7.5, 2.4.4. 5.5.0, and 6.6.0. SourceOne Email Management 7.2 SP5 and 7.2 SP6 and 7.2 SP7 supports Elasticsearch 1.7.5, 2.4.4, and 5.5.0. SourceOne Email Management 7.2 SP4 supports Elasticsearch 1.3.2 and 1.7.5. SourceOne Email Management 7.2 to 7.2 SP3 supports Elasticsearch 1.3.2.
Web browsers that are supported for use with SourceOne Search	For SourceOne Email Management 7.2, the following Web browsers are supported for use with SourceOne Search: ● On Microsoft Windows platforms: ○ Microsoft Internet Explorer 9, 10, 11, or Microsoft Edge. See the Microsoft documentation for information regarding supported Internet Explorer versions specific to an operating system. ○ Mozilla Firefox 76 ● On Apple Mac OS X 10.4, Mozilla Firefox 3.6 to 7.0. Other Web browsers, or Web browser versions, may work but have not been qualified.

Item	Compatibility
Web browsers that are supported for use with SourceOne auditing and reporting features	Microsoft Internet Explorer 9, 10, or 11. Refer to the Microsoft documentation for information regarding supported Internet Explorer versions specific to an operating system.
Web browsers that are supported for accessing email messages	Any web browsers that the following products support can be used to access email messages that are archived or shortcut by SourceOne Email Management: ● Microsoft Outlook Web Access 2010 or 2013 and 2016 or 2019 ● IBM Domino Web Access 8.5 or 9.0.1 Such Web browsers can include Microsoft Internet Explorer, Mozilla FireFox, or Apple Safari.
Microsoft Windows Network Load Balancing	SourceOne servers can be installed and used on servers that have Windows Network Load Balancing (NLB) enabled when either Single or Class C affinity is enabled.
Microsoft Clustering of SourceOne Master Servers	SourceOne Master Servers can run on a supported Microsoft Cluster Server (MSCS) configuration on supported operating systems. Microsoft clusters of SourceOne Master Servers are supported in a two node active-passive cluster. SourceOne Worker Servers do not require clustering.
Microsoft Clustering of Exchange Servers	SourceOne Email Management works with a supported version of Microsoft Exchange when Microsoft Exchange, including OWA, is running on a supported Microsoft Cluster Server (MSCS) configuration.
Dell EMC DiskXtender for Windows as an archive destination	SourceOne Email Management only supports the following versions of DiskXtender when writing to an archive using DiskXtender media: ● DiskXtender for Windows 6.5 SP5. Patch 1 is required. ● DiskXtender for Windows 6.5 SP8.
Dell EMC Atmos devices	● SourceOne Email Management 7.2 supports Dell EMC Atmos 2.1.6, 2.2 and 2.4.1. ● SourceOne Email Management supports direct access to Dell EMC Atmos CAS 2.0. For SourceOne Email Management 7.2, you configure Atmos CAS devices the same as Centera devices by using the Centera Container storage type for the archive folder. ● SourceOne Email Management supports Dell EMC Atmos RESTful Interface 2.0.x, 2.1.0, 2.1.1, 2.1.2, 2.1.6, 2.2 and 2.4.1.
Dell EMC Celerra or VNX devices	SourceOne Email Management supports direct access to Dell EMC Celerra or VNX devices using the DART version 5.x operating system. Dell EMC Celerra or VNX Archive folders that are configured with a non-zero **Months to retain** value automatically leverage **File Level Retention** on configured volumes.
Dell EMC Centera devices	SourceOne Email Management supports direct access to Dell EMC Centera devices using the CentraStar version 4.x operating system.
Dell EMC Data Domain devices	SourceOne Email Management on Microsoft Windows Server 2016 and Microsoft Windows Server 2012 Standard or Datacenter edition supports direct access to Dell EMC Data Domain devices using DDOS version 5.7, 6.0, 6.1, and 7.2 and 7.3. Only use Data Domain devices with Dell EMC SourceOne as storage for archive folders. Data Domain Archive folders that are configured with a non-zero **Months to retain** value automatically leverage **Retention Lock** on configured volumes.

Item	Compatibility
Dell EMC Isilon devices	SourceOne Email Management supports Dell EMC Isilon devices through CIFS/SMB protocol access for read/write purposes. If Dell EMC Isilon 7.0, 7.1, 7.2, 8.0, 8.1, and 8.2 is intended to host the Message Center, then it must satisfy I/O and High Availability requirements. Dell EMC Isilon Archive folders that are configured with a non-zero **Months to retain** value automatically leverage **SmartLock** on configured volumes.
IBM NetApp devices	SourceOne Email Management supports direct access to IBM NetApp devices using the Data ONTAP version 7.x operating system. NetApp Archive folders that are configured with a non-zero **Months to retain** value automatically leverage **SnapLock** on configured volumes.
Dell EMC ECS devices	SourceOne Email Management 7.2 SP10 supports direct access to Dell EMC ECS 3.5 devices by using either of the following interfaces: ● ECS by using S3 API Container ● ECS by using CAS ● ECS by using REST SourceOne Email Management 7.2 SP2 supports direct access to Dell EMC ECS devices by using either of the following interfaces: ● ECS by using CAS ● ECS by using REST (i) **NOTE:** SourceOne Email Management 7.2 SP8 or later supports direct access to Dell EMC ECS 3.5 using CAS and REST. ECS does not support retention functionality through the RESTful API. (i) **NOTE:** ECS via S3 API container storage supports only connections to Dell-EMC ECS storage devices.
Microsoft Exchange virtual organizations and address list segregation or Address Book Policies	The following statements list the SourceOne Email Management support for these addresses book-related Microsoft Exchange features: ● SourceOne Email Management 7.2 does not support the Address Book Policy feature of Microsoft Exchange 2010 SP2, SP3, 2013, or 2013 SP1, which has similar capabilities. ● SourceOne Email Management 7.2 supports virtual organization and address list segregation in Microsoft Exchange 2010 SP1, SP2, SP3, 2013, or 2013 SP1.
Third-party instant message proxy servers	SourceOne Email Management supports the capture and archiving of instant messages by using of third-party instant message proxy server software. The proxy server software captures instant message conversations. The proxy server software converts these messages into SMTP messages that are sent to SourceOne Email Management to be archived as any other SMTP message. The following are the requirements for a proxy server that is used with SourceOne Email Management: ● All proxy servers must be configured to convert IM conversations into plain, SMTP, body text. ● All IM chat participant's SMTP addresses must be listed in the To, CC, or From field to be associated with a particular employee.
Languages	See SourceOne products language support on page 15 for the list of languages that can be indexed and searched. SourceOne Email Management components can be installed on the following local language versions of the Microsoft Windows operating system:

Item	Compatibility
	● English ● French ● Italian ● German ● Spanish ● Japanese ● Simplified Chinese ● Russian ● Polish Selected components are localized into the following languages: ● French ● Italian ● German ● Spanish ● Japanese ● Simplified Chinese ● Polish ● Russian The SourceOne Email Management components in the following list have been localized and have language pack kits that can be installed: ● SourceOne Search application, including the online help and error messages. ● SourceOne Offline Access application, including the online help. All languages are installed by default, no language pack is required. ● SourceOne Console. The online help for the console is not localized. ● SourceOne error messages. For information about how to install the language packs, see the document for the version of SourceOne Email Management that you have as described in the *SourceOne Email Management 7.2 Localized Product Release Notes*.

Types of attachments indexed by the Native Archive

This table lists the file attachments that the SourceOne Native Archive can index.

Table 7. Types of attachments indexed by the Native Archive for SourceOne Email Management 7.2 and service packs

Document Type	Extension
Adobe Acrobat	PDF
Adobe Flash	SWF
ANSI Text	TXT
ASCII Text	TXT
AutoCAD Drawing	DWG
Comma Separated Values	CSV
Corel WordPerfect	
DisplayWrite	RFT, DCA, .DW4, .DW5, DOC

Table 7. Types of attachments indexed by the Native Archive for SourceOne Email Management 7.2 and service packs (continued)

Document Type	Extension
Framework WP	FW3
HTML	HTM, HTML
IBM DCA	RFT, TXT, DCA
IBM FFT	RFT, FFT
JPEG EXIF	
Lotus 1-2-3	WK, WKS, WK3, WK4
Lotus Ami Pro	
Lotus Manuscript	MANU, MNU, MAN
Lotus WordPro	LWP
MASS 11 (M11)	
Microsoft Binder	
Microsoft EML (Outlook Express saved email messages)	
Microsoft Excel	XLS, XLSX, XLSB
Microsoft HTML Help	CHM
Microsoft MHT (Web page archives)	
Microsoft MSG (Outlook saved email messages)	
Microsoft PowerPoint	PPT, PPTX
Microsoft Rich Text Format	RTF
Microsoft vCard	VCF
Microsoft Visio	VSD
Windows Media Audio	WMA
Windows Media Video	WMV
Microsoft Word for DOS	DOC
Microsoft Word	DOC, DOCX
Microsoft WordPad	
Microsoft Works	WPS
Microsoft XPS	XPS, OXPS
MP3 ID3	
Multimate	DOX
Open Access II	OAII
OpenDocument	ODF
OpenOffice Impress	ODP
Professional Write	PW, PW1, PW2
Q&A Write	QA, QA3
SGML Text	SGML
StarOffice Calc	SXC, SXS, ODS
Tagged Image Format File	TIF, TIFF

Document Type	Extension
Unicode UTF8 (big-endian or little-endian)	
Unicode UCS2 (big-endian or little-endian)	
Uniplex	
Ventura Publisher Mark-up	
Wang IWP	IWP
Wang WP Plus	IWP
Windows Write	WRI
WordStar	WS2, DOC, WS, WSx, WSD
XML	XML
XYwrite	XY
Zip	ZIP

SourceOne Email Management 7.1 SP1, 7.1 SP2, and 7.1 SP3

The following sections describe the SourceOne Email Management 7.1 SP1, 7.1 SP2, and 7.1 SP3 support.

ⓘ **NOTE:** The SourceOne Email Management 7.1 SP1 release is the initial release in the 7.1.x series. To benefit customers, Dell EMC consolidated the SourceOne Email Management 7.1 and 7.1 SP1 releases into a single release.

Supported mail servers

The following table lists the mail server and minimum versions of operating system combinations that are compatible with SourceOne Email Management.

Table 8. Mail server compatibility for SourceOne Email Management 7.1 and service packs

Mail server	Mail server operating system
Microsoft Exchange 2010 RTM, SP1, SP2, or SP3. Also refer to the following Dell EMC SourceOne support information: ● For Microsoft Exchange 2010 RTM, SP1, SP2, or SP3, refer to the section that includes information about Microsoft Exchange virtual organizations and address list segregation or Address Book Policies in Other compatibility items on page 41. ● For all Microsoft Exchange 2010 releases, refer to the section that includes information about Exchange Server 2010 and 2013 personal archives in Archive compatibility on page 40.	An operating system that is supported by Microsoft Exchange 2010 RTM, SP1, SP2, or SP3.
Microsoft Exchange 2013 RTM, or SP1. Also refer to the following Dell EMC SourceOne support information: ● For Microsoft Exchange 2013, or SP1, refer to the section that includes information about Microsoft Exchange virtual organizations and address list segregation or Address Book Policies in Other compatibility items on page 41. ● For all Microsoft Exchange 2013 releases, refer to the section that includes information about Exchange Server	An operating system that is supported by Microsoft Exchange 2013 with Dell EMC SourceOne Extensions for OWA installed. SourceOne Email Management 7.1 SP2 supports shortcut resolution through OWA with Exchange 2013 or Exchange 2013 SP1.

Mail server	Mail server operating system
2010 and 2013 personal archives in Archive compatibility on page 40.	
IBM Lotus Domino 8.5, 8.5.1, 8.5.2, 8.5.3, 32-bit or 64-bit, not using IBM DB2 database.	- IBM AIX 7.1, 64-bit, using the 64-bit SourceOne Email Management Extensions 7.1 SP2 for IBM Lotus Domino. - IBM AIX 6.1, 32-bit, using the 32-bit SourceOne Email Management Extensions 7.1 SP2 for IBM Lotus Domino. - Microsoft Windows Server 2008 R2, Standard, or Enterprise edition, 64-bit, SP2, with the SourceOne Email Management Extensions 7.1 SP2 for IBM Lotus Domino that are installed as a 64-bit application. - Red Hat Enterprise Linux 6.2 on 32-bit or 64-bit Intel platforms, using the 32-bit SourceOne Email Management Extensions 7.1 SP2 for IBM Lotus Domino.
IBM Domino 9.0 or 9.0.1, 32-bit or 64-bit, not using IBM DB2 database.	- IBM AIX 7.1, 64-bit, using the 64-bit SourceOne Email Management Extensions 7.1 SP2 for IBM Lotus Domino. - IBM AIX 6.1, 32-bit, using the 32-bit SourceOne Email Management Extensions 7.1 SP2 for IBM Lotus Domino. - Microsoft Windows Server 2012, Standard, or Enterprise edition, 64-bit, with the SourceOne Email Management Extensions 7.1 SP2 for IBM Lotus Domino that are installed as a 64-bit application. ⓘ **NOTE:** Only Dell EMC SourceOne versions 7.1 SP3 or later are supported with Microsoft Windows Server 2012 and IBM Domino 9.0 or 9.0.1, 32 bit or 64 bit, not using IBM DB2 database. - Microsoft Windows Server 2008 R2, Standard, or Enterprise edition, 64-bit, SP2, with the SourceOne Email Management Extensions 7.1 SP2 for IBM Lotus Domino that are installed as a 64-bit application. - Only IBM Domino 9.0 or 9.0.1, 32-bit is supported with Red Hat Enterprise Linux 6.6 on 32-bit or 64-bit Intel platforms, using the 32-bit SourceOne Email Management Extensions 7.1 SP2 for IBM Lotus Domino.

Core component compatibility

The following table describes the supported environment in which the minimum versions of the SourceOne Email Management core components can be installed.

Table 9. Core component compatibility for SourceOne Email Management 7.1 and service packs

Core component	Operating system	Required software
Dell EMC SourceOne console	- Windows Server 2012 R2 Standard or Datacenter edition, 64-bit - Windows Server 2012, Standard, or Datacenter edition, 64-bit - Windows Server 2008 R2, Standard, or Enterprise edition, SP1, 64-bit - Microsoft Windows 8.1, Professional and Enterprise editions, 64-bit and 32-bit - Microsoft Windows 8, Professional and Enterprise editions, 64-bit and 32-bit	Requires that the following software be installed: Microsoft Visual C++ 2010 SP1 Redistributable Package (x86). On English, French, Italian, German, and Spanish language systems, this package is automatically installed with the SourceOne Email Management software if it is not present. On Simplified Chinese and Japanese language systems, the redistributable package specific to the supported language must be manually or silently installed.

Core component	Operating system	Required software

	• Microsoft Windows 7, Home, Ultimate, and Professional editions, RTM or SP1, 64-bit and 32-bit, Windows Vista, Business or Enterprise edition, SP1, 32-bit only	• Microsoft Visual C++ 2005 SP1 Redistributable Package (x86). On English, French, Italian, German, and Spanish language systems, this package is automatically installed with the SourceOne Email Management software if it is not present. On Simplified Chinese and Japanese language systems, the redistributable package specific to the supported language must be manually or silently installed.
		• Microsoft SQL Server Native Client Redistributable Package installed by SourceOne Email Management.
		• Microsoft .NET Framework 4.0 Redistributable Package.
		• Microsoft Management Console (MMC) 3.0.
		• Internet Explorer 9, 10, or 11.
		
		Refer to the Microsoft documentation for information regarding supported Internet Explorer versions specific to an operating system.
		
		• If the Dell EMC SourceOne console is used with Microsoft Exchange mail servers, then a mail client supported by the mail server you are using must be installed. The following are supported with cache mode disabled:
		  ○ Microsoft Office Outlook 2010, 32-bit
		  ○ Microsoft Outlook 2013 RTM, 32-bit
		• If the Dell EMC SourceOne console is used with IBM Domino mail servers, then a mail client supported by the mail server you are using must be installed. The following are supported:
		  ○ IBM Notes 9.0 or 9.0.1
		  ○ IBM Lotus Notes 8.5.3
		  ○ IBM Lotus Notes 8.5.2
		  ○ IBM Lotus Notes 8.5.1
		  ○ IBM Lotus Notes 8.5
		The multi-user version of IBM Notes is not supported with the Dell EMC SourceOne console.

Dell EMC SourceOne Master Services or Worker Services	• Windows Server 2012 R2 Standard or Datacenter edition, 64-bit • Windows Server 2012, Standard, or Datacenter edition, 64-bit • Windows Server 2008 R2, Standard or Enterprise edition, RTM or SP1, 64-bit	Requires that the following software be installed: • Microsoft Visual C++ 2010 SP1 Redistributable Package (x86). On English, French, Italian, German, and Spanish language systems, this package is automatically

Core component	Operating system	Required software

		installed with the SourceOne Email Management software if it is not present. On Simplified Chinese and Japanese language systems, the redistributable package specific to the supported language must be manually or silently installed.
		● Microsoft SQL Server Native Client Redistributable Package installed by SourceOne Email Management.
		● Microsoft .NET Framework 4.0 Redistributable Package.
		● If Dell EMC SourceOne Master Services or Worker Services are used with Exchange mail servers, then a mail client supported by the mail server you are using must be installed. The following mail clients are supported with cache mode disabled:
		  ○ Microsoft Office Outlook 2010, 32-bit
		  ○ Microsoft Outlook 2013 32-bit
		● If Dell EMC SourceOne Master Services or Worker Services are used with IBM Domino mail servers, then a mail client supported by the mail server you are using must be installed. The following mail clients are supported:
		  ○ IBM Notes 9.0 or 9.0.1
		  ○ IBM Lotus Notes 8.5.3
		  ○ IBM Lotus Notes 8.5.2
		  ○ IBM Lotus Notes 8.5.1
		  ○ IBM Lotus Notes 8.5
		The multi-user version of Notes is not supported with the Dell EMC SourceOne console.

Dell EMC SourceOne SQL Server databases	● Microsoft SQL Server 2012, SP1, Standard, or Enterprise editions, 64-bit. ● Microsoft SQL Server 2008 R2, SP1, SP2, or SP3, Standard, or Enterprise editions, 64-bit. ● Microsoft SQL Server 2008, SP1, SP2, SP3, or SP4, Standard, or Enterprise editions, 64-bit.	**Database authentication** The databases are accessed using the Microsoft SQL Server Native Client. The Dell EMC SourceOne SQL Server databases use Windows authentication. The SQL Server database engine can be set to use either Windows authentication or Mixed mode authentication. **Database installation** Consider the following: ● The SourceOne Email Management and SourceOne Discovery Manager databases can be installed on the same computer, provided there are sufficient resources, such as for CPU, memory, or I/O, or on separate SQL Server systems.

Table 9. Core component compatibility for SourceOne Email Management 7.1 and service packs (continued)

Core component	Operating system	Required software
		• Dell EMC SourceOne databases are installed at a SQL Server compatibility level which works with all supported SQL Server versions. Do not change the compatibility level. **Upgrading** Upgrading from Microsoft SQL Server Standard Edition to Enterprise edition is supported. Downgrading from Enterprise edition to Standard edition is not supported.
Dell EMC SourceOne ONM Viewer	• Microsoft Windows 8.1, Professional and Enterprise editions, 32-bit and 64-bit • Microsoft Windows 8, Professional and Enterprise editions, 32-bit and 64-bit • Microsoft Windows 7, Home, Professional, and Ultimate editions 32-bit and 64-bit, RTM, or SP1 • Windows Vista, SP1, Business, or Enterprise edition, 32-bit	Requires either of the following minimum versions of the software to be installed: • IBM Lotus Notes 8.5, 8.5.2, 8.5.3 or 9.0. The multi-user version of Notes is supported for all these versions. • Microsoft .NET Framework 4.0 Redistributable Package. • Microsoft Visual C++ 2010 SP1 Redistributable Package (x86). On English, French, Italian, German, and Spanish language systems, this package is automatically installed with the SourceOne Email Management software if it is not present. On Simplified Chinese and Japanese language systems, the redistributable package specific to the supported language must be manually or silently installed.
Dell EMC SourceOne Extension for IBM Lotus Domino	SourceOne Email Management Extensions 7.1 SP1 and earlier for IBM Lotus Domino.	• IBM Domino must be installed with a supported version of Domino on a supported platform. • On Microsoft Windows platforms, Microsoft Visual C++ 2010 SP1 Redistributable Package (x86). On English, French, Italian, German, and Spanish language systems, this package is automatically installed with the Dell EMC SourceOne software if it is not present. On Simplified Chinese and Japanese language systems, the redistributable package specific to the supported language must be manually or silently installed.
Dell EMC SourceOne Extensions for OWA 2010 Support	Windows Server 2008 R2, Standard or Enterprise edition, RTM or SP1, 64-bit only	• Microsoft Exchange 2010, SP1, SP2, and SP3. • Microsoft Visual C++ 2010 Redistributable Package (x86). On English, French, Italian, German, and Spanish language systems, this package is automatically installed with the Dell EMC SourceOne software if it is not present. On Simplified Chinese and Japanese

Table 9. Core component compatibility for SourceOne Email Management 7.1 and service packs (continued)

Core component	Operating system	Required software
		language systems, the redistributable package specific to the supported language must be manually or silently installed. ● Microsoft .NET Framework 3.5 SP1 Redistributable Package. ● For SourceOne Email Management 7.1.x, use the Dell EMC SourceOne Extensions for Microsoft Outlook Web Access (OWA) download package.
Dell EMC SourceOne Extensions for OWA 2013 Support	● Windows Server 2012, Standard, or Datacenter edition, 64-bit ● Windows Server 2008 R2, Standard or Enterprise edition, RTM or SP1, 64-bit only	● Microsoft Exchange Server 2013 RTM, or SP1. ● Microsoft Visual C++ 2010 SP1 Redistributable Package (x86). ● On English, French, Italian, German, and Spanish language systems, this package is automatically installed with the Dell EMC SourceOne software if it is not present. On Simplified Chinese and Japanese language systems, the redistributable package specific to the supported language must be manually or silently installed. ● Microsoft .NET Framework 4.0 SP1 Redistributable Package. ● For SourceOne Email Management 7.1.x, use the Dell EMC SourceOne Extensions for Microsoft Outlook Web Access (OWA) download package.

