

PowerScale

9.3.0.0

Product Availability Guide

October 2021

This guide lists the support and service life-cycle dates for PowerScale hardware and software products.

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Introduction

Products reach the end of their life cycle for various reasons, including technology innovations, aging equipment, and market demand. The PowerScale product support life cycle is designed to help you manage your investment in PowerScale technology and to plan ahead for advancements in PowerScale technology as products approach the end of their life cycle.

Where to get help

The Dell Technologies Support site (<https://www.dell.com/support>) contains important information about products and services including drivers, installation packages, product documentation, knowledge base articles, and advisories.

A valid support contract and account might be required to access all the available information about a specific Dell Technologies product or service.

Additional options for getting help

This section contains resources for getting answers to questions about PowerScale products.

Dell Technologies support	<ul style="list-style-type: none">• https://www.dell.com/support/incidents-online/en-us/contactus/product/isilon-onefs
Telephone support	<ul style="list-style-type: none">• United States: 1-800-SVC-4EMC (1-800-782-4362)• Canada: 1-800-543-4782• Worldwide: 1-508-497-7901• Local phone numbers for a specific country or region are available at https://www.dell.com/support/incidents-online/en-us/contactus/product/isilon-onefs.
PowerScale OneFS Documentation Info Hubs	<ul style="list-style-type: none">• https://www.dell.com/support/kbdoc/en-us/000152189/powerscale-onefs-info-hubs
Dell Community Board for self-help	<ul style="list-style-type: none">• https://www.dell.com/community

Terminology

The following terms are used in this document.

- Ready to Ship (RTS)—Ready to Ship, also known as Ready to Sell.
- End of Life (EOL)—The date after which a product offering is discontinued and the model number of the equipment or software is removed from pricing and quoting systems.
- End of Service Life (EOSL)—The date after which Support is discontinued for a product offering.
- End of Standard Support (EOSS)—The date after which Standard support (Basic, ProSupport, ProSupport MC, ProSupport Plus) is no longer available.
- To Be Announced (TBA)—The date for a product life-cycle category is still to be announced.

For a list of current software releases that are available for PowerScale , software modules, and PowerScale firmware packages, see the [Current PowerScale Software Releases](#) document.

Platforms Service Life-cycle Dates

This section lists the service and support life-cycle dates for PowerScale nodes. For some nodes, particular drives have an End of Life date. For example, the S200 is not equipped with 100 GB SSDs after December 31, 2013.


F-Series

Node	RTS	EOL Announced	EOL	EOSS
F200	6-16-2020	TBA	TBA	TBA
F600	6-16-2020	TBA	TBA	TBA
F800	6-9-2017	TBA	TBA	TBA
F810	5-3-2019	TBA	TBA	TBA

 **NOTE:** The F810 node is supported only on OneFS 8.1.3 and OneFS 8.2.1 and later releases.

H-Series

Node	RTS	EOL Announced	EOL	EOSS
H400	6-9-2017	TBA	TBA	TBA
H500	6-9-2017	TBA	TBA	TBA
H600	6-9-2017	TBA	TBA	TBA
H5600	6-17-2019	TBA	TBA	TBA
H700	9/7/2021	TBA	TBA	TBA
H7000	9/7/2021	TBA	TBA	TBA

 **NOTE:** The H5600 node is supported only on OneFS 8.2.0 and later releases.

A-Series

Node	RTS	EOL 16 GB DRAM	EOL 64 GB DRAM	EOSS
A200	6-9-2017	10/31/2020	TBA	TBA
A2000	6-9-2017	10/31/2020	TBA	TBA
A300	9-7-2021	TBA	TBA	TBA
A3000	9-7-2021	TBA	TBA	TBA

S-Series

Node	RTS	EOL Announced	EOL	EOSS
S200	4-1-2011	1-19-2015	6-30-2015	6-30-2020
S200 - 100 GB SSD	4-1-2011	9-30-2013	12-31-2013	12-31-2018
S210	7-14-2014	8-31-2018	2-28-2019	2-28-2024
S210 - 32 GB RAM	7-14-2014	1-31-2016	7-31-2016	2-28-2024

X-Series

Node	RTS	EOL Announced	EOL	EOSS
X200	4-1-2011	9-30-2015	3-31-2016	3-31-2021
X200 - 500 GB SATA	4-1-2011	9-30-2013	12-31-2013	12-31-2018
X210	7-27-2015	9/30/20	3/31/21	3/31/26
X400	4-2-2012	1-19-2015	6-30-2015	6-30-2020
X400 - 100 GB SSD	4-2-2012	9-30-2013	12-31-2013	12-31-2018
X410	7-14-2014	8-31-2018	2-28-2019	2-29-2024
X410 - 32 GB RAM	7-14-2014	1-31-2016	7-31-2016	2-29-2024