Dell EMC SourceOne Search	● Windows Server 2012 R2 Standard or Datacenter edition, 64-bit
	● Windows Server 2012, Standard, or Datacenter edition, 64-bit
	● Windows Server 2008 R2 Standard or Enterprise edition, 64-bit
		● Microsoft Visual C++ 2010 SP1 Redistributable Package (x86). On English, French, Italian, German, and Spanish language systems, this package is automatically installed with the Dell EMC SourceOne software if it is not present. On Simplified Chinese and Japanese language systems, the redistributable package specific to the supported language must be manually or silently installed.
		● Microsoft .NET Framework 4.0 Redistributable Package.
		● Microsoft Internet Information Services (IIS) as follows:
		  ○ IIS 7.5 with Windows Server 2008 R2
		  ○ IIS 8.0 with Windows Server 2012
		  ○ IIS 8.5 with Windows Server 2012 R2
		● Microsoft ASP.NET 4.0.
		● For Dell EMC SourceOne Search to support some Restore Files

Core component	Operating system	Required software
		functionality, install the Java Runtime Environment (JRE), version 6 or 7, on the client computer's operating system (Windows or Macintosh). If you use a 32-bit browser, then install the 32-bit version of the JRE. If you use a 64-bit browser, then install the 64-bit version of the JRE. Both the 32-bit and the 64-bit versions of the JRE can be installed on the same computer.

Dell EMC SourceOne Web Services	● Windows Server 2012 R2 Standard or Datacenter edition, 64-bit
	● Windows Server 2012, Standard, or Datacenter edition, 64-bit
	● Windows Server 2008 R2, Standard, or Enterprise edition, 64-bit
		● Must be installed on a Worker Server.
		● Microsoft .NET Framework 4.0 Redistributable Package.
		● Microsoft Internet Information Services (IIS) as follows:
		  ○ IIS 7.5 with Windows Server 2008 R2
		  ○ IIS 8.0 with Windows Server 2012
		  ○ IIS 8.5 with Windows Server 2012 R2
		● Microsoft ASP.NET 4.0.

Dell EMC SourceOne Mobile Services	● Windows Server 2012 R2 Standard or Datacenter edition, 64-bit
	● Windows Server 2012, Standard, or Datacenter edition, 64-bit
	● Windows Server 2008 R2, Standard, or Enterprise edition, 64-bit
		● Microsoft Visual C++ 2010 SP1 Redistributable Package (x86). On English, French, Italian, German, and Spanish language systems, this package is automatically installed with the Dell EMC SourceOne software if it is not present. On Simplified Chinese and Japanese language systems, the redistributable package specific to the supported language must be manually or silently installed.
		● Microsoft .NET Framework 4.0 Redistributable Package.
		● Microsoft Internet Information Services (IIS) as follows:
		  ○ IIS 7.5 with Windows Server 2008 R2
		  ○ IIS 8.0 with Windows Server 2012
		  ○ IIS 8.5 with Windows Server 2012 R2
		● Microsoft ASP.NET 4.0.
		● Microsoft Outlook Web Access Light 2010 using the Universal URL feature. Usage of shortcuts from OWA Light 2010 requires that the Universal URL Web service for the Dell EMC SourceOne Mobile Services software be configured using the Dell EMC SourceOne console.
		● Microsoft Entourage 2008 using the Universal URL feature. Usage of shortcuts from Microsoft Entourage requires that the Universal URL

Core component	Operating system	Required software
		Web service for the Dell EMC SourceOne Mobile Services software be configured using the Dell EMC SourceOne console. ● Mobile devices that support Microsoft Exchange using the Universal URL feature. Usage of shortcuts from mobile devices requires that the Universal URL Web service for the Dell EMC SourceOne Mobile Services software be configured using the Dell EMC SourceOne console.

Archive compatibility

This table lists the minimum requirements for the archives that can be used with SourceOne Email Management to archive messages.

Table 10. Archive component compatibility for SourceOne Email Management 7.1 and service packs

Component	Compatibility

Dell EMC SourceOne Native Archive	Computers that are Dell EMC SourceOneNative Archive servers must have one of the following installed:
	● ○ Windows Server 2012 R2, Standard, or Datacenter edition, 64-bit
	  ○ Windows Server 2012, Standard, or Datacenter edition, 64-bit
	  ○ Windows Server 2008 R2, Standard or Enterprise edition, RTM or SP1, 64-bit
	● Microsoft .NET Framework 4.0 SP1 Redistributable Package.
	● Microsoft Visual C++ 2010 SP1 Redistributable Package (x86). On English, French, Italian, German, and Spanish language systems, this package is automatically installed with the Dell EMC SourceOne software if it is not present. On Simplified Chinese and Japanese language systems, the redistributable package specific to the supported language must be manually or silently installed.
	● Microsoft Visual C++ 2005 SP1 Redistributable Package (x86). On English, French, Italian, German, and Spanish language systems, this package is automatically installed with the Dell EMC SourceOne software if it is not present. On Simplified Chinese and Japanese language systems, the redistributable package specific to the supported language must be manually or silently installed.
	● Microsoft SQL Server Native Client Redistributable Package installed by the SourceOne Email Management installation.
	● (Optional) Microsoft Outlook can be installed to support full-text indexing of content that contains embedded Microsoft Exchange messages. Outlook 2010, and Outlook 2010 SP1, 32-bit, can be installed with SourceOne Email Management 7.1.x. Having Outlook installed is required in an Microsoft Exchange environment and can be useful in an IBM Domino environment where Microsoft Exchange

Component	Compatibility
	messages are encountered. It may not be needed in an IBM Domino environment only, or in an environment where only non-email content is being archived.
Dell EMC EmailXtender 4.8 SP1	For SourceOne Email Management 7.1.x any of the following are supported: ● Dell EMC EmailXtender 4.81.1459 with hotfix build 1469 and hotfix build 1472 ● Dell EMC EmailXtender 4.81.2031 with hotfix build 2036 ● Dell EMC EmailXtender 4.81.2518 ● Dell EMC EmailXtender 4.81.2518 with hotfix build 2547 Dell EMC EmailXtender 4.8 SP1 archives are supported for reading and for searching, but cannot be used to archive new data using SourceOne Email Management.
Exchange Server 2010 and 2013 personal archives	The SourceOne Email Management 7.1.x releases, including SourceOne Offline Access, support the use of Exchange Server 2010 and 2013 personal archives. SourceOne Email Management activities can archive, create shortcuts, restore shortcuts, or delete messages that are stored in Microsoft Exchange 2010 and 2013 personal archives.
Attachments that are indexed by the Dell EMC SourceOneNative Archive	Refer to the ISYS or Elasticsearch documentation for a list of supported file attachments that can be indexed.

Other compatibility items

This table lists additional compatibility information for SourceOne Email Management that is not covered in the previous sections.

Table 11. Other compatibility items for SourceOne Email Management 7.1 and service packs

Item	Compatibility
Dell EMC Cloud Tiering Appliance (CTA)	Accessing the Dell EMC Cloud Tiering Appliance (CTA) version 10.0, 9.0, 7.5, or 7.4 console within the Dell EMC SourceOne console is supported with SourceOne Email Management 7.1.x by using the versions of Internet Explorer supported by CTA.
Dell EMC SourceOne eDiscovery IS1200, also referred to as Dell EMC SourceOne eDiscovery - Kazeon IS1200	For compatibility information regarding Dell EMC SourceOne eDiscovery IS1200 with SourceOne Email Management, refer to the Dell EMC SourceOne eDiscovery IS1200 documentation.
Active Directory	Dell EMC SourceOne components work in a Windows Active Directory environment with IBM Domino, Microsoft Exchange, and other products. Refer to the product documentation to see what version of Active Directory is supported for the version of IBM Domino, Microsoft Exchange or other product you have. When using Windows 2008 Active Directory with Exchange, a Name Service Provider Interface (NSPI) connection from Microsoft Outlook to a Windows Server 2008-based domain controller may return the following error code from the server: MAPI_E_LOGON_FAILED. If this occurs, follow the resolution actions described in the following Microsoft article: http://support.microsoft.com/kb/949469/en-us/

Item	Compatibility
Distributed Microsoft components	Microsoft Windows Installer (MSI) 3.1.

Web browsers that are supported for use with Dell EMC SourceOne Search	For SourceOne Email Management 7.1 SP1 and 7.1 SP2, the following Web browsers are supported for use with Dell EMC SourceOne Search:
	● On Microsoft Windows platforms:
	  ○ Microsoft Internet Explorer 9, 10, or 11
	
	    Refer to the Microsoft documentation for information regarding supported Internet Explorer versions specific to an operating system.
	  ○ Mozilla Firefox 3.6 to 7.0
	  ○ Mozilla Firefox 22, 23
	● On Apple Mac OS X 10.4, Mozilla Firefox 3.6 to 7.0
	Other Web browsers, or Web browser versions, may work but have not been qualified.

Web browsers that are supported for use with Dell EMC SourceOne auditing and reporting features	Internet Explorer 9, 10, or 11. Refer to the Microsoft documentation for information regarding supported Internet Explorer versions specific to an operating system.
Web browsers that are supported for accessing email messages	Any web browsers that are supported by the following products can be used to access email messages that are archived or shortcut by SourceOne Email Management: ● Microsoft Outlook Web Access 2010, or 2013 ● IBM Domino Web Access 8.5 Such Web browsers can include Microsoft Internet Explorer, Mozilla FireFox, or Apple Safari.
Microsoft Windows Network Load Balancing	Dell EMC SourceOne servers can be installed and used on servers that have Windows Network Load Balancing (NLB) enabled if either Single or Class C affinity is enabled.
Microsoft Clustering of Dell EMC SourceOne Master Servers	Dell EMC SourceOne Master Servers can run on a supported Microsoft Cluster Server (MSCS) configuration on supported operating systems. Microsoft clusters of Dell EMC SourceOne Master Servers are supported in a two node active-passive cluster. Dell EMC SourceOne Worker Servers do not require clustering.
Microsoft Clustering of Exchange Servers	SourceOne Email Management works with a supported version of Exchange when Exchange, including OWA, is running on a supported Microsoft Cluster Server (MSCS) configuration.
Dell EMC DiskXtender for Windows as an archive destination	SourceOne Email Management supports Dell EMC DiskXtender for Windows 6.5 SP5 Patch 1. Patch 1 must be installed. Dell EMC DiskXtender 6.5 SP6 and later are not supported.
Dell EMC Atmos devices	SourceOne Email Management 7.1.x supports direct access to Dell EMC Atmos CAS 2.0. You configure Dell EMC Atmos CAS devices the same as Dell EMC Centera devices by using the Dell EMC Centera Container storage type for the archive folder. SourceOne Email Management 7.1 SP3 supports: ● Dell EMC Atmos 2.1.6, 2.2.0, 2.2.1, and 2.2.2 ● Dell EMC Atmos RESTful Interface 2.0.x, 2.1.0, 2.1.1, 2.1.2, 2.1.6, 2.2.0, 2.2.1, and 2.2.2 SourceOne Email Management 7.1 SP2 and 7.1 SP1 supports: ● Dell EMC Atmos 2.1.6 and 2.2.0

Item	Compatibility
	● Dell EMC Atmos RESTful Interface 2.0.x, 2.1.0, 2.1.1, 2.1.2, 2.1.6, 2.2.0
Dell EMC Celerra or VNX devices	SourceOne Email Management supports direct access to Dell EMC Celerra devices using the DART version 5.x operating system. Dell EMC Celerra or VNX Archive folders that are configured with a non-zero **Months to retain** value automatically leverage **File Level Retention** on configured volumes.
Dell EMC Centera devices	SourceOne Email Management supports direct access to Dell EMC Centera devices using the CentraStar version 4.x operating system.
Dell EMC Data Domain devices	SourceOne Email Management on Microsoft Windows Server 2012 supports direct access to Dell EMC Data Domain devices using DDOS version 5.5 to 5.6 operating systems. SourceOne Email Management on Microsoft Windows Server 2008 R2 supports direct access to Dell EMC Data Domain devices using DDOS version 5.2 to 5.6 operating systems. Only use Data Domain devices with Dell EMC SourceOne as storage for archive folders. Data Domain Archive folders that are configured with a non-zero **Months to retain** value automatically leverage **Retention Lock** on configured volumes.
Dell EMC Isilon devices	SourceOne Email Management supports Dell EMC Isilon devices through CIFS/SMB protocol access for read/write purposes. If Dell EMC Isilon is intended to host the Message Center, then I/O and High Availability requirements must be satisfied by Dell EMC Isilon. Dell EMC Isilon Archive folders that are configured with a non-zero **Months to retain** value automatically leverage **Smartlock** on configured volumes.
IBM NetApp devices	SourceOne Email Management supports direct access to IBM NetApp devices using the Data ONTAP version 7.x operating system. NetApp Archive folders that are configured with a non-zero **Months to retain** value automatically leverage **Snaplock** on configured volumes.
Dell EMC ECS devices	SourceOne Email Management 7.1 SP3 supports direct access to Dell EMC ECS devices by using either of the following interfaces: ● Dell EMC ECS via CAS ● Dell EMC ECS via REST-Dell EMC ECS does not support retention functionality through the RESTful API (i) **NOTE:** ECS access is facilitated through the **ViPR via CAS** and **ViPR via REST** archive connection types in the SourceOne Console.
Microsoft Exchange virtual organizations and address list segregation or Address Book Policies	The following statements list the SourceOne Email Management support for these address book related Microsoft Exchange features: ● SourceOne Email Management 7.1.x supports virtual organization and address list segregation in Microsoft Exchange 2010 SP1, SP2, SP3, and 2013. SourceOne Email Management 7.1 SP2 supports Microsoft Exchange 2013 SP1. ● SourceOne Email Management 7.1.x does not support the Address Book Policy feature of Microsoft Exchange 2010 SP2, SP3, 2013, or 2013 SP1, which has similar capabilities.

Item	Compatibility
Third-party instant message proxy servers	SourceOne Email Management supports the capture and archiving of instant messages through the use of third-party instant message proxy server software. The proxy server software captures instant message conversations and converts them into SMTP messages that are then sent to SourceOne Email Management to be archived as any other SMTP message. The following are the requirements for a proxy server that is used with SourceOne Email Management: ● All proxy servers must be configured to convert IM conversations into plain, SMTP, body text. ● All IM chat participant's SMTP addresses must be listed in the To, CC, or From field to be associated with a particular employee.
Languages	Refer to SourceOne products language support on page 15 for the list of languages that can be indexed and searched. SourceOne Email Management components can be installed on the following local language versions of the Microsoft Windows operating system: ● English ● French ● Italian ● German ● Spanish ● Japanese ● Simplified Chinese ● Russian ● Polish Selected components are localized into the following languages: ● French ● Italian ● German ● Spanish ● Japanese ● Simplified Chinese ● Polish ● Russian The SourceOne Email Management components in the following list have been localized and have language pack kits that can be installed: ● Dell EMC SourceOne Search application, including the online help and error messages. ● SourceOne Offline Access application, including the online help. All languages are installed by default, no language pack is required. ● Dell EMC SourceOne console. The online help for the console is not localized. ● Dell EMC SourceOne error messages. For information about how to install the language packs, refer to the document for the version of SourceOne Email Management that you have as described in the *SourceOne Email Management 7.1 Localized Product Release Notes*.

SourceOne Email Management 7.0 to 7.0 SP2

The following sections describe the SourceOne Email Management 7.0 and 7.0 SP2 support.

Supported mail servers

This table lists the mail server and minimum versions of operating system combinations that are compatible with SourceOne Email Management.

Table 12. Mail server compatibility for SourceOne Email Management 7.0 and service packs

Mail server	Mail server operating system
Microsoft Exchange 2010 RTM, SP1, SP2, or SP3. Also refer to the following Dell EMC SourceOne support information: ● For Exchange 2010 SP1, SP2, or SP3, refer to the section that includes information about Microsoft Exchange virtual organizations and address list segregation or Address Book Policies in Other compatibility items on page 51. ● For all Exchange 2010 releases, refer to the section that includes information about Microsoft Exchange Server 2010 and 2013 personal archives in Archive compatibility on page 50.	An operating system that is supported by Microsoft Exchange 2010 RTM, SP1, SP2, or SP3.
IBM Lotus Domino 8.5 or 8.5.1, 32-bit, not using IBM DB2 database.	● IBM AIX 5.3 and 6.1. ● Microsoft Windows Server 2008, Standard or Enterprise edition, 32-bit or 64-bit, SP2, with the SourceOne Email Management Extensions 7.1 SP2 for IBM Lotus Domino that are installed as a 32-bit application. ● Red Hat Enterprise Linux 5.x and 6.2 on 32-bit Intel platforms.
IBM Lotus Domino 8.5 or 8.5.1, 64-bit, not using IBM DB2 database.	● IBM AIX 5.3 and 6.1. ● Microsoft Windows Server 2008, Standard, or Enterprise edition, 64-bit, SP2, with the SourceOne Email Management Extensions 7.1 SP2 for IBM Lotus Domino that are installed as a 64-bit application.
IBM Lotus Domino 8.5.2, 32-bit or 64-bit, not using IBM DB2 database.	● IBM AIX 7.1, 64-bit, using the 64-bit SourceOne Email Management Extensions 7.1 SP2 for IBM Lotus Domino. ● IBM AIX 6.1, 32-bit, using the 32-bit SourceOne Email Management Extensions 7.1 SP2 for IBM Lotus Domino. ● Microsoft Windows Server 2008 R2, Standard, or Enterprise edition, 64-bit, SP2, with the SourceOne Email Management Extensions 7.1 SP2 for IBM Lotus Domino that are installed as a 64-bit application. ● Red Hat Enterprise Linux 6.2 on 32-bit or 64-bit Intel platforms, using the 32-bit SourceOne Email Management Extensions 7.1 SP2 for IBM Lotus Domino.
IBM Lotus Domino 8.5.3, 32-bit or 64-bit, not using IBM DB2 database.	● IBM AIX 7.1, 64-bit, using the 64-bit SourceOne Email Management Extensions 7.1 SP2 for IBM Lotus Domino. ● IBM AIX 6.1, 32-bit, using the 32-bit SourceOne Email Management Extensions 7.1 SP2 for IBM Lotus Domino. ● Microsoft Windows Server 2008 R2, Standard, or Enterprise edition, 64-bit, SP2, with the SourceOne Email Management Extensions 7.1 SP2 for IBM Lotus Domino that are installed as a 64-bit application. ● Red Hat Enterprise Linux 6.2 on 32-bit or 64-bit Intel platforms, using the 32-bit SourceOne Email Management Extensions 7.1 SP2 for IBM Lotus Domino.

Core component compatibility

This table describes the supported environment in which the minimum versions of the SourceOne Email Management core components can be installed.

Table 13. Core component compatibility for SourceOne Email Management 7.0 and service packs

Core component	Operating system	Required software
Dell EMC SourceOne console	- Windows Vista, Business, or Enterprise edition, SP1, 32-bit only - Microsoft Windows 7, Home, Professional, and Ultimate editions, 32-bit and 64-bit, RTM or SP1 - Windows Server 2008 R2, Standard, or Enterprise edition, 64-bit, SP1	Requires that the following software be installed: - Microsoft Visual C++ 2010 SP1 Redistributable Package (x86). On English, French, Italian, German, and Spanish language systems, this package is automatically installed with the SourceOne Email Management software if it is not present. On Simplified Chinese and Japanese language systems, the redistributable package specific to the supported language must be manually or silently installed. - Microsoft SQL Server Native Client Redistributable Package installed by SourceOne Email Management. - Microsoft .NET Framework 4.0 Redistributable Package. - Microsoft Management Console (MMC) 3.0. - If the Dell EMC SourceOne console is used with Microsoft Exchange mail servers, then a mail client that is supported by the mail server you are using must be installed. The following mail clients are supported with cache mode disabled: - Microsoft Office Outlook 2010, 32-bit - If the Dell EMC SourceOne console is used with IBM Domino mail servers, then a mail client that is supported by the mail server you are using must be installed. The following mail clients are supported: - IBM Lotus Notes 8.5.3 - IBM Lotus Notes 8.5.2 - IBM Lotus Notes 8.5.1 - IBM Lotus Notes 8.5 The multi-user version of IBM Notes is not supported with the Dell EMC SourceOne console.
Dell EMC SourceOne Master Services or Worker Services	Windows Server 2008 R2, Standard or Enterprise edition, RTM or SP1, 64-bit	Requires that the following software be installed: Microsoft Visual C++ 2010 SP1 Redistributable Package (x86). On English, French, Italian, German, and Spanish language systems, this package is automatically installed with the SourceOne Email Management software if it is not

Core component	Operating system	Required software
		present. On Simplified Chinese and Japanese language systems, the redistributable package specific to the supported language must be manually or silently installed. ● Microsoft SQL Server Native Client Redistributable Package installed by SourceOne Email Management. ● Microsoft .NET Framework 4.0 Redistributable Package. ● If Dell EMC SourceOne Master Services or Worker Services are used with Exchange mail servers, then a mail client that is supported by the mail server you are using must be installed. The following mail clients are supported with cache mode disabled: 　○ Microsoft Office Outlook 2010, 32-bit ● If Dell EMC SourceOne Master Services or Worker Services are used with IBM Domino mail servers, then a mail client that is supported by the mail server you are using must be installed. The following mail clients are supported: 　○ IBM Lotus Notes 8.5.3 　○ IBM Lotus Notes 8.5.2 　○ IBM Lotus Notes 8.5.1 　○ IBM Lotus Notes 8.5 The multi-user version of IBM Notes is not supported with the Dell EMC SourceOne console.
Dell EMC SourceOne SQL Server databases	An operating system that is compatible with the SQL server version.	Requires one of the following minimum versions of the software to be installed: ● Microsoft SQL Server 2012, Standard, or Enterprise editions, 64-bit only ● Microsoft SQL Server 2008 R2, SP1, or SP2, Standard, or Enterprise editions, 64-bit only ● Microsoft SQL Server 2008, SP1, SP2, or SP3, Standard, or Enterprise editions, 64-bit only ⓘ **NOTE:** Only SourceOne Email Management 7.0 SP1 and later supports Microsoft SQL Server 2012, Standard edition. **Database authentication** The databases are accessed using the Microsoft SQL Server Native Client. The Dell EMC SourceOne SQL Server databases use Windows authentication. The SQL Server database engine can be

Core component	Operating system	Required software
		set to use either Windows authentication or Mixed mode authentication.
		Database installation
		Consider the following:
		● The SourceOne Email Management and SourceOne Discovery Manager databases can be installed on the same computer, provided there are sufficient resources, such as for CPU, memory, or I/O, or on separate SQL Server systems. ● Dell EMC SourceOne databases are installed at a SQL Server compatibility level which works with all supported SQL Server versions. Do not change the compatibility level.
		Upgrading
		Upgrading from Microsoft SQL Server Standard Edition to Enterprise edition is supported. Downgrading from Enterprise edition to Standard edition is not supported.
Dell EMC SourceOne ONM Viewer	● Windows Vista, SP1, Business, or Enterprise edition, 32-bit ● Microsoft Windows 7, Home, Professional, and Ultimate editions, 32-bit and 64-bit, RTM or SP1	Requires either of the following minimum versions of the software to be installed: ● IBM Lotus Notes 8.5, 8.5.2, and 8.5.3 are supported. The multi-user version of Notes is supported for all these versions. ● Microsoft .NET Framework 3.5 SP1 Redistributable Package. ● Microsoft Visual C++ 2005 SP1 Redistributable Package (x86). On English, French, Italian, German, and Spanish language systems, this package is automatically installed with the SourceOne Email Management software if it is not present. On Simplified Chinese and Japanese language systems, the redistributable package specific to the supported language must be manually or silently installed.
Dell EMC SourceOne Extension for IBM Lotus Domino	A supported IBM Domino operating system and version.	● IBM Domino must be installed with a supported version of Domino on a supported platform. ● On Microsoft Windows platforms, Microsoft Visual C++ 2005 SP1 Redistributable Package (x86). On English, French, Italian, German, and Spanish language systems, this package is automatically installed with the Dell EMC SourceOne software if it is not present. On Simplified Chinese and Japanese

Core component	Operating system	Required software
		language systems, the redistributable package specific to the supported language must be manually or silently installed.
Dell EMC SourceOne Extensions for OWA 2010 Support	Windows Server 2008 R2, Standard or Enterprise edition, RTM or SP1, 64-bit only	● Microsoft Exchange 2010, SP1, SP2, and SP3. ● Microsoft Visual C++ 2005 SP1 Redistributable Package (x86). On English, French, Italian, German, and Spanish language systems, this package is automatically installed with the Dell EMC SourceOne software if it is not present. On Simplified Chinese and Japanese language systems, the redistributable package specific to the supported language must be manually or silently installed. ● Microsoft .NET Framework 3.5 SP1 Redistributable Package. ● For SourceOne Email Management 7.0.x, use the Dell EMC SourceOne Extensions for Microsoft Outlook Web Access (OWA) download package.
Dell EMC SourceOne Search	Windows Server 2008 R2 Standard or Enterprise edition, 64-bit	● Microsoft Visual C++ 2010 SP1 Redistributable Package (x86). On English, French, Italian, German, and Spanish language systems, this package is automatically installed with the Dell EMC SourceOne software if it is not present. On Simplified Chinese and Japanese language systems, the redistributable package specific to the supported language must be manually or silently installed. ● Microsoft .NET Framework 3.5 SP1 Redistributable Package. ● Microsoft Internet Information Services (IIS) 7.5 with Windows Server 2008 R2. ● For Dell EMC SourceOne Search to support some Restore Files functionality, install the Java Runtime Environment (JRE), version 6 or 7, on the client computer's operating system (Windows or Macintosh). If you use a 32-bit browser, then install the 32-bit version of the JRE. If you use a 64-bit browser, then install the 64-bit version of the JRE. Both the 32-bit and the 64-bit versions of the JRE can be installed on the same computer.
Dell EMC SourceOne Web Services	Windows Server 2008 R2, Standard, or Enterprise edition, 64-bit	● Must be installed on a Worker Server.

Core component	Operating system	Required software
		● Microsoft .NET Framework 3.5 SP1 Redistributable Package. ● Microsoft Internet Information Services (IIS) 7.5 with Windows Server 2008 R2.
Dell EMC SourceOne Mobile Services	Windows Server 2008 R2, Standard, or Enterprise edition, 64-bit	● Microsoft Visual C++ 2010 SP1 Redistributable Package (x86). On English, French, Italian, German, and Spanish language systems, this package is automatically installed with the Dell EMC SourceOne software if it is not present. On Simplified Chinese and Japanese language systems, the redistributable package specific to the supported language must be manually or silently installed. ● Microsoft .NET Framework 3.5 SP1 Redistributable Package. ● Microsoft Internet Information Services (IIS) 7.5 with Windows Server 2008 R2. ● Microsoft Outlook Web Access Light 2010 using the Universal URL feature. Usage of shortcuts from OWA Light 2010 requires that the Universal URL Web service for the Dell EMC SourceOne Mobile Services software be configured using the Dell EMC SourceOne console. ● Microsoft Entourage 2008 using the Universal URL feature. Usage of shortcuts from Microsoft Entourage requires that the Universal URL Web service for the Dell EMC SourceOne Mobile Services software be configured using the Dell EMC SourceOne console. ● Mobile devices that support Exchange using the Universal URL feature. Usage of shortcuts from mobile devices requires that the Universal URL Web service for the Dell EMC SourceOne Mobile Services software be configured using the Dell EMC SourceOne console.

Archive compatibility

This table lists the minimum requirements for the archives that can be used with SourceOne Email Management to archive messages.

Table 14. Archive component compatibility for SourceOne Email Management 7.0 and service packs

Component	Compatibility
Dell EMC SourceOne Native Archive	Computers that are Native Archive servers must be installed:

Component	Compatibility
	• Windows Server 2008 R2, Standard or Enterprise edition, RTM or SP1, 64-bit. • Microsoft .NET Framework 3.5 SP1 Redistributable Package. • Microsoft Visual C++ 2010 SP1 Redistributable Package (x86). On English, French, Italian, German, and Spanish language systems, this package is automatically installed with the Dell EMC SourceOne software if it is not present. On Simplified Chinese and Japanese language systems, the redistributable package specific to the supported language must be manually or silently installed. • Microsoft SQL Server Native Client Redistributable Package installed by SourceOne Email Management. • (Optional) Microsoft Outlook can be installed to support full-text indexing of content that contains embedded Exchange messages. Outlook 2010, and Outlook 2010 SP1 32-bit can be installed with SourceOne Email Management 7.0.x. Having Outlook installed is required in an Microsoft Exchange environment and can be useful in a IBM Domino environment where Microsoft Exchange messages are encountered. It may not be needed in a strictly IBM Domino environment or in an environment where only non-email content is being archived.
Dell EMCEmailXtender 4.8 SP1	For SourceOne Email Management 7.0.x, any of the following are supported: • Dell EMC EmailXtender 4.81.1459 with hotfix build 1469 and hotfix build 1472 • Dell EMC EmailXtender 4.81.2031 with hotfix build 2036 • Dell EMC EmailXtender 4.81.2518 • Dell EMC EmailXtender 4.81.2518 with hotfix build 2547 Dell EMC EmailXtender 4.8 SP1 archives are supported for reading and for searching, but cannot be used to archive new data using SourceOne Email Management.
Exchange Server 2010 and 2013 personal archives	The SourceOne Email Management 7.0.x releases, including SourceOne Offline Access, do not support the use of Exchange Server 2010 and 2013 personal archives. SourceOne Email Management activities does not archive, create shortcuts, restore shortcuts, or delete messages that are stored in Microsoft Exchange 2010 and 2013 personal archives.
Attachments that are indexed by the Dell EMC SourceOneNative Archive	Refer to the ISYS or Elasticsearch documentation for a list of supported file attachments that can be indexed.

Other compatibility items

This table lists additional compatibility information for SourceOne Email Management that is not covered in the previous sections.

Table 15. Other compatibility items for SourceOne Email Management 7.0 and service packs

Item	Compatibility
Dell EMC Cloud Tiering Appliance (CTA)	Accessing the Dell EMC Cloud Tiering Appliance (CTA) version 9.0, 7.5, or 7.4 console within the Dell EMC SourceOne console is supported with SourceOne Email

Item	Compatibility
	Management 7.0.x using the versions of Internet Explorer supported by CTA.
Dell EMC SourceOne eDiscovery IS1200, also referred to as Dell EMC SourceOne eDiscovery - Kazeon IS1200	For compatibility information regarding Dell EMC SourceOne eDiscovery IS1200 with SourceOne Email Management, refer to the Dell EMC SourceOne eDiscovery IS1200 documentation.
Active Directory	Dell EMC SourceOne components work in a Windows Active Directory environment with IBM Domino, Microsoft Exchange, and other products. Refer to the product documentation to see what version of Active Directory is supported for the version of IBM Domino, Microsoft Exchange, or other product you have. When using Windows 2008 Active Directory with Exchange, a Name Service Provider Interface (NSPI) connection from Microsoft Outlook to a Windows Server 2008 based domain controller may return the following error code from the server: MAPI_E_LOGON_FAILED. If the error occurs, follow the resolution actions that are described in the following Microsoft article: http://support.microsoft.com/kb/949469/en-us/
Distributed Microsoft components	Microsoft Windows Installer (MSI) 3.1

Web browsers that are supported for use with Dell EMC SourceOne Search	For SourceOne Email Management 7.0.x, the following Web browsers are supported for use with Dell EMC SourceOne Search:
	● On Microsoft Windows platforms:
	  ○ Microsoft Internet Explorer 9
	
	    Refer to the Microsoft documentation for information regarding supported Internet Explorer versions specific to an operating system.
	  ○ Mozilla Firefox 3.6 to 7.0
	● On Apple Mac OS X 10.4, Mozilla Firefox 3.6 to 7.0
	Other Web browsers, or Web browser versions, may work but have not been qualified.

Web browsers that are supported for use with Dell EMC SourceOne auditing and reporting features	Microsoft Internet Explorer 9. Refer to the Microsoft documentation for information regarding supported Internet Explorer versions specific to an operating system.
Web browsers that are supported for accessing email messages	Any web browsers that are supported by the following products can be used to access email messages that are archived or shortcut by SourceOne Email Management: ● Microsoft Outlook Web Access 2010 ● IBM Domino Web Access 8.5 Such Web browsers can include Microsoft Internet Explorer, Mozilla FireFox, or Apple Safari.
Microsoft Windows Network Load Balancing	Dell EMC SourceOne servers can be installed and used on servers that have Windows Network Load Balancing (NLB) enabled if either Single or Class C affinity is enabled.
Microsoft Clustering of Dell EMC SourceOne Master Servers	Dell EMC SourceOne Master Servers can run on a supported Microsoft Cluster Server (MSCS) configuration on supported operating systems. Microsoft clusters of Dell EMC SourceOne Master Servers are supported in a two node active-passive

Table 15. Other compatibility items for SourceOne Email Management 7.0 and service packs (continued)

Item	Compatibility
	cluster. Dell EMC SourceOne Worker Servers do not require clustering.
Microsoft Clustering of Exchange Servers	SourceOne Email Management works with a supported version of Microsoft Exchange when Microsoft Exchange, including OWA, is running on a supported Microsoft Cluster Server (MSCS) configuration.
Dell EMC DiskXtender	Dell EMC SourceOne 7.0.x is not compatible with DiskXtender 6.5 SP5 and later.
Dell EMC Atmos devices	● SourceOne Email Management supports direct access to EMC Atmos CAS 2.0. For SourceOne Email Management 7.0.x, you configure Atmos CAS devices the same as Dell EMC Centera devices by using the Dell EMC Centera Container storage type for the archive folder. ● SourceOne Email Management supports Dell EMC Atmos RESTful Interface 2.0.x, 2.1.0, 2.1.1, and 2.1.2.
Dell EMC Celerra devices	SourceOne Email Management supports direct access to Dell EMC Celerra devices using the DART version 5.x operating system.
Dell EMCCentera devices	SourceOne Email Management supports direct access to Dell EMC Centera devices using the CentraStar version 4.x operating system.
Dell EMC Data Domain devices	SourceOne Email Management supports direct access to Dell EMC Data Domain devices using DDOS version 5.3 to 5.6 operating systems. Only use Data Domain devices with Dell EMC SourceOne as storage for archive folders.
Dell EMC Isilon devices	SourceOne Email Management supports Dell EMC Isilon devices through CIFS/SMB protocol access for read/write purposes. Additional capabilities such as Retention and WORM support are not supported. If Dell EMC Isilon is intended to host the Message Center, then I/O and High Availability requirements must be satisfied by Dell EMC Isilon.
IBM NetApp devices	SourceOne Email Management supports direct access to IBM NetApp devices using the Data ONTAP version 7.x operating system.
Microsoft Exchange virtual organizations and address list segregation or Address Book Policies	The following statements list the SourceOne Email Management support for these address book related Microsoft Exchange features: ● SourceOne Email Management supports virtual organization and address list segregation in Microsoft Exchange 2010 SP1, SP2, SP3, 2013, or 2013 SP1. ● SourceOne Email Management 7.0.x does not support the Address Book Policy feature of Microsoft Exchange 2010 SP2, SP3, 2013, or 2013 SP1, which has similar capabilities.
Third-party instant message proxy servers	SourceOne Email Management supports the capture and archiving of instant messages through the use of third-party instant message proxy server software. The proxy server software captures instant message conversations and converts them into SMTP messages that are then sent to SourceOne Email Management to be archived as any other SMTP message. The following are the requirements for a proxy server that is used with SourceOne Email Management: ● All proxy servers must be configured to convert IM conversations into plain, SMTP, body text.

Item	Compatibility
	● All IM chat participant's SMTP addresses must be listed in the To, CC, or From field to be associated with a particular employee.
Languages	Refer to SourceOne products language support on page 15 for the list of languages that can be indexed and searched. SourceOne Email Management components can be installed on the following local language versions of the Microsoft Windows operating system: ● English ● French ● Italian ● German ● Spanish ● Japanese ● Simplified Chinese ● Russian ● Polish Selected components are localized into the following languages: ● French ● Italian ● German ● Spanish ● Japanese ● Simplified Chinese ● Polish ● Russian The SourceOne Email Management components in the following list have been localized and have language pack kits that can be installed: ● Dell EMC SourceOne Search application, including the online help and error messages. ● SourceOne Offline Access application, including the online help. All languages are installed by default, no language pack is required. ● Dell EMC SourceOne console. The online help for the console is not localized. ● Dell EMC SourceOne error messages. For information about how to install the language packs, refer to the document for the version of SourceOne Email Management that you have as described in the *Dell EMC SourceOne 7.0 Localized Product Release Notes*.

SourceOne Email Management 6.8 to 6.8 SP4

The following sections include information about SourceOne Email Management 6.8 to 6.8 SP4 support.

ⓘ **NOTE:** SourceOne Email Management 6.8 SP2 requires that SourceOne Email Management 6.8 SP2 hotfix 2 be applied.

Supported mail servers

This table lists the mail server and operating system combinations that are compatible with SourceOne Email Management 6.8, SP1, SP2, SP3, and SP4.

Table 16. Mail server compatibility for SourceOne Email Management 6.8 and service packs

Mail server	Mail server operating system
Microsoft Exchange 2010, RTM, SP1, SP2, or SP3. Also refer to following Dell EMC SourceOne support information: ● For Exchange 2010 SP1, SP2, or SP3, refer to the section that includes information about Exchange virtual organizations and address list segregation or Address Book Policies in SourceOne Email Management 6.8 to 6.8 SP4 on page 54. ● For all Exchange 2010 releases, refer to the section that includes information about Exchange Server 2010 personal archives in SourceOne Email Management 6.8 to 6.8 SP4 on page 54.	An operating system that is supported by Microsoft Exchange 2010, RTM, SP1, SP2, or SP3. ⓘ **NOTE:** Microsoft Exchange 2010 SP3 is only supported on Email Management 6.8 SP3 and later.
IBM Lotus Domino 8.5 or 8.5.1, 32-bit, not using IBM DB2 database.	● IBM AIX 5.3 and 6.1. ● Microsoft Windows Server 2008, Standard or Enterprise edition, 32-bit or 64-bit, SP2, with the SourceOne Email Management Extensions 7.1 SP2 for IBM Lotus Domino that are installed as a 32-bit application. ● Red Hat Enterprise Linux 5.0 (includes all updates, such as 5.1, or 5.2) on 32-bit Intel platforms.
IBM Lotus Domino 8.5 or 8.5.1, 64-bit, not using IBM DB2 database.	● IBM AIX 5.3 and 6.1. ● Microsoft Windows Server 2008, Standard, or Enterprise edition, 64-bit, SP2, with the SourceOne Email Management Extensions 7.1 SP2 for IBM Lotus Domino that are installed as a 64-bit application.
IBM Lotus Domino 8.5.2, 32-bit or 64-bit, not using IBM DB2 database. ⓘ **NOTE:** IBM Lotus Domino 8.5.2 is supported with SourceOne Email Management 6.8 SP1, SP2, SP3, and SP4 only.	● IBM AIX 6.1, 32-bit, using the 32-bit SourceOne Email Management Extensions 7.1 SP2 for IBM Lotus Domino. ● IBM AIX 7.1, 64-bit, using the 64-bit SourceOne Email Management Extensions 7.1 SP2 for IBM Lotus Domino. ● Microsoft Windows Server 2008 R2, Standard, or Enterprise edition, 64-bit, SP2, with the SourceOne Email Management Extensions 7.1 SP2 for IBM Lotus Domino that are installed as a 64-bit application. ● Red Hat Enterprise Linux 6.2 on 32-bit or 64-bit Intel platforms, using the 32-bit SourceOne Email Management Extensions 7.1 SP2 for IBM Lotus Domino.
IBM Lotus Domino 8.5.3, 32-bit or 64-bit, not using IBM DB2 database. ⓘ **NOTE:** IBM Lotus Domino 8.5.3 is supported with SourceOne Email Management 6.8 SP1, SP2, SP3, and SP4 only.	● IBM AIX 6.1, 32-bit, using the 32-bit SourceOne Email Management Extensions 7.1 SP2 for IBM Lotus Domino. ● IBM AIX 7.1, 64-bit, using the 64-bit SourceOne Email Management Extensions 7.1 SP2 for IBM Lotus Domino. ● Microsoft Windows Server 2008 R2, Standard, or Enterprise edition, 64-bit, SP2, with the SourceOne Email Management Extensions 7.1 SP2 for IBM Lotus Domino that are installed as a 64-bit application. ● Red Hat Enterprise Linux 6.2 on 32-bit or 64-bit Intel platforms, using the 32-bit SourceOne Email Management Extensions 7.1 SP2 for IBM Lotus Domino.

Core component compatibility

This table describes the supported environment in which SourceOne Email Management 6.8, SP1, SP2, SP3, and SP4 core components can be installed.

Table 17. Core component compatibility for SourceOne Email Management 6.8 and service packs

Core component	Operating system	Required software

Dell EMC SourceOne Console	• Windows Server 2008 R2, Standard or Enterprise edition, RTM or SP1, 64-bit
	• Microsoft Windows 7, Home and Professional editions, RTM or SP1, 64-bit and 32-bit. Ultimate edition is not supported
	• Windows Vista, Business, or Enterprise edition, SP1, 32-bit only
		Requires that the following software be installed:
		• Microsoft Visual C++ 2005 SP1 Redistributable Package (x86). On English, French, Italian, German, and Spanish language systems, this package is automatically installed with the SourceOne Email Management software if it is not present. On Simplified Chinese and Japanese language systems, the redistributable package specific to the supported language must be manually or silently installed.
		• Microsoft SQL Server Native Client Redistributable Package installed by SourceOne Email Management.
		• Microsoft .NET Framework 3.5 SP1 Redistributable Package.
		• Microsoft Management Console (MMC) 3.0.
		• If the Dell EMC SourceOne Console is used with Microsoft Exchange mail servers, then a mail client that is supported by the mail server you are using must be installed. The following mail clients are supported with cache mode disabled:
		  ○ Microsoft Office Outlook 2010, and Outlook 2010 SP1 32-bit can also be used with SourceOne Email Management 6.8 SP1, 6.8 SP2, 6.8 SP3, and 6.8 SP4.
		• If the Dell EMC SourceOne console is used with IBM Domino mail servers, then a mail client that is supported by the mail server you are using must be installed. The following mail clients are supported:
		  ○ IBM Lotus Notes 8.5, 8.5.1.
		  ○ IBM Lotus Notes 8.5.2 and 8.5.3 can also be used with SourceOne Email Management 6.8 SP1, 6.8 SP2, 6.8 SP3, or 6.8 SP4.
		The multi-user version of IBM Notes is not supported with the Dell EMC SourceOne console.

Dell EMC SourceOne Master Services or Worker Services	Windows Server 2008 R2, Standard or Enterprise edition, RTM or SP1, 64-bit	Requires that the following software be installed: • Microsoft Visual C++ 2005 SP1 Redistributable Package (x86) On English, French, Italian, German, and Spanish language systems. If it is not

Core component	Operating system	Required software

		present, this package is automatically installed with the SourceOne Email Management software. On Simplified Chinese and Japanese language systems, the redistributable package specific to the supported language must be manually or silently installed.
		● Microsoft SQL Server Native Client Redistributable Package installed by EMC SourceOne Email Management.
		● Microsoft .NET Framework 3.5 SP1 Redistributable Package.
		● If Dell EMC SourceOne Master Services or Worker Services are used with Microsoft Exchange mail servers, then a mail client that is supported by the mail server you are using must be installed. The following mail clients are supported with cache mode disabled:
		  ○ Microsoft Office Outlook 2010, and Outlook 2010 SP1 32-bit, can also be used with SourceOne Email Management 6.8 SP1, SP2, SP3, and SP4 Worker Servers.
		● If Dell EMC SourceOne Master Services or Worker Services are used with IBM Domino mail servers, then a mail client that is supported by the mail server you are using must be installed. The following mail clients are supported:
		  ○ IBM Lotus Notes 8.5, 8.5.1.
		  ○ IBM Lotus Notes 8.5.2 and 8.5.3 can also be used with SourceOne Email Management 6.8 SP1, SP2, SP3, and SP4.
		In SourceOne Email Management 6.8 SP2 with hotfix 2, restoration of MIME (.EML) messages to IBM Lotus Domino was enhanced to support native MIME to enable the viewing of native HTML with inline images in the message body. IBM Lotus Notes 8.5.2 or later must be installed on the Worker Server restoring the message to ensure that inline images appear correctly in the message body. The multi-user version of IBM Notes is not supported with the Dell EMC SourceOne console.

Dell EMC SourceOne SQL Server databases	An operating system that is compatible with the SQL server version	Requires one of the following be installed: ● Microsoft SQL Server 2008 R2, SP2, Standard, or Enterprise editions, 64-bit only, is supported with SourceOne Email Management 6.8, SP1, SP2, SP3, and SP4.

Core component	Operating system	Required software
		• Microsoft SQL Server 2008 R2, RTM or SP1, Standard or Enterprise editions, 64-bit only. • Microsoft SQL Server 2008, SP3, Standard, or Enterprise editions, 64-bit only, is supported with SourceOne Email Management 6.8, SP1, SP2, SP3, and SP4. • Microsoft SQL Server 2008, SP1, Standard, or Enterprise editions, 64-bit only. **Audit and reporting feature database requirement** Auditing and reporting features (found in SourceOne Email Management 6.8, SP1, SP2, SP3, and SP4 and Discovery Manager 6.8, SP1, SP2, SP3, and SP4) requires at minimum, Microsoft SQL Server 2008, or 2008 R2, SP1 Reporting Services. **Database authentication** The databases are accessed using the Microsoft SQL Server Native Client. The Dell EMC SourceOne SQL Server databases use Windows authentication. The SQL Server database engine can be set to use either Windows authentication or Mixed mode authentication. **Database installation** Consider the following: • The SourceOne Email Management and SourceOne Discovery Manager databases can be installed on the same computer, provided there are sufficient resources (such as for CPU, memory, or I/O), or are on separate SQL Server systems. • Dell EMC SourceOne databases are installed at a SQL Server compatibility level which works with all supported SQL Server versions. Do not change the compatibility level. **Upgrading** Upgrading from Microsoft SQL Server Standard Edition to Enterprise edition is supported. Downgrading from Enterprise edition to Standard edition is not supported.
Dell EMC SourceOne ONM Viewer	• Microsoft Windows 7, Home and Professional editions, 64-bit and 32-bit, RTM or SP1. Ultimate edition is not supported	• IBM Lotus Notes 8.5. • IBM Lotus Notes 8.5.2 and 8.5.3 are supported with SourceOne Email Management 6.8 SP1 and SP2.

Core component	Operating system	Required software
	• Windows Vista, SP1, Business, or Enterprise edition, 32-bit	The multi-user version of Notes is supported for all these versions. • Microsoft .NET Framework 3.5 SP1 Redistributable Package. • Microsoft Visual C++ 2005 SP1 Redistributable Package (x86). On English, French, Italian, German, and Spanish language systems, this package is automatically installed with the SourceOne Email Management software if it is not present. On Simplified Chinese and Japanese language systems, the redistributable package specific to the supported language must be manually or silently installed.

Dell EMC SourceOne Extension for IBM Lotus Domino	A supported IBM Domino operating system and version	• On all operating systems, must be installed with a supported version of Domino on a supported platform.
		• On Microsoft Windows platforms, Microsoft Visual C++ 2005 SP1 Redistributable Package (x86). On English, French, Italian, German, and Spanish language systems, this package is automatically installed with the Dell EMC SourceOne software if it is not present. On Simplified Chinese and Japanese language systems, the redistributable package specific to the supported language must be manually or silently installed.
		To access the Dell EMC SourceOne Extension for IBM Lotus Domino kits:
		• For SourceOne Email Management 6.8 SP4, use the SourceOne Email Management Extensions 7.1 SP2 for IBM Lotus Domino.
		• If you are using an SourceOne Email Management release before 6.8 SP4, Dell EMC recommends that you update to one of the following versions:
		  ○ SourceOne Email Management 6.8 SP4 or higher Service Pack version
		  ○ SourceOne Email Management 7.0 SP2 or higher Service Pack version
		  ○ SourceOne Email Management 7.1 SP1 or higher Service Pack version
		  ○ SourceOne Email Management7.1 SP2 or later

Dell EMC SourceOne Extensions for OWA 2010 Support	Windows Server 2008 R2, Standard or Enterprise edition, RTM or SP1, 64-bit only	• Microsoft Exchange 2010, any service pack.

Core component	Operating system	Required software
		- Microsoft Visual C++ 2005 SP1 Redistributable Package (x86). On English, French, Italian, German, and Spanish language systems, this package is automatically installed with the Dell EMC SourceOne software if it is not present. On Simplified Chinese and Japanese language systems, the redistributable package specific to the supported language must be manually or silently installed. - Microsoft .NET Framework 3.5 SP1 Redistributable Package. - For SourceOne Email Management 6.8 to 6.8 SP4, use the Dell EMC SourceOne Extensions for Microsoft Outlook Web Access (OWA) download package.
Dell EMC SourceOne Search	Windows Server 2008 R2, Standard or Enterprise edition, RTM or SP1, 64-bit	- Microsoft Visual C++ 2005 SP1 Redistributable Package (x86). On English, French, Italian, German, and Spanish language systems, this package is automatically installed with theDell EMC SourceOne software if it is not present. On Simplified Chinese and Japanese language systems, the redistributable package specific to the supported language must be manually or silently installed. - Microsoft .NET Framework 3.5 SP1 Redistributable Package. - Microsoft Internet Information Services (IIS) 7.5 with Windows Server 2008 R2.
Dell EMC SourceOne Web Services	Windows Server 2008 R2, Standard or Enterprise edition, RTM or SP1, 64-bit	- Must be installed on a Worker Server. Refer to the Dell EMC SourceOne Worker Server entry in this table for the list of software. - Microsoft .NET Framework 3.5 SP1 Redistributable Package. - Microsoft Internet Information Services (IIS) 7.5 with Windows Server 2008 R2.
Dell EMC SourceOne Mobile Services	Windows Server 2008 R2, Standard or Enterprise edition, RTM or SP1, 64-bit	Microsoft Visual C++ 2005 SP1 Redistributable Package (x86). On English, French, Italian, German, and Spanish language systems, this package is automatically installed with the Dell EMC SourceOne software if it is not present. On Simplified Chinese and Japanese language systems, the redistributable package specific to the supported language must be manually or silently installed.

Core component	Operating system	Required software
		• Microsoft .NET Framework 3.5 SP1 Redistributable Package. • Microsoft Internet Information Services (IIS) 7.5 with Windows Server 2008 R2. • Microsoft Outlook Web Access Light 2010 using the Universal URL feature. Usage of shortcuts from OWA Light 2010 requires that the Universal URL Web service for the Dell EMC SourceOne Mobile Services software be configured using the Dell EMC SourceOne console. • Microsoft Entourage 2008 using the Universal URL feature. Usage of shortcuts from Microsoft Entourage requires that the Universal URL Web service for the Dell EMC SourceOne Mobile Services software be configured using the Dell EMC SourceOne console. • Mobile devices that support Microsoft Exchange using the Universal URL feature. Usage of shortcuts from mobile devices requires that the Universal URL Web service for the Dell EMC SourceOne Mobile Services software be configured using the Dell EMC SourceOne console.

Archive compatibility

This table lists the requirements for the archives that can be used with SourceOne Email Management 6.8, SP1, SP2, SP3, and SP4 software to archive messages.

Table 18. Archive component compatibility for SourceOne Email Management 6.8 and service packs

Component	Compatibility
Dell EMC SourceOne Native Archive	Computers that are Dell EMC SourceOne Native Archive servers must be installed with: • Windows Server 2008 R2, Standard or Enterprise edition, RTM or SP1, 64-bit. • Microsoft .NET Framework 3.5 SP1 Redistributable Package. • Microsoft Visual C++ 2005 SP1 Redistributable Package (x86). On English, French, Italian, German, and Spanish language systems, this package is automatically installed with the Dell EMC SourceOne software if it is not present. On Simplified Chinese and Japanese language systems, the redistributable package specific to the supported language must be manually or silently installed. • Microsoft SQL Server Native Client Redistributable Package installed by SourceOne Email Management. • (Optional) Microsoft Outlook can be installed to support full-text indexing of content that contains embedded

Component	Compatibility
	Exchange messages. Outlook 2010 and Outlook 2010 SP1 32-bit can be installed with SourceOne Email Management 6.8 SP1, 6.8 SP2, 6.8 SP3, 6.8 SP4. Outlook is required in an Exchange environment and can be useful in a IBM Domino environment where Microsoft Exchange messages are encountered. It may not be needed in a strictly IBM Domino environment or in an environment where only non-email content is being archived.
Dell EMC EmailXtender 4.8 SP1	For SourceOne Email Management 6.8 to 6.8 SP4, the following are supported: ● Dell EMC EmailXtender 4.81.1459 with hotfix build 1469 and hotfix build 1472 ● Dell EMC EmailXtender 4.81.2031 with hotfix build 2036 ● Dell EMC EmailXtender 4.81.2518 ● Dell EMC EmailXtender 4.81.2518 with hotfix build 2547 Dell EMC EmailXtender 4.8 SP1 archives are supported for reading and for searching, but cannot be used to archive new data using SourceOne Email Management.
Exchange Server 2010 personal archives	The SourceOne Email Management 6.8 to 6.8 SP4 releases, including SourceOne Offline Access, do not support the use of Exchange Server 2010 personal archives. SourceOne Email Management activities does not archive, create shortcuts, restore shortcuts, or delete messages that are stored in Exchange 2010 personal archives.
Attachments that are indexed by the Native Archive	Refer to the ISYS or Elasticsearch documentation for a list of supported file attachments that can be indexed.

Other compatibility items

This table lists additional compatibility information for SourceOne Email Management 6.8, SP1, SP2, SP3, and SP4 software versions that are not covered in the previous sections.

Table 19. Other compatibility items for SourceOne Email Management 6.8 and service packs

Item	Compatibility
Dell EMC Cloud Tiering Appliance (CTA)	Accessing the Dell EMC Cloud Tiering Appliance (CTA) version 7.4 or 7.5 console within the Dell EMC SourceOne console is supported with SourceOne Email Management 6.8, SP1, SP2, SP3, or SP4 using the versions of Internet Explorer supported by CTA. Also, Dell EMC SourceOne 6.8 SP2, SP3, and SP4 supports CTA 9.0 as well as 7.5 and 7.4.
Dell EMC SourceOne eDiscovery IS1200, also referred to as Dell EMC SourceOne eDiscovery - Kazeon IS1200	For compatibility information regarding Dell EMC SourceOne eDiscovery IS1200 with SourceOne Email Management, refer to the Dell EMC SourceOne eDiscovery IS1200 documentation.
Active Directory	Dell EMC SourceOne components work in a Windows Active Directory environment with Domino, Exchange, and other products. Refer to the product documentation to see what version of Active Directory is supported for the version of IBM Domino, Mcrosoft Exchange, or other product that you have. When using Windows 2008 Active Directory with Exchange, a Name Service Provider Interface (NSPI) connection from Microsoft Outlook to a Windows Server 2008-based domain

Table 19. Other compatibility items for SourceOne Email Management 6.8 and service packs (continued)

Item	Compatibility
	controller may return the following error code from the server: MAPI_E_LOGON_FAILED. If this error occurs, follow the resolution actions that are described in the following Microsoft article: http://support.microsoft.com/kb/949469/en-us/
Distributed Microsoft components	Microsoft Windows Installer (MSI) 3.1
Web browsers that are supported for use with Dell EMC SourceOne Search	For SourceOne Email Management 6.8, SP1, SP2, SP3, and SP4, the following Web browsers are supported for use with Dell EMC SourceOne Search: ● On Microsoft Windows platforms: ○ Microsoft Internet Explorer 9 Refer to the Microsoft documentation for information regarding supported Internet Explorer versions specific to an operating system. ○ Mozilla Firefox 3.6 to 7.0 ● On Apple Mac OS X 10.4, Mozilla Firefox 3.6 to 7.0
Web browsers that are supported for use with Dell EMC SourceOne auditing and reporting features	Microsoft Internet Explorer 9. Refer to the Microsoft documentation for information regarding supported Internet Explorer versions specific to an operating system.
Web browsers that are supported for accessing email messages	Web browsers that IBM Domino Web Access 8.5 supports, can be used to access email messages that are archived or shortcut by SourceOne Email Management. Such Web browsers can include Microsoft Internet Explorer, Mozilla FireFox, or Apple Safari.
Microsoft Windows Network Load Balancing	Dell EMC SourceOne servers can be installed and used on servers that have Windows Network Load Balancing (NLB) enabled when either Single or Class C affinity is enabled.
Microsoft Clustering of Dell EMC SourceOne Master Servers	Dell EMC SourceOne Master Servers can run on a supported Microsoft Cluster Server (MSCS) configuration on supported operating systems. Microsoft clusters of Dell EMC SourceOne Master Servers are supported in a two node active-passive cluster. Dell EMC SourceOne Worker Servers do not require clustering.
Microsoft Clustering of Microsoft Exchange Servers	SourceOne Email Management works with a supported version of Microsoft Exchange when Microsoft Exchange, including OWA, is running on a supported Microsoft Cluster Server (MSCS) configuration.
Dell EMC DiskXtender	Dell EMC SourceOne 6.8.x is not compatible with Dell EMC DiskXtender 6.5 SP5 and later.
Dell EMC Atmos devices	SourceOne Email Management 6.8, 6.8 SP1, 6.8 SP2, 6.8 SP3, and 6.8 SP4, support direct access to Dell EMC Atmos CAS 2.0. You configure Atmos CAS devices the same as Dell EMCCentera devices by using the Dell EMCCentera Container storage type for the archive folder.
Dell EMC Celerra devices	SourceOne Email Management 6.8, 6.8 SP1, 6.8 SP2, 6.8 SP3, and 6.8 SP4, support direct access to Dell EMC Celerra devices using the DART version 5.x operating system.

Table 19. Other compatibility items for SourceOne Email Management 6.8 and service packs (continued)

Item	Compatibility
Dell EMC Centera devices	SourceOne Email Management 6.8, 6.8 SP1, 6.8 SP2, 6.8 SP3, and 6.8 SP4 support direct access to Dell EMC Centera devices using the CentraStar version 4.x operating system.
Dell EMC Data Domain devices	Only use Data Domain devices with Dell EMC SourceOne as storage for archive folders. SourceOne Email Management 6.8, 6.8 SP1, 6.8 SP2, 6.8 SP3, and 6.8 SP4 support direct access to Dell EMC Data Domain devices using DDOS version 5.2 to 5.6 operating systems.
IBM NetApp devices	SourceOne Email Management 6.8, 6.8 SP1, 6.8 SP2, 6.8 SP3, and 6.8 SP4 support direct access to IBM NetApp devices using the Data ONTAP version 7.x operating system.
Microsoft Exchange virtual organizations and address list segregation or Address Book Policies	The following statements list the SourceOne Email Management 6.8, 6.8 SP1, 6.8 SP2, 6.8 SP3, and 6.8 SP4 support for these address book related Microsoft Exchange features: ● SourceOne Email Management 6.8 SP4 does not support the Address Book Policy feature of Microsoft Exchange 2010 SP3 which has similar capabilities. ● SourceOne Email Management 6.8, 6.8 SP1, 6.8 SP2, 6.8 SP3, and 6.8 SP4 supports virtual organization and address list segregation in Microsoft Exchange 2010 SP1. ● SourceOne Email Management 6.8, 6.8 SP1, 6.8 SP2, 6.8 SP3, and 6.8 SP4 does not support the Address Book Policy feature of Microsoft Exchange 2010 SP2 which has similar capabilities.
Third-party instant message proxy servers	SourceOne Email Management 6.8, 6.8 SP1, 6.8 SP2, 6.8 SP3, and 6.8 SP4 support the capture and archiving of instant messages through the use of third-party instant message proxy server software. The proxy server software captures instant message conversations and converts them into SMTP messages that are then sent to SourceOne Email Management to be archived as any other SMTP message. The following are the requirements for a proxy server that is used with SourceOne Email Management: ● All proxy servers must be configured to convert IM conversations into plain, SMTP, body text. ● All IM chat participant's SMTP addresses must be listed in the To, CC, or From field to be associated with a particular employee.
Languages	Refer to SourceOne products language support on page 15 for the list of languages that can be indexed and searched. SourceOne Email Management components can be installed on the following local language versions of the Microsoft Windows operating system: ● English ● French ● Italian ● German ● Spanish ● Japanese ● Simplified Chinese Also, Dell EMC SourceOne Search 6.8 SP2, 6.8 SP3, and 6.8 SP4 can be used from a Web browser that is installed on the following local language versions of the Microsoft Windows operating system:

Table 19. Other compatibility items for SourceOne Email Management 6.8 and service packs (continued)

Item	Compatibility
	- Polish - Russian Selected components are localized into the following languages: - French - Italian - German - Spanish - Japanese - Simplified Chinese Also, the 6.8 SP2, 6.8 SP3, and 6.8 SP4 version of the Dell EMC SourceOne Search component, including the online help and error messages, has been localized into the following additional languages: - Polish - Russian The SourceOne Email Management components in the following list have been localized and have language pack kits that can be installed: - Dell EMC SourceOne Search application, including the online help and error messages. - SourceOne Offline Access application, including the online help. All languages are installed by default, no language pack is required. - Dell EMC SourceOne console. The online help for the console is not localized. - Dell EMC SourceOne error messages. For information about how to install the language packs, refer to the document for the version of SourceOne Email Management that applies 6.8, 6.8 SP1, 6.8 SP2, 6.8 SP3, and 6.8 SP4 - *Dell EMC SourceOne 6.8 Localized Product Release Notes*

SourceOne Offline Access

Learn about the supported configurations, components, operating systems, and products that can be used with the SourceOne Offline Access products.

Topics include:

Topics:

SourceOne Offline Access 7.2, 7.2 SP2, 7.2 SP3, 7.2 SP4, 7.2 SP5, 7.2 SP6, 7.2 SP7, 7.2 SP8, 7.2 SP9, 7.2 SP10, and 7.2 SP11

The following table lists the compatibility information for SourceOne Offline Access 7.2, 7.2 SP2, 7.2 SP3, 7.2 SP4, 7.2 SP5, 7.2 SP6, 7.2 SP7, 7.2 SP8, and 7.2 SP10, and 7.2 SP11.

Table 20. SourceOne Offline Access 7.2 and service packs client compatibility

Item	Compatibility
SourceOne Offline Access client compatibility	- SourceOne Email Management 7.2.x - SourceOne Email Management 7.1.x - SourceOne Email Management 7.0.x - SourceOne Email Management 6.8 SP2, SP3, and SP4 ⓘ **NOTE:** SourceOne Offline Access cannot be installed on the same computer that the SourceOne Email Supervisor Reviewer software was installed on.
Microsoft Outlook	- Outlook MSO(16.0.12430.20112), 32-bit or 64-bit is supported with SourceOne Offline Access 7.2 SP3 or later. - Outlook 2019, 32-bit or 64-bit - Outlook 2016, 32-bit or 64-bit - Outlook 2013, 32-bit or 64-bit - Outlook 2010, 32-bit or 64-bit
Operating systems	- Windows 10 Professional and Enterprise editions, 32-bit and 64-bit - Windows 8.1, Professional or Enterprise edition, 32-bit or 64-bit - Windows 8, Professional or Enterprise edition, 32-bit or 64-bit - Windows 7, Home, Professional, Enterprise, or Ultimate edition, 32-bit or 64-bit, RTM or SP1 - Windows Server 2012, Standard, or Datacenter edition, 64-bit - Windows Server 2008 R2, Standard or Enterprise edition, 64-bit, RTM or SP1

Item	Compatibility
	● Microsoft Windows Server 2019, Standard or Datacenter edition, 64-bit
Third-party Outlook add-ins	Outlook add-ins are compatible with the SourceOne Offline Access client, except for versions of the Google Desktop Search Outlook Add-in before version 5.7.0806.10245 and any customized Outlook add-ins.
Microsoft .NET Framework	Microsoft .NET Framework 4.0 is required.
Encryption support	SourceOne Offline Access 7.2 can be used to open and view email messages encrypted and digitally signed by Outlook mail clients using the S/MIME (Secure/Multipurpose Internet Mail Extensions) protocol. Other types of encryption and digital signing are not supported with the SourceOne Offline Access client. Messages encrypted and digitally signed using S/MIME that were shortcut by SourceOne Email Management can be opened and viewed using SourceOne Offline Access.
Microsoft Windows Installer (MSI)	MSI 3.1 is required.
Citrix XenApp	SourceOne Offline Access 7.2 clients are supported running on Citrix XenApp 6.0 for Windows Server 2008 R2.
Remote Desktop Services (formerly Terminal Services)	SourceOne Offline Access 7.2 clients are supported when accessed using Microsoft Windows Remote Desktop Services.
Exchange OWA	SourceOne Offline Access 7.2 supports Exchange OWA 7.1.

SourceOne Offline Access 7.1 SP1, 7.1 SP2, and S1 7.1 SP3

The following table lists compatibility information for using SourceOne Offline Access 7.1 SP1, 7.1 SP2, and 7.1 SP3 client software.

ⓘ **NOTE:** The SourceOne Offline Access 7.1 SP1 release is the initial release in the 7.1.x series. To benefit customers, Dell EMC consolidated the SourceOne Offline Access 7.1 and 7.1 SP1 releases into a single release.

Table 21. SourceOne Offline Access 7.1 and service packs client compatibility

Item	Compatibility
SourceOne Email Management	● SourceOne Email Management 7.1.x ● SourceOne Email Management 7.0.x ● SourceOne Email Management 6.8 SP2, SP3, and SP4 ⓘ **NOTE:** SourceOne Offline Access cannot be installed on the same computer that the SourceOne Email Supervisor Reviewer software was installed on.
Microsoft Outlook	● Outlook 2013, 32-bit or 64-bit ● Outlook 2010, 32-bit or 64-bit
Operating systems	● Windows 8.1, Professional or Enterprise edition, 32-bit or 64-bit ● Windows 8, Professional or Enterprise edition, 32-bit or 64-bit ● Windows 7, Home, or Professional edition or Ultimate edition, 32-bit or 64-bit, RTM or SP1 ● Windows Server 2012, Standard, or Datacenter edition, 64-bit

Table 21. SourceOne Offline Access 7.1 and service packs client compatibility (continued)

Item	Compatibility
	• Windows Server 2008 R2, Standard or Enterprise edition, 64-bit, RTM or SP1
Third-party Outlook add-ins	Outlook add-ins are compatible with the SourceOne Offline Access client, except for versions of the Google Desktop Search Outlook Add-in before version 5.7.0806.10245 and any customized Outlook add-ins.
Microsoft .NET Framework	Microsoft .NET Framework 4.0 is required.
Encryption support	SourceOne Offline Access 7.1.x can be used to open and view email messages encrypted and digitally signed by Outlook mail clients using the S/MIME (Secure/Multipurpose Internet Mail Extensions) protocol. Other types of encryption and digital signing are not supported with the SourceOne Offline Access client. Messages encrypted and digitally signed using S/MIME that were shortcut by SourceOne Email Management can be opened and viewed using SourceOne Offline Access.
Microsoft Windows Installer (MSI)	MSI 3.1 is required.
Citrix XenApp	SourceOne Offline Access 7.1.x clients are supported running on Citrix XenApp 6.0 for Windows Server 2008 R2.
Remote Desktop Services (formerly Terminal Services)	SourceOne Offline Access 7.1.x clients are supported when accessed using Microsoft Windows Remote Desktop Services.
Exchange OWA	SourceOne Offline Access 7.1.x supports Exchange OWA 7.1.

SourceOne Offline Access 6.8 to 6.8 SP2

The following table lists compatibility information for using the following versions of SourceOne Offline Access client software with SourceOne Email Management.

● SourceOne Offline Access 6.8 SP2
● SourceOne Offline Access 6.8

SourceOne Offline Access can be used:

● Directly with SourceOne Email Management 6.8 and 6.8 SP2.
● Indirectly with EmailXtender 4.8 SP1 when SourceOne Email Management 6.8 and 6.8 SP2 is also installed.
ⓘ **NOTE:** SourceOne Offline Access 6.8 SP2 is the first service pack to SourceOne Offline Access 6.8. There was no SourceOne Offline Access 6.8 SP1 release.

Table 22. SourceOne Offline Access 6.8 and service packs client compatibility

Item	Compatibility
SourceOne Email Management	• SourceOne Email Management 7.1 SP1 and SP2 • SourceOne Email Management 7.0, SP1, and SP2 • SourceOne Email Management 6.8, SP1, SP2, SP3, and SP4
Microsoft Outlook	• Outlook 2010, 32-bit or 64-bit
Operating systems	SourceOne Offline Access 6.8, or 6.8 SP2 can be installed on: • Windows 7, Home or Professional edition, 32-bit or 64-bit, RTM or SP1. Ultimate edition is not supported. • Windows Vista, Business or Enterprise edition, SP1, 32-bit or 64-bit. SourceOne Offline Access clients 6.8, or 6.8 SP2 can also be installed on Windows Server 2008 R2, Standard or Enterprise edition, 64-bit, RTM or SP1.

Table 22. SourceOne Offline Access 6.8 and service packs client compatibility (continued)

Item	Compatibility
Third-party Outlook add-ins	Outlook add-ins are compatible with the SourceOne Offline Access client, except for versions of the Google Desktop Search Outlook Add-in before version 5.7.0806.10245 and any customized Outlook add-ins.
Microsoft .NET Framework	For the SourceOne Offline Access client 6.8 and 6.8 SP2, Microsoft .NET Framework 3.5 SP1 is required.
Encryption support	SourceOne Offline Access 6.8 and 6.8 SP2 can be used to open and view email messages encrypted and digitally signed by Outlook mail clients using the S/MIME (Secure/Multipurpose Internet Mail Extensions) protocol. Other types of encryption and digital signing are not supported with the SourceOne Offline Access client. Messages encrypted and digitally signed using S/MIME that were shortcut by SourceOne Email Management can be opened and viewed using SourceOne Offline Access.
Microsoft Windows Installer (MSI)	MSI 3.1 is required.
Citrix XenApp	SourceOne Offline Access 6.8 or 6.8 SP2, clients are supported running on Citrix XenApp 6.0 for Windows Server 2008 R2.
Remote Desktop Services (formerly Terminal Services)	SourceOne Offline Access 6.8 and 6.8 SP2 clients are supported when accessed using Microsoft Windows Remote Desktop Services.

4

SourceOne In Place Migration

Learn about the supported configurations, components, operating systems, and products that can be used with the SourceOne In Place Migration products.

Topics include:

Topics:

SourceOne In Place Migration 7.3

The following section lists the prerequisites for using SourceOne In Place Migration 7.3.

* SourceOne Email Management 7.2, 7.2 SP2, 7.2 SP3, or 7.2 SP4
* SourceOne Email Management 7.1 SP1, SP2, or SP3
* SourceOne Email Management 7.0, SP1 or SP2
* SourceOne Email Management 6.8, with both hotfix 1 and hotfix 2 applied
* Dell EMC EmailXtender 4.81.1459 or higher
* SourceOne Email Management 6.8 SP1, SP2, SP3, or SP4

(i) **NOTE:** Before installing the SourceOne In Place Migration 7.3 software in an SourceOne Email Management 7.0 or later environment, first install the VC++ 2005 package software on the Worker server.

SourceOne In Place Migration 7.3 has restricted availability and is not generally available.

Contact an Dell EMC Account Manager or Professional Services representative for more information about SourceOne In Place Migration 7.3.

SourceOne for File Systems

Learn about the supported configurations, components, operating systems, and products that can be used with SourceOne for File Systems.

Topics include:

Topics:

-
-
-

SourceOne for File Systems 7.2, 7.2 SP4, 7.2 SP5, 7.2 SP6, 7.2 SP7, 7.2 SP8, 7.2 SP9, 7.2 SP10 and 7.2 SP11

The following sections describe the requirements and compatibility of SourceOne for File Systems 7.2 and service packs.

Requirements

SourceOne for File Systems requires the software that is described in the following table.

Table 23. Required software for SourceOne for File Systems 7.2

Required software	Description
SourceOne Email Management	SourceOne Email Management 7.2, 7.2 SP2, 7.2 SP3, 7.2 SP4, 7.2 SP5, 7.2 SP6, 7.2 SP7, 7.2 SP8, and 7.2 SP9.
SourceOne for File Systems Business Component Extensions	The SourceOne for File Systems 7.2, or 7.2 SP4 and later Business Component Extensions must be installed on a SourceOne Worker Server computer and on a computer with the SourceOne Console installed.
SourceOne Mobile Services	To support file shortcuts, the SourceOne Mobile Services must be installed on each Worker that has the SourceOne for File Systems Business Component Extensions installed.

Compatibility with CIFS or NFS

SourceOne for File Systems processes files on CIFS or NFS file shares. In general, the underlying device, operating system, or file system does not matter because CIFS and NFS present a common presentation layer that applications can interact with.

Some file systems have specific functionality that can affect archiving. For example, a WORM file system prevents SourceOne for File Systems from creating the manifest file that is required in each directory to track file system changes. Another example is the Microsoft Windows ReFS file system does not support file streams, which have an effect when files archived from NTFS are restored to an ReFS volume.

SourceOne Worker services run on Microsoft Windows servers. To access a remote NFS share, NFS support must exist on the Microsoft Windows server, for example, Microsoft Client Services for NFS. Ensure that the target device supports full read and write access from the NFS service that you are installing. Use Microsoft Windows Explorer externally from SourceOne.

For both CIFS and NFS, the SourceOne service account must have full read and write access to the share, and to the directories and files in the file system. SourceOne File Archiving must have full access to write a manifest file to each directory that is processed. UNIX or Linux file systems may require mapping of users between the active directory environment where SourceOne runs, and the users on the UNIX or Linux system. You can also use Windows credential manager to setup a map.

The information in the following table reflects the environments that Dell EMC has tested and support.

(i) **NOTE:** The list does not exhaustively cover all devices, operating systems, and file systems that SourceOne for File Systems can process.

Table 24. CIFS or NFS Compatibility items

Item	Compatibility
CIFS file locations	Supports processing files from CIFS shares that can be accessed from the SourceOne Worker Server using a UNC path. The Worker service account must have read and write access to the shares used. The following platforms have been certified to work with SourceOne for File Systems using the CIFS protocol: ● Dell EMC VNX and Dell EMC Celerra NAS storage models ● Dell EMC Isilon OneFS 7.0, 7.1, 7.2, 8.0, 8.1, and 8.2. ● NTFS and ReFS on local or remote Microsoft Windows Server 2016 and Microsoft Windows Server 2012, Standard or Datacenter edition ● NTFS on local or remote Microsoft Windows Server 2008 R2, SP1, Standard or Enterprise edition, 32-bit or 64-bit ● NetApp (Filer) Fabric/NAS storage models (i) **NOTE:** Do not use SourceOne for File Systems to archive root volumes on NetApp devices because it is not possible to write manifest files to these volumes. ● ZFS on Oracle Solaris 10, 32-bit, with CIFS services installed for CIFS access ● ext3 on Red Hat Enterprise Linux 5.6 or 5.8, 32-bit, with CIFS services installed for CIFS access
NFS file locations	Supports processing files from NFS shares that can be accessed from the SourceOne Worker Server using a UNC path. The Worker service account must have read and write access to the shares used. The following platforms have been certified to work with SourceOne for File Systems using the NFS protocol: ● NTFS on local or remote Microsoft Windows Server 2008 R2, SP1, Enterprise edition, 64-bit ● Dell EMC Isilon OneFS 7.0, 7.1, 7.2, 8.0, 8.1, and 8.2. ● ZFS on Oracle Solaris 10, 32-bit, with NFS services installed for NFS access ● ext3 on Red Hat Enterprise Linux 5.6 or 5.8, 32-bit, with NFS services installed for NFS access

Other compatibility items

SourceOne for File Systems is compatible with the items that are listed in the following table.

The list in the following table reflects the environments that Dell EMC has tested and support.

(i) **NOTE:** The list does not exhaustively cover all devices, operating systems, and file systems that SourceOne for File Systems can process.

Table 25. Other compatibility items for SourceOne for File Systems 7.2

Item	Compatibility
DFS file locations	Supports processing files from DFS shares that can be accessed from the SourceOne Worker Server using a UNC path. The Worker service account must have read and write access to the shares used. SourceOne for File Systems archiving can be used to process files on Microsoft Distributed

Item	Compatibility
	File System (DFS) shares that are served by servers running any of the following operating systems: ● Microsoft Windows Server 2012 Data Center ● Microsoft Windows Server 2008 R2, SP1, Standard, or Enterprise edition, 64-bit The DFS shares that are used must use a domain-based DFS namespace which stores the DFS configuration within Active Directory.
Dell EMC Cloud Tiering Appliance (CTA)	SourceOne for File Systems 7.2 supports archiving and indexing of files that are managed by the Dell EMC Cloud Tiering Appliance (CTA), versions 7.4, 7.5, 9.0, and 10.0. Also, you can access the CTA console within the SourceOne Console.
Dell EMC DiskXtender for Windows as a file source	SourceOne for File Systems supports archiving and indexing of files that are managed by Dell EMC DiskXtender for Windows (32-bit or 64-bit): ● Dell EMC DisXtender for Windows 6.5 SP8 ● Dell EMC DisXtender for Windows 6.5 SP7 ● Dell EMC DisXtender for Windows 6.5 SP6 ● Dell EMC DisXtender for Windows 6.5 SP5
Languages	For information on localization issues in a localized product, and instructions on installing the language packs, refer to the *SourceOne Email Management 7.2 Localized Product Release Notes*. SourceOne for File Systems can be installed on the following local language versions of the Microsoft Windows operating system: ● English ● French ● Italian ● German ● Spanish SourceOne for File Systems provides localized versions of selected components that are described in the following languages: ● French ● Italian ● German ● Spanish The following SourceOne for File Systems components have been localized and have language pack kits that can be installed: ● SourceOne Console (the online help for the console is not localized) ● SourceOne error messages

SourceOne for File Systems 7.1 SP1, 7.1 SP2, and 7.1 SP3

The following sections describe the requirements and compatibility of SourceOne for File Systems 7.1.x.

(i) **NOTE:** The SourceOne for File Systems 7.1 SP1release is the initial release in the 7.1.x series. To benefit customers, Dell EMC consolidated the SourceOne for File Systems 7.1 and 7.1 SP1 releases into a single release.

Requirements

SourceOne for File Systems 7.1.x requires the software that is described in the following table.

Table 26. Required software for SourceOne for File Systems 7.1 and service packs

Required software	Description
SourceOne Email Management	- SourceOne Email Management 7.1.x - SourceOne Email Management 7.2.x
SourceOne for File Systems Business Component Extensions	The SourceOne for File Systems 7.1.x Business Component Extensions must be installed on an Dell EMC SourceOne Worker Server computer and on a computer with the Dell EMC SourceOne console installed.
Dell EMC SourceOne Mobile Services	To support file shortcuts, the Dell EMC SourceOne Mobile Services must be installed on each Worker that has the SourceOne for File Systems Business Component Extensions installed.

Other compatibility items

SourceOne for File Systems 7.1.x is compatible with the items listed in the following table.

Table 27. Other compatibility items for SourceOne for File Systems 7.1 and service packs

Item	Compatibility
CIFS file locations	Supports processing files from CIFS shares that can be accessed from theDell EMC SourceOne Worker Server using a UNC path. The Worker service account must have read and write access to the shares used. The following platforms have been certified to work with SourceOne for File Systems using the CIFS protocol: - Dell EMC VNX and Celerra NAS storage models - Dell EMC Isilon OneFS 7.0 and 7.1 - NTFS on local or remote Microsoft Windows Server 2012 Data Center - NTFS on local or remote Microsoft Windows Server 2008 R2, SP1, Standard or Enterprise edition, 32-bit or 64-bit - NetApp (Filer) Fabric/NAS storage models (i) **NOTE:** Do not use SourceOne for File Systems to archive root volumes on NetApp devices because it is not possible to write manifest files to these volumes. - Oracle Solaris 10, 32-bit, with CIFS services installed for CIFS access - Red Hat Enterprise Linux 5.6 or 5.8, 32-bit, with CIFS services installed for CIFS access
DFS file locations	Supports processing files from DFS shares that can be accessed from the Dell EMC SourceOne Worker Server using a UNC path. The Worker service account must have read and write access to the shares used. SourceOne for File Systems archiving can be used to process files on Microsoft Distributed File System (DFS) shares that are served by servers running any of the following operating systems: - Microsoft Windows Server 2012 Data Center - Microsoft Windows Server 2008 R2, SP1, Standard, or Enterprise edition, 64-bit

Item	Compatibility
	The DFS shares that are used must use a domain-based DFS namespace which stores the DFS configuration within Active Directory.
NFS file locations	Supports processing files from NFS shares that can be accessed from the Dell EMC SourceOne Worker Server using a UNC path. The Worker service account must have read and write access to the shares used. The following platforms have been certified to work with SourceOne for File Systems using the NFS protocol: ● NTFS on local or remote Microsoft Windows Server 2008 R2, SP1, Enterprise edition, 64-bit ● Dell EMC Isilon OneFS 7.0 and 7.1 ● Oracle Solaris 10, 32-bit, with NFS services installed for NFS access ● Red Hat Enterprise Linux 5.6 or 5.8, 32-bit, with NFS services installed for NFS access
Dell EMCCloud Tiering Appliance (CTA)	SourceOne for File Systems 7.1.x supports archiving and indexing of files that are managed by the Dell EMC Cloud Tiering Appliance (CTA), versions 7.4, 7.5, 9.0, and 10.0. Also, you can access the CTA console within the Dell EMC SourceOne console.
Dell EMC DiskXtender for Windows as a file source	SourceOne for File Systems 7.1.x supports archiving and indexing of files that are managed by Dell EMC DiskXtender for Windows SP5, or SP6 32-bit or 64-bit.
Exchange OWA	SourceOne for File Systems 7.1.x supports Exchange OWA 7.1.
Languages	For information on localization issues in a localized product, and instructions on installing the language packs, refer to the *SourceOne Email Management 7.1 Localized Product Release Notes*. SourceOne for File Systems can be installed on the following local language versions of the Microsoft Windows operating system: ● English ● French ● Italian ● German ● Spanish SourceOne for File Systems provides localized versions of selected components that are described in the following languages: ● French ● Italian ● German ● Spanish The following SourceOne for File Systems components have been localized and have language pack kits that can be installed: ● Dell EMC SourceOne console (the online help for the console is not localized) ● Dell EMC SourceOne error messages

SourceOne for File Systems 6.8

The following sections describe the requirements and compatibility of SourceOne for File Systems 6.8.

Requirements

SourceOne for File Systems 6.8 requires the software that is described in the following table.

Table 28. Required software for SourceOne for File Systems 6.8

Required software	Description
SourceOne Email Management	Requires one of the following releases: ● SourceOne Email Management 7.1.x ● SourceOne Email Management 7.0.x ● SourceOne Email Management 6.8 SP2, 6.8 SP3, or 6.8 SP4
SourceOne for File Systems Business Component Extensions	The SourceOne for File Systems 6.8 Business Component Extensions must be installed on an Dell EMC SourceOne Worker Server computer and on a computer with the Dell EMC SourceOne console installed.
Dell EMC SourceOne Mobile Services	To support file shortcuts, the Dell EMC SourceOne Mobile Services must be installed on each Worker that has the SourceOne for File Systems Business Component Extensions installed.

Other compatibility items

SourceOne for File Systems 6.8 is compatible with the items listed in the following table.

Table 29. Other compatibility items for SourceOne for File Systems 6.8

Item	Compatibility
CIFS file locations	Supports processing files from CIFS shares that can be accessed from the Dell EMC SourceOne Worker Server using a UNC path. The Worker service account must have read and write access to the shares used. The following platforms have been certified to work with SourceOne for File Systems using the CIFS protocol: ● Dell EMC Celerra NAS storage models ● NTFS on local or remote Microsoft Windows Server 2008 R2, SP1, Standard or Enterprise edition, 32-bit or 64-bit ● NetApp (Filer) Fabric/NAS storage models (i) **NOTE:** Do not use SourceOne for File Systems to archive root volumes on NetApp devices because it is not possible to write manifest files to these volumes. ● Oracle Solaris 10, 32-bit, with CIFS services installed for CIFS access ● Red Hat Enterprise Linux 5.6 or 5.8, 32-bit, with CIFS services installed for CIFS access
DFS file locations	Supports processing files from DFS shares that can be accessed from the Dell EMC SourceOne Worker Server using a UNC path. The Worker service account must have read and write access to the shares used. SourceOne for File Systems archiving can be used to process files on Microsoft Distributed File System (DFS) shares that are served by servers running on Microsoft Windows Server 2008 R2, SP1, Standard, or

Item	Compatibility
	Enterprise edition, 64-bit. The DFS shares that are used must use a domain-based DFS namespace which stores the DFS configuration within Active Directory.
NFS file locations	Supports processing files from NFS shares that can be accessed from the Dell EMC SourceOne Worker Server using a UNC path. The Worker service account must have read and write access to the shares used. The following platforms have been certified to work with SourceOne for File Systems using the NFS protocol: ● NTFS on local or remote Microsoft Windows Server 2008 R2, SP1, Enterprise edition, 64-bit ● Oracle Solaris 10, 32-bit, with NFS services installed for NFS access ● Red Hat Enterprise Linux 5.6 or 5.8, 32-bit, with NFS services installed for NFS access
Dell EMC Cloud Tiering Appliance (CTA)	SourceOne for File Systems 6.8 supports archiving and indexing of files that are managed by the Dell EMC Cloud Tiering Appliance (CTA), versions 7.4, 7.5 and 9.0. Also, you can access the CTA console within the Dell EMC SourceOne console.
Dell EMC DiskXtender for Windows	SourceOne for File Systems 6.8 supports archiving and indexing of files that are managed by Dell EMC DiskXtender for Windows 6.5, SP3 or SP4, 32-bit or 64-bit.
Dell EMC Isilon devices	SourceOne Email Management supports Dell EMC Isilon devices through CIFS/SMB protocol access for read/write purposes. Additional capabilities such as Retention and WORM support are not supported. If Isilon is intended to host the Message Center, then I/O and High Availability requirements must be satisfied by Isilon.
Microsoft Exchange OWA	SourceOne for File Systems 6.8 SP1 supports Microsoft Exchange OWA 7.1.
Languages	For information on localization issues in a localized product, and instructions on installing the language packs, refer to the *SourceOne Email Management 6.8 Localized Product Release Notes*. SourceOne for File Systems can be installed on the following local language versions of the Microsoft Windows operating system: ● English ● French ● Italian ● German ● Spanish SourceOne for File Systems provides localized versions of selected components that are described in the following languages: ● French ● Italian ● German ● Spanish The following SourceOne for File Systems components have been localized and have language pack kits that can be installed: ● Dell EMC SourceOne console (the online help for the console is not localized) ● Dell EMC SourceOne error messages

SourceOne Discovery Manager

Learn about the supported configurations, components, operating systems, and products that can be used with the SourceOne Discovery Manager products.

Topics include:

Topics:

-
-
-
-

SourceOne Discovery Manager 7.2, 7.2 SP2, 7.2 SP3, 7.2 SP4, 7.2 SP5, 7.2 SP6, 7.2 SP7, 7.2 SP8, 7.2 SP9, 7.2 SP10 and 7.2 SP11

Learn about compatibility for SourceOne Discovery Manager 7.2, 7.2 SP2, 7.2 SP3, 7.2 SP4, 7.2 SP5, 7.2 SP6, 7.2 SP7, 7.2 SP8, 7.2 SP9, 7.2 SP10 and 7.2 SP11.

SourceOne Email Management compatibility

SourceOne Discovery Manager 7.2.x requires SourceOne Email Management 7.2.x.

EmailXtender compatibility

SourceOne Discovery Manager supports the same versions of EmailXtender as SourceOne Email Management.

SourceOne Discovery Manager Desktop 7.2 client software compatibility

The following table includes information about SourceOne Discovery Manager Desktop client computer requirements.

Table 30. SourceOne Discovery Manager Desktop client computer requirements

Component	Requirement
Hardware	Standard desktop or laptop that is used in a corporate environment
Operating System	The supported minimum versions of operating systems include the following: ● Windows 8.1 Professional and Enterprise editions, 32-bit and 64-bit ● Windows 8, Professional and Enterprise editions, 32-bit and 64-bit ● Windows 7, Home, Professional, Enterprise, and Ultimate editions, RTM, 32-bit and 64-bit

Component	Requirement
	● Windows Vista, Business, or Enterprise edition, SP1, 32-bit only ● Windows 10 Professional and Enterprise editions, 32-bit and 64-bit ⓘ **NOTE:** The SourceOne Discovery Manager Client software is intended for desktop or laptop operating systems, not for server operating systems
Network	Standard connection to the corporate network
Email software (Microsoft Exchange)	Ensure that Microsoft Outlook is installed
Email software (IBM Domino)	● Ensure that IBM Notes is installed ● To view IBM Notes email from SourceOne Discovery Manager, install the SourceOne ONM Viewer software
Computer display settings	Minimum 800x600
Language options	● For Asian characters to display correctly in a Windows form application such as SourceOne Discovery Manager, enable the Install files for East Asian languages checkbox ● To install files for East Asian languages, use the Regional and Language Options dialog box in the Windows Control Panel. Refer to Microsoft documentation for details
Microsoft .NET Framework 4.0 Redistributable Package	● Manual or silent install ● Validated by SourceOne Discovery Manager software installation
Microsoft Visual C++ 2010 SP1 Redistributable Package	Automatically installed with SourceOne Discovery Manager software if not present

SourceOne Discovery Manager Web Application requirements

The following tables includes information about SourceOne Discovery Manager Web Application requirements.

Table 31. SourceOne Discovery Manager Web Application computer requirements

Component	Requirement
Operating System	● Microsoft Windows Server 2016, Standard or Datacenter edition, 64-bit. SourceOne 7.2 SP6 or later only. ● Windows Server 2012 R2, Standard, or Datacenter edition, 64-bit ● Windows Server 2012, Standard, or Datacenter edition, 64-bit ● Windows Server 2008 R2, Standard or Enterprise edition, RTM or SP1, 64-bit
Network	Standard connection to the corporate network.
Microsoft .NET Framework Redistributable Package	Discovery Manager environments that utilize the Transport Layer Security (TLS) 1.2 protocol require Microsoft .NET Framework 4.6 or later. If there are no specific security protocol requirements, you can install Microsoft .NET Framework 4.5 or Microsoft .NET Framework 4.0. If you install Microsoft .NET Framework 4.0, install Microsoft update KB2600088 and KB2836939.
Microsoft Visual C++ 2010 Redistributable Package	Automatically installed with SourceOne Discovery Manager software if not present.

Component	Requirement
Web browsers	Install one of the following web browsers: ● Microsoft Internet Explorer version 10 and later Refer to the Microsoft documentation for information regarding supported Internet Explorer versions specific to an operating system ● Mozilla Firefox version 34 and 35 ● Google Chrome version 39 and later

Internet Information Services (IIS)	● In the Server Manager, enable IIS Management Compatibility by installing IIS Metabase Compatibility
	● Install IIS 7.5 on Microsoft Windows Server 2008 R2
	● Install IIS 8.0 on Microsoft Windows Server 2012
	● Install IIS 8.5 on Microsoft Windows Server 2012 R2
	● Install IIS 10.0 on Microsoft Windows Server 2016, Datacenter or Standard edition, 64-bit.
	● The following sections include information about IIS Role Services requirements:
	  ○ Windows Server 2008 R2 IIS 7.5 Role Services requirements on page 80
	  ○ Windows Server 2012 or 2012 R2 IIS 8.0 or 8.5 Role Services requirements on page 81
	  ○ Windows Server 2016 IIS 10.0 Role Services requirements

Windows Server 2008 R2 IIS 7.5 Role Services requirements

The following table describes the Windows Server 2008 R2 IIS 7.5 Role Service requirements.

Table 32. Windows Server 2008 R2 IIS 7.5 Role Service requirements

IIS Role Service	Requirement
Common HTTP features	
Static Content	Required
Default Document	Required
HTTP Errors	Required
Application development features	
ASP.NET	Required
.NET Extensibility	Required for ASP.NET
ISAPI Extensions	Required for ASP.NET
ISAPI Filters	Required for ASP.NET
Security features	
Basic Authentication	Required
Windows Authentication	Required
Request Filtering	Required
Management tools	
IIS Management Console	Required
IIS Metabase Compatibility	Required

Windows Server 2012 or 2012 R2 IIS 8.0 or 8.5 Role Services requirements

The following table describes the Windows Server 2012 or 2012 R2 IIS 8.0 or 8.5 Role Services requirements.

Table 33. Windows Server 2012 or 2012 R2 IIS 8.0 or 8.5 Role Services requirements

IIS Role Service	Requirement
Common HTTP features	
Static Content	Required
Default Document	Required
HTTP Errors	Required
Application Development features	
ASP.NET 45	Required
.NET Extensibility 4.5	Required for ASP.NET 4.5
ISAPI Extensions	Required for ASP.NET 4.5
ISAPI Filters	Required for ASP.NET 4.5
Security features	
Basic Authentication	Required
Windows Authentication	Required
Request Filtering	Required
Management tools	
IIS Management Console	Required
IIS Metabase Compatibility	Required

Windows Server 2016 IIS 10.0 Role Services requirements

The following table describes Windows Server 2016 IIS 10.0 Role Services requirements.

Table 34. Windows Server 2016 IIS 10.0 Role Services requirements

IIS Role Service	Requirement
Common HTTP features	
Static Content	Required
Default Document	Required
HTTP Errors	Required
Application Development features	
ASP.NET 4.6	Required
.NET Extensibility 4.6	Required for ASP.NET
ISAPI Extensions	Required for ASP.NET
ISAPI Filters	Required for ASP.NET
Security features	
Basic Authentication	Required
Windows Authentication	Required
Request Filtering	Required

IIS Role Service	Requirement
Management tools	
IIS Management Console	Required
IIS Metabase Compatibility	Required

Auditing and reporting

For SourceOne Discovery Manager 7.2.x, install SourceOne reports on one of the following versions of SQL Server Reporting Services:

- SQL Server Reporting Services 2016 SP1 (Standard and Enterprise).
    - ⓘ **NOTE:** Microsoft Windows Server 2016 is only supported with SourceOne Email Management 7.2 SP6 or later.
- SQL Server Reporting Services 2014 SP1 (Standard and Enterprise)
- SQL Server Reporting Services 2014 (Standard and Enterprise)
- SQL Server Reporting Services 2012 (Standard and Enterprise)
- SQL Server Reporting Services 2008 R2 (Standard and Enterprise)
- SQL Server Reporting Services 2008 (Standard and Enterprise)

Server software compatibility

The SourceOne Discovery Manager 7.2 server software must be installed on a computer with the following configuration.

Software compatibility

The SourceOne Discovery Manager Server software must be installed on a computer where the following are already installed:

- SourceOne Worker Services version 7.2
- SourceOne Web Services version 7.2

Database compatibility

The requirements for the database are the same as the requirements for the SourceOne Email Management SQL Server databases.

The SourceOne Email Management and SourceOne Discovery Manager databases can be installed on the same computer, provided there are sufficient resources, such as for CPU, memory, I/O, or on separate SQL Server systems.

Worker Services compatibility

The SourceOne Discovery Manager Worker Services must be installed on a computer where the SourceOne Worker Services is already installed.

Language support

The following sections include information about SourceOne Discovery Manager 7.2 language support.

Microsoft Windows language version support

SourceOne Discovery Manager can be installed on the following language versions of the Microsoft Windows operating system:

- English
- French

- Italian
- German
- Spanish

Localized language support

SourceOne Discovery Manager provides localized versions in the following languages:

- French
- Italian
- German
- Spanish

To add this language support to SourceOne Discovery Manager, install the SourceOne Discovery Manager Language Pack. Refer to the *SourceOne Discovery Manager 7.2 Localized Product Release Notes* for information about installing and using that language pack.

SourceOne Discovery Manager 7.1 SP1, 7.1 SP2, and 7.1 SP3

The following sections describe SourceOne Discovery Manager 7.1.x support.

ⓘ **NOTE:** The SourceOne Discovery Manager 7.1 SP1 release is the initial release in the 7.1.x series. To benefit customers, consolidated the SourceOne Discovery Manager 7.1 and 7.1 SP1 releases into a single release.

SourceOne Email Management compatibility

SourceOne Discovery Manager requires one of the following versions of SourceOne Email Management:

- SourceOne Email Management 7.1 SP3
- SourceOne Email Management 7.1 SP2
- SourceOne Email Management 7.1 SP1

EmailXtender compatibility

SourceOne Discovery Manager supports the same versions of EmailXtender as EMC SourceOne Email Management.

Client software compatibility

The SourceOne Discovery Manager 7.1.x client software must be installed on a computer with the following configuration.

Supported operating system

The supported minimum versions of operating systems include the following:

- Windows 8.1 Professional and Enterprise editions, 32-bit and 64-bit
- Windows 8, Professional and Enterprise editions, 32-bit and 64-bit
- Windows 7, Home, Professional, and Ultimate editions, RTM, 32-bit and 64-bit
- Windows Vista, Business, or Enterprise edition, SP1, 32-bit only

ⓘ **NOTE:** The DM client is intended for PC/Workstation operating systems, not for server operating systems.

Other required client software

The required software include the following.

- Microsoft Visual C++ 2010 SP1 Redistributable Package x86
- Microsoft .NET Framework 4.0 Redistributable Package

Auditing and reporting

For SourceOne Discovery Manager 7.1.x, install SourceOne reports on either of the following minimum versions of SQL Server Reporting Services:

- SQL Server Reporting Services 2012 (Standard and Enterprise)
- SQL Server Reporting Services 2008 R2 (Standard and Enterprise)
- SQL Server Reporting Services 2008 (Standard and Enterprise)

Server software compatibility

The SourceOne Discovery Manager 7.1.x server software must be installed on a computer with the following configuration.

Software compatibility

The SourceOne Discovery Manager Server software must be installed on a computer where the following are already installed.

- SourceOne Worker Services version 7.1.x
- SourceOne Web Services version 7.1.x

Database compatibility

The requirements for the database are the same as the requirements for the SourceOne Email Management SQL Server databases.

The SourceOne Email Management and SourceOne Discovery Manager databases can be installed on the same computer, provided there are sufficient resources (such as for CPU, memory, I/O) or on separate SQL Server systems.

Worker Services compatibility

The SourceOne Discovery Manager Worker Services must be installed on a computer where the Dell EMC SourceOne Worker Services is already installed.

Language support

The following sections include information about SourceOne Discovery Manager 7.1.x language support.

Microsoft Windows language version support

SourceOne Discovery Manager can be installed on the following language versions of the Microsoft Windows operating system:

- English
- French
- Italian
- German
- Spanish

Localized language support

SourceOne Discovery Manager provides localized versions in the following languages:

- French
- Italian
- German
- Spanish

To add this language support to SourceOne Discovery Manager, install the SourceOne Discovery Manager Language Pack. Refer to the *SourceOne Discovery Manager 7.1 Localized Product Release Notes* for information about installing and using that language pack.

SourceOne Discovery Manager 7.0 to 7.0 SP2

The following sections describe SourceOne Discovery Manager 7.0.x support.

SourceOne Email Management compatibility

SourceOne Discovery Manager requires either of the following version of SourceOne Email Management:

- SourceOne Email Management 7.0 SP2
- SourceOne Email Management 7.0 SP1
- SourceOne Email Management 7.0

Dell EMC EmailXtender compatibility

SourceOne Discovery Manager supports the same versions of Dell EMC EmailXtender as SourceOne Email Management.

Client software compatibility

The SourceOne Discovery Manager 7.0 client software must be installed on a computer with the following configuration.

Supported operating system

The supported minimum versions of operating systems include the following:

- Microsoft Windows 7, Home, Professional, and Ultimate editions, RTM, 64-bit and 32-bit. Ultimate edition is not supported.
- Windows Vista, Business, or Enterprise edition, SP1, 32-bit only.

ⓘ **NOTE:** The DM client is intended for PC/Workstation operating systems, not for server operating systems.

Other required client software

The required software include the following:

- Microsoft Visual C++ 2005 SP1 Redistributable Package x86
- Microsoft .NET Framework 3.5 SP1 Redistributable Package

Auditing and reporting

For SourceOne Discovery Manager 7.0 SP1 and 7.0 SP2, install Dell EMC SourceOne reports on either of the following minimum versions of SQL Server Reporting Services.

- SQL Server Reporting Services 2012 (Standard and Enterprise)
- SQL Server Reporting Services 2008 R2 (Standard and Enterprise)

- SQL Server Reporting Services 2008 (Standard and Enterprise)

For SourceOne Discovery Manager 7.0, install Dell EMC SourceOne reports on either of the following minimum versions of SQL Server Reporting Services:

- SQL Server Reporting Services 2012 (Enterprise)
- SQL Server Reporting Services 2008 R2 (Enterprise)
- SQL Server Reporting Services 2008 (Enterprise)

Server software compatibility

The SourceOne Discovery Manager 7.0 server software must be installed on a computer with the following configuration.

Software compatibility

The SourceOne Discovery Manager Server software must be installed on a computer where the following are already installed.

- Dell EMC SourceOne Worker Services version 7.0
- Dell EMC SourceOne Web Services version 7.0

Database compatibility

The requirements for the database are the same as the requirements for the SourceOne Email Management SQL Server databases.

The SourceOne Email Management and SourceOne Discovery Manager databases can be installed on the same computer. They can be installed provided there are sufficient resources, such as for CPU, memory, I/O, or on separate SQL Server systems.

Worker Services compatibility

The SourceOne Discovery Manager Worker Services must be installed on a computer where the Dell EMC SourceOne Worker Services is already installed.

Language support

The following sections include information about SourceOne Discovery Manager 7.0 language support.

Microsoft Windows language version support

SourceOne Discovery Manager can be installed on the following language versions of the Microsoft Windows operating system:

- English
- French
- Italian
- German
- Spanish

Localized language support

SourceOne Discovery Manager provides localized versions in the following languages:

- French
- Italian
- German
- Spanish

To add this language support to SourceOne Discovery Manager, install the SourceOne Discovery Manager Language Pack. Refer to the *SourceOne Discovery Manager 7.0 Localized Product Release Notes* for information about installing and using that language pack.

SourceOne Discovery Manager 6.8 to 6.8 SP4

This section describes SourceOne Discovery Manager 6.8 to 6.8 SP4 software.

SourceOne Email Management compatibility

SourceOne Discovery Manager is compatible with SourceOne Email Management as follows.

● SourceOne Discovery Manager 6.8 SP4 requiresSourceOne Email Management 6.8 SP4
● SourceOne Discovery Manager 6.8 SP requires SourceOne Email Management 6.8 SP3
● SourceOne Discovery Manager 6.8 SP2 requires SourceOne Email Management 6.8 SP2
● SourceOne Discovery Manager 6.8 SP1 requires SourceOne Email Management 6.8 SP1
● SourceOne Discovery Manager 6.8 requires SourceOne Email Management 6.8

Dell EMC EmailXtender compatibility

SourceOne Discovery Manager supports the same versions of Dell EMC EmailXtender as SourceOne Email Management.

Client software compatibility

The SourceOne Discovery Manager Client software 6.8.x must be installed on a computer with the following configuration.

● Supported operating system:
  ○ Microsoft Windows 7, Home and Professional editions, RTM or SP1, 64-bit and 32-bit. Ultimate edition is not supported.
  ○ Windows Vista, Business, or Enterprise edition, SP1, 32-bit only.
● Other required software:
  ○ Microsoft Visual C++ 2005 SP1 Redistributable Package x86.
  ○ Microsoft .NET Framework 3.5 SP1 Redistributable Package.

Database compatibility

The requirements for the database are the same as the requirements for the SourceOne Email Management SQL Server databases.

The SourceOne Email Management and SourceOne Discovery Manager databases can be installed on the same computer, provided there are sufficient resources, such as for CPU, memory, I/O, or on separate SQL Server systems.

Server software compatibility

The SourceOne Discovery Manager Server software must be installed on a computer where the following are already installed.

● Dell EMC SourceOne Worker Services
● Dell EMC SourceOne Web Services

Worker Services compatibility

The SourceOne Discovery Manager Worker Services must be installed on a computer where Dell EMC SourceOne Worker Services are installed.

Language support

The following sections include information about 6.8 to 6.8 SP4 language support.

Microsoft Windows language version support

SourceOne Discovery Manager can be installed on the following language versions of the Microsoft Windows operating system:

- English
- French
- Italian
- German
- Spanish

Localized language support

SourceOne Discovery Manager provides localized versions in the following languages:

- French
- Italian
- German
- Spanish

To add this support, follow the directions in the sections that apply.

Adding localized support for SourceOne Discovery Manager 6.8, SP1, SP2, SP3, and SP4

To add this language support to SourceOne Discovery Manager 6.8, SP1, SP2, SP3, and SP4 install the SourceOne Discovery Manager Language Pack 6.8.

Refer to the *SourceOne Discovery Manager 6.8 Localized Product Release Notes* for information about installing and using that language pack.

7

SourceOne Archiving for Microsoft SharePoint

Learn about the supported configurations, components, operating systems, and products that can be used with the SourceOne Archiving for Microsoft SharePoint products.

Topics include:

Topics:

- SourceOne Archiving for Microsoft SharePoint 7.2, 7.2 SP2, 7.2 SP4, 7.2 SP6
- SourceOne Archiving for Microsoft SharePoint 7.1 SP1, 7.1 SP2, and 7.1 SP3
- SourceOne Archiving for Microsoft SharePoint 7.0 to 7.0 SP2
- SourceOne Archiving for Microsoft SharePoint 6.8

SourceOne Archiving for Microsoft SharePoint 7.2, 7.2 SP2, 7.2 SP4, 7.2 SP6

The following sections describe the requirements and compatibility information for SourceOne Archiving for Microsoft SharePoint 7.2, 7.2 SP2, 7.2 SP4, 7.2 SP6.

The requirements are in a list by component.

SourceOne Archiving for Microsoft SharePoint

SourceOne Archiving for Microsoft SharePoint requires the following software:

- SourceOne Email Management 7.2.x.
- SourceOne Archiving for Microsoft SharePoint Business Component Extensions (BCE) 7.2 and 7.2 SP4.
- One or more of the following Microsoft SharePoint server versions must be installed and be accessible to the SourceOne SharePoint Archive:
  - One or more Microsoft SharePoint 2016 servers.
    - ⓘ **NOTE:** Added support for SourceOne 7.2.6. Earlier versions than SourceOne 7.2.6 do not provide support for this platform.
  - One or more Microsoft SharePoint 2013 servers, 2013 RTM or 2013 SP1, on operating systems supported by those products.
  - One or more Microsoft SharePoint Foundation 2010 servers, 2010 RTM, 2010 SP1, or 2010 SP2 for SourceOne Archiving for Microsoft SharePoint 7.2, on operating systems supported by those products.
  - One or more Microsoft Office SharePoint Server (MOSS) 2007 servers, SP2 or SP3, on operating systems supported by those products.
  - One or more Microsoft Windows SharePoint Services (WSS) 3.0 servers, SP2 or SP3, on operating systems supported by those products.

SourceOne SharePoint Archive Search

SourceOne SharePoint Archive Search requires the minimum versions of following software:

- SourceOne Archiving for Microsoft SharePoint 7.2.x.
- One of the following Web browsers:
  - Microsoft Internet Explorer 10 or 9.

Refer to the Microsoft documentation for information regarding supported Internet Explorer versions specific to an operating system.

   ○ Mozilla Firefox 34 and 35.

SourceOne SharePoint Archive Search Restore

SourceOne SharePoint Archive Search Restore requires SourceOne Archive Search 7.2.x.

SourceOne SharePoint EBS provider

The SourceOne SharePoint EBS provider component requires the following software:

- SourceOne Archiving for Microsoft SharePoint 7.2.x.
- Microsoft .NET Framework 4.0.
- Microsoft Visual C++ 2010 x86 Redistributable.
- SourceOne Native Archive that is part of SourceOne Email Management 7.2.x. Earlier versions of SourceOne Email Management, such as 6.8, SP1, SP2, and SP3, are not supported with SourceOne SharePoint EBS provider 7.2.
- SourceOne Runtime Environment (SRE) 7.2. The SRE must be installed on all SharePoint front end servers to be used with the SourceOne SharePoint EBS provider.
- SourceOne SharePoint Archive administration site must exist before installing the EBS administration site.

Using Dell EMC Isilon devices

SourceOne Email Management supports Dell EMC Isilon devices through CIFS/SMB protocol access for read/write purposes.

If Dell EMC Isilon is intended to host the Message Center, then Dell EMC Isilon must satisfy I/O and High Availability requirements.

Language support

The following sections include information about SourceOne Archiving for Microsoft SharePoint 7.2.x language support.

Supported local language versions of Microsoft Windows

SourceOne Archiving for Microsoft SharePoint components can be installed on the following local language versions of the Microsoft Windows operating system:

- English
- French
- Italian
- German
- Spanish

Localized language support

SourceOne Archiving for Microsoft SharePoint provides localized versions of selected components in the following languages:

- French
- Italian
- German
- Spanish

The following Dell EMC SourceOne components have been localized and have language pack kits that can be installed:

- Dell EMC SourceOne Search application, including the online help.
- Dell EMC SourceOne console.
- Dell EMC SourceOne error messages.

Install the SourceOne Archiving for Microsoft SharePoint 7.2 Language Pack. See the *SourceOne Email Management7.2 Localized Product Release Notes* for information.

SourceOne Archiving for Microsoft SharePoint 7.1 SP1, 7.1 SP2, and 7.1 SP3

The Dell EMC SourceOne for Microsoft SharePoint 7.1 SP1 release is the initial release in the 7.1.x series. To benefit customers, Dell EMC consolidated the Dell EMC SourceOne for Microsoft SharePoint 7.1 and 7.1 SP1 releases into a single release.

The following sections describe the requirements and compatibility information for SourceOne Archiving for Microsoft SharePoint 7.1.x.

The requirements are in a list by component.

Dell EMC SourceOne SharePoint Archive

Dell EMC SourceOne SharePoint Archive requires the following software:

- SourceOne Email Management 7.2, 7.1.x, 7.0 SP1, or 7.0 SP2.
- Dell EMC SourceOne for Microsoft SharePoint Business Component Extensions (BCE) 7.1.
- One or more of the following Microsoft SharePoint server versions must be installed and be accessible to Dell EMC SourceOne SharePoint Archive:
  - One or more Microsoft SharePoint Server 2013 servers, 2013 RTM, on operating systems that those products support.
  - One or more Microsoft SharePoint Foundation 2010 servers, 2010 RTM, 2010 SP1, or 2010 SP2 for SourceOne Archiving for Microsoft SharePoint 7.1.x, on operating systems that those products support.
  - One or more Microsoft Office SharePoint Server (MOSS) 2007 servers, SP2 or SP3, on operating systems that those products support.
  - One or more Microsoft Windows SharePoint Services (WSS) 3.0 servers, SP2 or SP3, on operating systems that those products support.

Dell EMC SourceOne SharePoint Archive Search

Dell EMC SourceOne Archiving for Microsoft SharePoint requires the minimum versions of following software:

- SourceOne Archiving for Microsoft SharePoint 7.1.x.
- One of the following Web browsers:
  - Microsoft Internet Explorer 10 or 9.

    Refer to the Microsoft documentation for information regarding supported Internet Explorer versions specific to an operating system.

  - Mozilla Firefox 3.0 to 19.0.

Dell EMC SourceOne SharePoint Archive Search Restore

Dell EMC SourceOne SharePoint Archive Search Restore requires SourceOne Archiving for Microsoft SharePoint 7.1.x.

Dell EMC SourceOne SharePoint EBS provider

The Dell EMC SourceOne SharePoint EBS provider component requires the following software:

- SourceOne Archiving for Microsoft SharePoint 7.1.x.
- Microsoft .NET Framework 4.0.
- Microsoft Visual C++ 2010 x86 Redistributable.
- Dell EMC SourceOne Native Archive that is part of SourceOne Email Management 7.1.x. Earlier versions of SourceOne Email Management, such as 6.8, SP1, SP2, and SP3, are not supported with Dell EMC SourceOne SharePoint EBS provider 7.1.x.

- Dell EMC SourceOne Runtime Environment (SRE) 7.1 SP1. The SRE must be installed on all Microsoft SharePoint front end servers to be used with the Dell EMC SourceOne SharePoint EBS provider.
- Dell EMC SourceOne SharePoint Archive administration site must exist before installing the EBS administration site.

Using Dell EMC Isilon devices

SourceOne Email Management supports Dell EMC Isilon devices through CIFS/SMB protocol access for read/write purposes.

If Dell EMC Isilon is intended to host the Message Center, then Dell EMC Isilon must satisfy I/O and High Availability requirements.

Language support

The following sections include information about SourceOne Archiving for Microsoft SharePoint 7.1.x language support.

Supported local language versions of Microsoft Windows

SourceOne Archiving for Microsoft SharePoint components can be installed on the following local language versions of the Microsoft Windows operating system:

- English
- French
- Italian
- German
- Spanish

Localized language support

SourceOne Archiving for Microsoft SharePoint provides localized versions of selected components in the following languages:

- French
- Italian
- German
- Spanish

The following Dell EMC SourceOne components have been localized and have language pack kits that can be installed:

- Dell EMC SourceOne Search application, including the online help.
- Dell EMC SourceOne console.
- Dell EMC SourceOne error messages.

Install the SourceOne Archiving for Microsoft SharePoint Language Pack 7.1 SP1 and 7.1 SP2. See the *Dell EMC SourceOne 7.1 Localized Product Release Notes* for information.

SourceOne Archiving for Microsoft SharePoint 7.0 to 7.0 SP2

The following sections describe the requirements and compatibility information for SourceOne Archiving for Microsoft SharePoint 7.0.x.

Dell EMC SourceOne SharePoint Archive

The Dell EMC SourceOne SharePoint Archive requires the following software:

- SourceOne Email Management 7.1 SP1 or 7.0.x.
- Dell EMC SourceOne for Microsoft SharePoint Business Component Extensions (BCE) 7.0 or 7.1.

- One or more of the following SharePoint server versions must be installed and be accessible to Dell EMC SourceOne SharePoint Archive:
  - One or more Microsoft SharePoint Server 2010 servers, 2010 RTM, or 2010 SP1, on operating systems that those products support.
  - One or more Microsoft SharePoint Foundation 2010 servers, 2010 RTM, or 2010 SP1, on operating systems that those products support.
  - One or more Microsoft Office SharePoint Server (MOSS) 2007 servers, SP2 or SP3, on operating systems that those products support.
  - One or more Microsoft Windows SharePoint Services (WSS) 3.0 servers, SP2 or SP3, on operating systems that those products support.

Dell EMC SourceOne SharePoint Archive Search

Dell EMC SourceOne SharePoint Archive Search requires the minimum versions of following software:

- SourceOne Archiving for Microsoft SharePoint 7.0.
- One of the following Web browsers:
  - Microsoft Internet Explorer 10 or 9.

    Refer to the Microsoft documentation for information regarding supported Internet Explorer versions specific to an operating system.

  - Mozilla Firefox 3.0 to 19.0.

Dell EMC SourceOne SharePoint Archive Search Restore

Dell EMC SourceOne SharePoint Archive Search Restore requires Dell EMC SourceOne Archive Search 7.0.

Dell EMC SourceOne SharePoint EBS provider

The Dell EMC SourceOne SharePoint EBS provider component requires the following software:

- SourceOne Archiving for Microsoft SharePoint 7.0.
- Microsoft .NET Framework 4.0.
- Microsoft Visual C++ 2010 x86 Redistributable.
- Dell EMC SourceOne Native Archive that is part of SourceOne Email Management 7.0. Earlier versions of SourceOne Email Management, such as 6.8, SP1, SP2, and SP3, are not supported with Dell EMC SourceOne SharePoint EBS provider 7.0.
- Dell EMC SourceOne Runtime Environment (SRE) 7.0.x. The SRE must be installed on all Microsoft SharePoint front end servers to be used with the Dell EMC SourceOne SharePoint EBS provider.
- Dell EMC SourceOne SharePoint Archive administration site must exist before installing the EBS administration site.

Using Dell EMC Isilon devices

SourceOne Email Management supports Dell EMC Isilon devices through CIFS/SMB protocol access for read/write purposes. Additional capabilities such as Retention and WORM support are not supported.

If Dell EMC Isilon is intended to host the Message Center, then Dell EMC Isilon must satisfy I/O and High Availability requirements.

Language support

The following sections include information about SourceOne Archiving for Microsoft SharePoint 7.0.x language support.

Supported local language versions of Microsoft Windows

SourceOne Archiving for Microsoft SharePointcomponents can be installed on the following local language versions of the Microsoft Windows operating system:

- English
- French
- Italian
- German
- Spanish

Localized language support

SourceOne Archiving for Microsoft SharePoint provides localized versions of selected components in the following languages:

- French
- Italian
- German
- Spanish

The following Dell EMC SourceOne components have been localized and have language pack kits that can be installed:

- Dell EMC SourceOne Search application, including the online help.
- Dell EMC SourceOne console.
- Dell EMC SourceOne error messages.

Install the SourceOne Archiving for Microsoft SharePoint Language Pack 7.0. See the *Dell EMC SourceOne 7.0 Localized Product Release Notes* for information.

SourceOne Archiving for Microsoft SharePoint 6.8

The requirements for SourceOne Archiving for Microsoft SharePoint 6.8 are in a list by component.

Dell EMC SourceOne SharePoint Archive 6.8

The Dell EMC SourceOne SharePoint Archive requires SourceOne Email Management 6.8.x software.

- SourceOne Archiving for Microsoft SharePoint Business Component Extensions (BCE) 6.8.
- One or more of the following SharePoint server versions must be installed and be accessible to Dell EMC SourceOne SharePoint Archive:
  - One or more Microsoft SharePoint Server 2010 servers, 2010 RTM, or 2010 SP1, on operating systems that are supported by those products.
  - One or more Microsoft SharePoint Foundation 2010 servers, 2010 RTM, or 2010 SP1, on operating systems that are supported by those products.
  - One or more Microsoft Office SharePoint Server (MOSS) 2007 servers, SP2 or SP3, on operating systems that are supported by those products.
  - One or more Microsoft Windows SharePoint Services (WSS) 3.0 servers, SP2 or SP3, on operating systems that are supported by those products.

Dell EMC SourceOne SharePoint Archive Search

The Dell EMC SourceOne SharePoint Archive Search requires the following software:

- SourceOne Archiving for Microsoft SharePoint 6.8.

- One of the following Web browsers:
  - Microsoft Internet Explorer 9.

    Refer to the Microsoft documentation for information regarding supported Internet Explorer versions specific to an operating system.

  - Mozilla Firefox 3.0 to 11.0.

Dell EMC SourceOne SharePoint EBS provider 6.8

The Dell EMC SourceOne SharePoint EBS provider component requires the following software:

- SourceOne Archiving for Microsoft SharePoint 6.8.
- Microsoft .NET Framework 3.5 SP1.
- Dell EMC SourceOne Native Archive that is part of SourceOne Email Management 6.8, SP1, SP2, or SP3.
- Dell EMC SourceOne Runtime Environment (SRE) 6.8. The SRE must be installed on all SharePoint front end servers to be used with the Dell EMC SourceOne SharePoint EBS provider.
- Dell EMC SourceOne SharePoint Archive administration site must exist before installing the EBS administration site.

Language support

The following sections include information about SourceOne Archiving for Microsoft SharePoint 6.8 language support.

Supported local language versions of Microsoft Windows

SourceOne Archiving for Microsoft SharePoint 6.8 components can be installed on the following local language versions of the Microsoft Windows operating system:

- English
- French
- Italian
- German
- Spanish

Localized language support

SourceOne Archiving for Microsoft SharePoint 6.8 provides localized versions of selected components in the following languages:

- French
- Italian
- German
- Spanish

The following Dell EMC SourceOne components have been localized and have language pack kits that can be installed:

- Dell EMC SourceOne Search application, including the online help.
- Dell EMC SourceOne console. The online help for the console is not localized.
- Dell EMC SourceOne error messages.

Install the SourceOne Archiving for Microsoft SharePoint Language Pack 6.8 that applies. See the *Dell EMC SourceOne 6.8 Localized Product Release Notes* for information about installing and using the language pack.

SourceOne for Microsoft SharePoint Storage Management

Learn about the supported configurations, components, operating systems, and products that can be used with SourceOne for Microsoft SharePoint Storage Management.

Topics include:

Topics:

SourceOne for Microsoft SharePoint Storage Management 7.2, 7.2 SP3, and 7.2 SP6

Learn about compatibility for SourceOne for Microsoft SharePoint Storage Management 7.2, 7.2 SP3, and 7.2 SP6.

SourceOne for Microsoft SharePoint Storage Management 7.2, 7.2 SP3, and 7.2 SP6 supports Microsoft SharePoint 2010 and 2010 SP1, or SharePoint 2013 and 2013 SP1, remote BLOB storage (RBS).

This kit is an option that can be used with SourceOne Archiving for Microsoft SharePoint. The SourceOne for Microsoft SharePoint Storage Management kit includes only the components that are required to support RBS.

Required software

SourceOne for Microsoft SharePoint Storage Management 7.2 requires the following software:

- SourceOne Email Management 7.2.x.
- One or more of the following Microsoft SharePoint server versions must be installed and be accessible to SourceOne for Microsoft SharePoint Storage Management:
  - One or more Microsoft SharePoint 2016 servers.

    (i) **NOTE:** Microsoft Windows Server 2016 is only supported with SourceOne Email Management 7.2 SP6 or later.

  - One or more Microsoft SharePoint Servers 2010, 2010 SP1, or SharePoint 2013 servers, on operating systems the product supports.
  - One or more Microsoft SharePoint Foundation 2010, 2010 SP1, SharePoint 2013, or 2013 SP1 servers, on operating systems the product supports.
- Microsoft RBS support must be installed for the installed version of Microsoft SharePoint Server. RBS support is implemented as a Microsoft SQL Server library API that is incorporated as an add-on feature pack in supported versions of Microsoft SQL Server 2008, 2012, or 2014.

(i) **NOTE:** Microsoft SQL Server 2014 only supports 7.2 SP3 and later.

- (Optional) If installed, SourceOne for Microsoft SharePoint Storage Management 7.2 can be used with SourceOne Archiving for Microsoft SharePoint.

  When SourceOne for Microsoft SharePoint Storage Management 7.2 is installed where SourceOne Archiving for Microsoft SharePoint is installed, the primary SourceOne administration site in Microsoft SharePoint is updated to include RBS information. Refer to the *SourceOne for Microsoft SharePoint Storage Management Installation Guide* for more information about installation.

  SourceOne for Microsoft SharePoint Storage Management has no dependency on any of the other SourceOne products. It stores BLOBs directly on the remote storage device and does not use the SourceOne Native Archive.

Language support

The following sections include information about SourceOne for Microsoft SharePoint Storage Management 7.2 language support.

Supported local language versions of Microsoft Windows

SourceOne for Microsoft SharePoint Storage Management can be installed on the following local language versions of the Microsoft Windows operating system in addition to English:

- French
- German
- Italian
- Spanish

Localized language support

SourceOne for Microsoft SharePoint Storage Management provides localized versions of selected components in the following languages in addition to English:

- French
- German
- Italian
- Spanish

SourceOne for Microsoft SharePoint Storage Management 7.1 SP1, 7.1 SP2, and 7.1 SP3

SourceOne for Microsoft SharePoint Storage Management 7.1.x supports Microsoft SharePoint 2010 and 2010 SP1, or SharePoint 2013 remote BLOB storage (RBS).

This kit is an option that can be used with Dell EMC SourceOne for Microsoft SharePoint. The SourceOne for Microsoft SharePoint Storage Management kit includes only the components that are needed to support RBS.

Required software

SourceOne for Microsoft SharePoint Storage Management 7.1.x requires the following software:

- SourceOne Email Management 7.1.x.
- One or more of the following SharePoint server versions must be installed and be accessible to SourceOne for Microsoft SharePoint Storage Management:
  - One or more Microsoft SharePoint Servers 2010, or 2010 SP1, or SharePoint 2013 servers, on operating systems that are supported by that product.
  - One or more Microsoft SharePoint Foundations 2010, or 2010 SP1, or SharePoint 2013 servers, on operating systems that are supported by that product.
- Microsoft RBS support must be installed for the installed version of Microsoft SharePoint Server. RBS support is implemented as a Microsoft SQL Server library API that is incorporated as an add-on feature pack in supported versions of Microsoft SQL Server 2008 or 2012.
- (Optional) If installed, SourceOne for Microsoft SharePoint Storage Management 7.1.x can be used with SourceOne Archiving for Microsoft SharePoint. When SourceOne for Microsoft SharePoint Storage Management 7.1.x is installed where SourceOne Archiving for Microsoft SharePoint is installed, the primary Dell EMC SourceOne administration site in Microsoft SharePoint is updated to include RBS information. Refer to the *SourceOne for Microsoft SharePoint Storage Management Installation Guide* for more information about installation. SourceOne for Microsoft SharePoint Storage Management has no dependency on any of the other Dell EMC SourceOne products. It stores BLOBs directly on the remote storage device and does not use the Dell EMC SourceOne Native Archive.

Language support

The following sections include information about SourceOne for Microsoft SharePoint Storage Management 7.1.x language support.

Supported local language versions of Microsoft Windows

SourceOne for Microsoft SharePoint Storage Management can be installed on the following local language versions of the Microsoft Windows operating system in addition to English:

- French
- German
- Italian
- Spanish

Localized language support

SourceOne for Microsoft SharePoint Storage Management provides localized versions of selected components in the following languages in addition to English:

- French
- German
- Italian
- Spanish

SourceOne Email Supervisor

Learn about the supported configurations, components, operating systems, and products that can be used with the SourceOne Email Supervisor products.

Topics include:

Topics:

- SourceOne Email Supervisor 7.2 and 7.2 SP1
- SourceOne Email Supervisor 7.0 and 7.0 SP1

SourceOne Email Supervisor 7.2 and 7.2 SP1

The following sections describe the SourceOne Email Supervisor 7.2 compatibility information for the installable components of the product.

Server and databases

This table lists support and compatibility information for SourceOne Email Supervisor 7.2 and 7.2 SP1 server and databases.

Table 35. SourceOne Email Supervisor 7.2 and 7.2 SP1 server and databases compatibility

Item	Compatibility
Compatibility with SourceOne Email Management	The following versions are supported: ● SourceOne Email Management 7.2.x. ● SourceOne Email Management 7.1.x. ⓘ **NOTE:** SourceOne Email Supervisor and SourceOne Email Management must not be installed on the same server.

Supported third-party mail products	The following Microsoft Exchange releases are supported:
	● Microsoft Exchange 2016. One of the following Outlook versions must be installed on the SourceOne Email Supervisor server:
	  ○ Outlook 2013, 32-bit.
	  ○ Outlook 2010, Outlook 2010 SP1, and Outlook 2010 SP2, 32-bit.
	
	Refer to the Microsoft documentation for information about Exchange server 2016 system requirements.
	
	● Microsoft Exchange 2013. One of the following Outlook versions must be installed on the SourceOne Email Supervisor server:
	  ○ Outlook 2013, 32-bit.
	  ○ Outlook 2010, Outlook 2010 SP1, and Outlook 2010 SP2, 32-bit.
	● Microsoft Exchange 2010. One of the following Outlook versions must be installed on the SourceOne Email Supervisor server:
	  ○ Outlook 2010, Outlook 2010 SP1, and Outlook 2010 SP2, 32-bit.
	● Exchange OWA 7.1.

Item	Compatibility
	The following IBM Domino releases are supported if the IBM DB2 database is not used: ● IBM Domino 9.0.1, 64-bit. IBM Notes 9.0.1 must be installed on the SourceOne Email Supervisor server. ● IBM Domino 9.0, 64-bit. IBM Notes 9.0 must be installed on the SourceOne Email Supervisor server. ● IBM Domino 8.5, 32-bit or 64-bit. IBM Lotus Notes 8.5 must be installed on the SourceOne Email Supervisor server.
Supported operating systems	● Microsoft Windows Server 2012 R2, Datacenter or Standard edition, 64-bit. ● Microsoft Windows Server 2012, Datacenter or Standard edition, 64-bit. ● Microsoft Windows Server 2008 R2, Standard or Enterprise edition, SP1, 64-bit. ● Microsoft Windows Server 2008 R2, Standard or Enterprise edition, no service pack, 64-bit. ● Microsoft Windows Server 2008, Standard or Enterprise edition, SP2, 32-bit or 64-bit. ⓘ **NOTE:** The SourceOne Email Supervisor server runs as a 32-bit application when installed on a 64-bit operating system.
Supported databases	● Microsoft SQL Server 2016, SQL Server 2016 SP1 or SP2, Enterprise or Standard edition, 64-bit. ● Microsoft SQL Server 2014, SQL Server 2014 SP1, Enterprise or Standard edition, 32-bit or 64-bit. ● Microsoft SQL Server 2012, SQL Server 2012 SP3, Enterprise or Standard edition and SP1, 32-bit or 64-bit. ● Microsoft SQL Server 2008 R2, Enterprise or Standard edition, SP1 and SP2, 32-bit or 64-bit. ● Microsoft SQL Server 2008, Enterprise or Standard edition, SP3, 32-bit or 64-bit. ● Microsoft SQL Server 2008, Enterprise or Standard edition, 32-bit or 64-bit.
Supported database drivers	Microsoft OLE DB Provider for SQL Server or SQL Server Native Client (SNAC)
Distributed Microsoft component	Microsoft Windows Installer (MSI).
Microsoft .NET Framework Redistributable Package	● For Microsoft Windows Server 2008 R2 you must perform one of the following: ○ Install Microsoft .NET Framework 4.0, Microsoft update KB2600088, and Microsoft update KB2836939. ○ Install the latest version of Microsoft .NET Framework 4.5. ● For Microsoft Windows Server 2012 or 2012 R2, install Microsoft .NET Framework 4.5.
Microsoft Visual C++ 2010 Redistributable Package	Automatically installed with SourceOne Email Supervisor software if not present.
Web browsers	● Microsoft Internet Explorer versions 11 and 10. Refer to the Microsoft documentation for information regarding supported Internet Explorer versions specific to an operating system. ● Mozilla Firefox versions 39 and 38.

Item	Compatibility
	• Google Chrome versions 44 and 43.
Compatibility with EmailXtender	• EmailXtender 4.8 SP1 build 4.81.1147 or later. • SourceOne Email Supervisor and EmailXtender must not be installed on the same server. ⓘ **NOTE:** Do not install the SourceOne Email Supervisor Manager on the same computer as the EmailXtender Search Plug-in.
Microsoft IIS	• In the Server Manager, enable IIS Management Compatibility by installing IIS Metabase Compatibility. • Install IIS 7.5 on Microsoft Windows Server 2008 R2. • Install IIS 8.0 on Microsoft Windows Server 2012. • Install IIS 8.5 on Microsoft Windows Server 2012 R2. • The following sections include information about IIS Role Services requirements: ○ Windows Server 2008 R2 IIS 7.5 Role Services requirements on page 101 ○ Windows Server 2012 or 2012 R2 IIS 8.0 or 8.5 Role Services requirements on page 102

Windows Server 2008 R2 IIS 7.5 Role Services requirements

The following table describes Windows Server 2008 R2 IIS 7.5 Role Services requirements.

Table 36. Windows Server 2008 R2 IIS 7.5 Role Services requirements

IIS Role Service	Requirement
Common HTTP features	
Static Content	Required
Default Document	Required
HTTP Errors	Required
Application Development features	
ASP.NET	Required
.NET Extensibility	Required for ASP.NET
ISAPI Extensions	Required for ASP.NET
ISAPI Filters	Required for ASP.NET
Security features	
Basic Authentication	Required
Windows Authentication	Required
Request Filtering	Required
Management tools	
IIS Management Console	Required
IIS Metabase Compatibility	Required

Windows Server 2012 or 2012 R2 IIS 8.0 or 8.5 Role Services requirements

The following table describes Windows Server 2012 or 2012 R2 IIS 8.0 or 8.5 Role Services requirements.

Table 37. Windows Server 2012 or 2012 R2 IIS 8.0 or 8.5 Role Services requirements

IIS Role Service	Requirement
Common HTTP features	
Static Content	Required
Default Document	Required
HTTP Errors	Required
Application Development features	
ASP.NET 4.5	Required
.NET Extensibility 4.5	Required for ASP.NET 4.5
ISAPI Extensions	Required for ASP.NET 4.5
ISAPI Filters	Required for ASP.NET 4.5
Security features	
Basic Authentication	Required
Windows Authentication	Required
Request Filtering	Required
Management tools	
IIS Management Console	Required
IIS Metabase Compatibility	Required

SourceOne Email Supervisor 7.2 and 7.2 SP1 Manager

This table lists compatibility information for SourceOne Email Supervisor Manager.

Table 38. SourceOne Email Supervisor Manager compatibility

Item	Support
Mail clients	- Microsoft Outlook 2013, 32-bit. - Outlook 2010, Outlook 2010 SP1, and Outlook 2010 SP2, 32-bit. - IBM Notes 9.0.1 - IBM Notes 9.0 - IBM Lotus Notes 8.5. (i) **NOTE:** The multi-user version of IBM Notes is not supported with SourceOne Email Supervisor Manager.
Operating systems	- Microsoft Windows Server 2012 R2, Datacenter, or Standard edition, 64-bit. - Microsoft Windows Server 2012, Datacenter, or Standard edition, 64-bit. - Microsoft Windows 10 Enterprise edition, 32-bit and 64-bit - Microsoft Windows 10 Pro edition, 32-bit and 64-bit - Microsoft Windows Server 2008 R2, Standard, or Enterprise edition, SP1, 64-bit. - Microsoft Windows Server 2008, Standard or Enterprise edition, SP2, 32-bit or 64-bit.

Table 38. SourceOne Email Supervisor Manager compatibility (continued)

Item	Support
	- Microsoft Windows 8.1, 32-bit and 64-bit. - Microsoft Windows 7 SP1, 32-bit and 64-bit. ⓘ **NOTE:** The SourceOne Email Supervisor Manager runs as a 32-bit application when installed on a 64-bit operating system.
Web browsers	Microsoft Internet Explorer 11 or 10 Refer to the Microsoft documentation for information regarding supported Internet Explorer versions specific to an operating system.
Compatibility with EmailXtender	EmailXtender 4.8 SP1 build 4.81.1147 or later. ⓘ **NOTE:** Do not install the SourceOne Email Supervisor Manager on the same computer as the EmailXtender Search Plug-in.

SourceOne Email Supervisor 7.2 and 7.2 SP1 Web Application (Reviewer and Reports) host

This table lists support information for the SourceOne Email Supervisor Web Application (Reviewer and Reports) host

Table 39. SourceOne Email Supervisor Web Application (Reviewer and Reports) host compatibility

Item	Support
Operating systems	- Microsoft Windows Server 2012 R2, Datacenter, or Standard edition, 64-bit. - Microsoft Windows Server 2012, Datacenter, or Standard edition, 64-bit. - Microsoft Windows Server 2008 R2, Standard, or Enterprise edition, SP1, 64-bit. - Microsoft Windows Server 2008, Standard or Enterprise edition, SP2, 32-bit or 64-bit. ⓘ **NOTE:** The SourceOne Email Supervisor Reviewer runs as a 32-bit application when installed on a 64-bit operating system.
Web browsers	- Microsoft Internet Explorer versions 11 and 10. Refer to the Microsoft documentation for information regarding supported Internet Explorer versions specific to an operating system. - Mozilla Firefox versions 47 and 46. - Google Chrome versions 51 and 50.
Microsoft .NET Framework Redistributable Package	- Manual or silent install. - Validated by the SourceOne Email Supervisor installation. - For Microsoft Windows Server 2008 R2 perform one of the following: - Install Microsoft .NET Framework 4.0, Microsoft update KB2600088, and Microsoft update KB2836939. - Install the latest version of Microsoft .NET Framework 4.5. - For Microsoft Windows Server 2012 or 2012 R2, install Microsoft .NET Framework 4.5.

Item	Support
Microsoft Visual C++ 2010 Redistributable Package	Automatically installed with SourceOne Email Supervisor software if not present.
Microsoft IIS	- In the Server Manager, enable IIS Management Compatibility by installing IIS Metabase Compatibility. - Install IIS 7.5 on Microsoft Windows Server 2008 R2. - Install IIS 8.0 on Microsoft Windows Server 2012. - Install IIS 8.5 on Microsoft Windows Server 2012 R2. - The following sections include information about IIS Role Services requirements: - Windows Server 2008 R2 IIS 7.5 Role Services requirements on page 101 - Windows Server 2012 or 2012 R2 IIS 8.0 or 8.5 Role Services requirements on page 102

SourceOne Email Supervisor 7.2 and 7.2 SP1 Web Application (Reviewer and Reports) end user client

This table lists support information for the SourceOne Email Supervisor Web Application (Reviewer and Reports) end user client.

Table 40. SourceOne Email Supervisor Web Application (Reviewer and Reports) end user client compatibility

Item	Support
Third-party mail products	You can use the following mail clients with SourceOne Email Supervisor Reviewer to view messages in their native application: - For Microsoft Exchange messages, you can use either of the following: - Microsoft Outlook 2013, 32-bit. - Microsoft Outlook 2010, Outlook 2010 SP1, and Outlook 2010 SP2 32-bit. - For IBM Domino messages, you can use the following IBM Notes versions: - IBM Notes 9.0.1. - IBM Notes 9.0. - IBM Lotus Notes 8.5.
Operating systems	- Microsoft Windows Server 2012 R2, Datacenter, or Standard edition, 64-bit. - Microsoft Windows Server 2012, Datacenter, or Standard edition, 64-bit. - Microsoft Windows Server 2008 R2, Standard, or Enterprise edition, SP1, 64-bit. - Microsoft Windows Server 2008, Standard or Enterprise edition, SP2, 32-bit or 64-bit. - Microsoft Windows 8.1, 32-bit and 64-bit. - Microsoft Windows 8, 32-bit and 64-bit. - Microsoft Windows 7 SP1, 32-bit and 64-bit.
Web browsers	Microsoft Internet Explorer versions 11 and 10. Refer to the Microsoft documentation for information regarding supported Internet Explorer versions specific to an operating system.

Table 40. SourceOne Email Supervisor Web Application (Reviewer and Reports) end user client compatibility (continued)

Item	Support
	- Mozilla Firefox versions 39 and 38. - Google Chrome versions 44 and 43.

SourceOne Email Supervisor 7.0 and 7.0 SP1

The following sections describe the SourceOne Email Supervisor 7.0.x support by the installable components of the product.

Upgrading from SourceOne Email Supervisor 6.6 or 6.6 SP1

When upgrading to SourceOne Email Supervisor 7.0.x, you require SourceOne Email Supervisor 6.6 or higher software.

(i) **NOTE:** If you upgrade to SourceOne Email Supervisor 7.0 SP1, but keep the SourceOne Email Supervisor Reviewer version at 6.6, some Unicode functionality such as adding Unicode comments and viewing message history which contains Unicode comments, are lost in the SourceOne Email Supervisor Reviewer.

Server and databases

This table lists support and compatibility information for SourceOne Email Supervisor 7.0.x server.

Table 41. SourceOne Email Supervisor 7.0.x server compatibility

Item	Compatibility
Compatibility with EmailXtender	- EmailXtender 4.8 SP1 build 4.81.1147 or later. - SourceOne Email Supervisor and EmailXtender must not be installed on the same server. (i) **NOTE:** Do not install the SourceOne Email Supervisor Manager on the same computer as the EmailXtender Search Plug-in.
Compatibility with SourceOne Email Management	The following versions are supported: - SourceOne Email Management 7.2. - SourceOne Email Management 7.1.x. - SourceOne Email Management 7.0.x. - SourceOne Email Management 6.8 SP2, SP3, and SP4. (i) **NOTE:** SourceOne Email Supervisor and SourceOne Email Management must not be installed on the same server.
Supported third-party mail products	The following Microsoft Exchange releases are supported: - Microsoft Exchange 2013. One of the following Outlook versions must be installed on the SourceOne Email Supervisor server: - Outlook 2013, 32-bit. - Outlook 2010 or SP1, 32-bit. - Microsoft Exchange 2010. One of the following Outlook versions must be installed on the SourceOne Email Supervisor server: - Outlook 2010 or SP1, 32-bit. - Exchange OWA 7.1. For SourceOne Email Supervisor 7.0 SP1, the following IBM Domino releases are supported if the IBM DB2 database is not used:

Table 41. SourceOne Email Supervisor 7.0.x server compatibility (continued)

Item	Compatibility
	• IBM Domino 9.0, 64-bit. IBM Notes 9.0 must be installed on the SourceOne Email Supervisor server. • IBM Domino 8.5, 32-bit or 64-bit. IBM Lotus Notes 8.5 must be installed on the SourceOne Email Supervisor server. For SourceOne Email Supervisor 7.0, the following IBM Domino releases are supported if the IBM DB2 database is not used: • IBM Domino 8.5, 32-bit or 64-bit. IBM Notes 8.5 must be installed on the SourceOne Email Supervisor server.
Supported operating systems	• Microsoft Windows Server 2012, Datacenter, or Standard edition, 64-bit. ⓘ **NOTE:** Microsoft Windows Server 2012 is only supported with Supervisor 7.0 SP1. • Microsoft Windows Server 2008 R2, Standard, or Enterprise edition, SP1, 64-bit. • Microsoft Windows Server 2008 R2, Standard, or Enterprise edition, no service pack, 64-bit. • Microsoft Windows Server 2008, Standard or Enterprise edition, SP2, 32-bit or 64-bit. ⓘ **NOTE:** The SourceOne Email Supervisor server runs as a 32-bit application when installed on a 64-bit operating system.
Supported databases	• Microsoft SQL Server 2012, Enterprise, or Standard edition and SP1, 32-bit or 64-bit. • Microsoft SQL Server 2008 R2, Enterprise or Standard edition, SP1 and SP2, 32-bit or 64-bit. • Microsoft SQL Server 2008, Enterprise or Standard edition, SP3, 32-bit or 64-bit. • Microsoft SQL Server 2008, Enterprise or Standard edition, 32-bit or 64-bit.
Supported database drivers	Microsoft OLE DB Provider for SQL Server.
Distributed Microsoft component	Microsoft Windows Installer (MSI).
Microsoft .NET	.NET Framework version 3.5 SP1 or later.
Microsoft IIS	• On Windows Server 2012, IIS 8.0 is required. • On Windows Server 2008 R2, IIS 7.5 is required. • On WIndows Server 2008 systems, IIS 7.0 is required.
Third-party software	Microsoft Internet Explorer versions 9,10, or 11 are required for report generation. Refer to the Microsoft documentation for information regarding supported Internet Explorer versions specific to an operating system.

SourceOne Email Supervisor 7.0 and 7.0 SP1 Manager

This table lists support information for the SourceOne Email Supervisor Manager application for SourceOne Email Supervisor.

Table 42. SourceOne Email Supervisor Manager compatibility

Item	Support
Mail clients	- Microsoft Outlook 2013, 32-bit. - Microsoft Outlook 2010 or 2010 SP1, 32-bit. - IBM Lotus Notes 8.5. - IBM Notes 9.0—Support that is added for SourceOne Email Supervisor 7.0 SP1. ⓘ **NOTE:** The multi-user version of IBM Notes is not supported with EMC SourceOne Supervisor Manager.
Operating systems	- Microsoft Windows Server 2012, Datacenter, or Standard edition, 64-bit. ⓘ **NOTE:** Microsoft Windows Server 2012 is only supported with Supervisor 7.0 SP1. - Microsoft Windows Server 2008 R2, Standard, or Enterprise edition, SP1, 64-bit. - Microsoft Windows Server 2008, Standard or Enterprise edition, SP2, 32-bit or 64-bit. - Windows 7 SP1, 32-bit and 64-bit. - Windows Vista, Business, or Enterprise edition, SP2, 32-bit. ⓘ **NOTE:** The SourceOne Email Supervisor Manager runs as a 32-bit application when installed on a 64-bit operating system.
Third-party software	Microsoft Internet Explorer 9, 10, or 11 are required for report generation. Refer to the Microsoft documentation for information regarding supported Internet Explorer versions specific to an operating system.
Compatibility with EmailXtender	EmailXtender 4.8 SP1 build 4.81.1147 or later. ⓘ **NOTE:** Do not install the SourceOne Email Supervisor Manager on the same computer as the EmailXtender Search Plug-in.

SourceOne Email Supervisor 7.0 and 7.0 SP1 Reviewer

This table lists support information for the SourceOne Email Supervisor Reviewer application.

Table 43. SourceOne Email Supervisor Reviewer compatibility

Item	Support
Dell EMC SourceOne	SourceOne Email Supervisor Reviewer cannot be installed on the same computer the SourceOne Offline Access software was installed on.
Third-party mail products	You can use the following mail clients with the SourceOne Email Supervisor Reviewer to view messages in their native application: For Microsoft Exchange messages, you can use either of the following:

Table 43. SourceOne Email Supervisor Reviewer compatibility (continued)

Item	Support

	○ Microsoft Outlook 2013, 32-bit.
	○ Microsoft Outlook 2010 or 2010 SP1, 32-bit.
	● For IBM Domino messages, you can use the following IBM Notes versions:
	  ○ IBM Notes 9.0—Support that is added for SourceOne Email Supervisor 7.0 SP1.
	  ○ IBM Lotus Notes 8.5.

Operating systems	● Microsoft Windows Server 2012, Datacenter, or Standard edition, 64-bit. ⓘ **NOTE:** Microsoft Windows Server 2012 is only supported with Supervisor 7.0 SP1. ● Microsoft Windows Server 2008 R2, Standard, or Enterprise edition, SP1, 64-bit. ● Microsoft Windows Server 2008, Standard or Enterprise edition, SP2, 32-bit or 64-bit. ● Microsoft Windows 8.1, 32-bit and 64-bit. This version is only compatible with Supervisor 7.0 SP1. ● Microsoft Windows 8, 32-bit and 64-bit. This version is only compatible with Supervisor 7.0 SP1. ● Microsoft Windows 7 SP1, 32-bit and 64-bit. ● Windows Vista, Business, or Enterprise edition, SP2, 32-bit. ⓘ **NOTE:** The SourceOne Email Supervisor Reviewer runs as a 32-bit application when installed on a 64-bit operating system.
Citrix XenApp	The SourceOne Email Supervisor Reviewer only is supported running on Citrix XenApp 4.5.
Third-party software	Microsoft Internet Explorer 11, 10, or 9. Refer to the Microsoft documentation for information regarding supported Internet Explorer versions specific to an operating system.