HD-Series

Node	RTS	EOL Announced	EOL	EOSS
HD400	1-12-2015	08-31-2018	2-28-2019	2-28-2024

NL-Series

Node	RTS	EOL Announced	EOL	EOSS
NL400	4-2-2012	9-30-2015	3-31-2016	3-31-2021
NL410	7-27-2015	8-31-2018	2-28-2019	2-28-2024

Backup Accelerators

Name	RTS	EOL Announced	EOL	EOSS
IQ Backup Accelerator-x	11-15-2007	7-01-2013	10-1-2013	10-31-2018
A100 Backup Accelerator - 16 GB RAM	7-1-2013	7-31-2015	1-31-2016	2-28-2024
A100 Backup Accelerator - 64 GB RAM	7-13-2015	8-31-2018	2-28-2019	2-28-2024

Performance Accelerators

Name	RTS	EOL Announced	EOL	EOSS
IQ Accelerator-x	11-15-2007	7-1-13	10-1-2013	10-31-2018
A100 Performance Accelerator	7-1-2013	8-31-2018	2-28-2019	2-28-2024

Internal Network Switches and Options

This section lists the availability and support of internal network switches and options that PowerScale provides.

InfiniBand Internal Network Switches and Options

Intel/QLogic	Model No.	RTS	EOL Announced	EOL	EOSS
18-Port QDR IB Switch	851-0170	3-21-2011	4-28-2017	10-31-2017	10-31-2022
24-Port QDR Upgrade Leaf	851-0150	5-2-2011	3-29-2018	9-30-2018	9-30-2023
36-Port QDR IB Switch	851-0214	3-21-2011	4-28-2017	10-31-2017	10-31-2022
48-Port 5U-040 QDR IB Switch	851-0149	11-3-2011	3-30-2018	9-30-2018	9-30-2023
96-Port 5U-120 QDR IB Switch	851-0151	11-3-2011	3-30-2018	9-30-2018	9-30-2023

Mellanox	Model No.	RTS	EOL Announced	EOL	EOSS
8-Port QDR IB Switch	851-0167	10-3-2008	9/30/20	3/31/21	3/31/26
18-Port QDR IB Switch	851-0168	5-5-2011	9/30/20	3/31/21	3/31/26
36-Port QDR IB Switch	851-0169 851-0179	5-5-2011		8-20-2013	8-31-2018
36-Port QDR IB Switch	851-0284	6-9-2017		TBD	TBD
54-port 7U QDR	851-0313	3-10-2018	9/30/20	3/31/21	3/31/26
54-port 10U QDR	851-0312	3-10-2018	9/30/20	3/31/21	3/31/26
18-port QDR Upgrade Leaf	851-0311	3-10-2018	9/30/20	3/31/21	3/31/26

Ethernet Internal Network Switches and Options

Dell	Model No.	RTS	EOL Announced	EOL	EOSS
32-port 40 GbE Z9100	851-0316	11-17-2018	TBA	TBA	TBA
48-port 10 GbE S4148	851-0317	11-17-2018	TBA	TBA	TBA

Celestica	Model No.	RTS	EOL Announced	EOL	EOSS
24-port 10 GbE	851-0258	6-9-2017	9/30/20	3/31/21	3/31/26
48-port 10 GbE	851-0257	6-9-2017	9/30/20	3/31/21	3/31/26
32-port 40 GbE	851-0259	6-9-2017	9/30/20	3/31/21	3/31/26

Arista	Model No.	RTS	EOL Announced	EOL	EOSS
96-port 10 GbE Chassis Switch	851-0260	6-9-2017	9/30/20	3/31/21	3/31/26

Arista	Model No.	RTS	EOL Announced	EOL	EOSS
64-port 40 GbE Chassis Switch	851-0261	6-9-2017	9/30/20	3/31/21	3/31/26
48-port 10 GbE Upgrade Leaf	851-0283	6-9-2017	TBA	TBA	TBA
32-port 40 GbE Upgrade Leaf	851-0282	6-9-2017	TBA	TBA	TBA

Software

The tables in this section list the availability and support of PowerScale software.

OneFS

Version	RTS	EOSS
OneFS 9.3.0.0	10-18-2021	TBA
OneFS 9.2.1.x	5-28-2021	5-31-2024
OneFS 9.2.0.x	5-3-2021	5-31-2024
OneFS 9.1.0.x	10-2-2020	10-31-2023
OneFS 9.0.0.x	6-16-2020	6-30-2023
OneFS 8.2.x	5-3-2019	5-31-2022
OneFS 8.1.x	5-16-2017	6-30-2021
OneFS 8.0.x	2-1-2016	2-29-2020
OneFS 7.2.x	11-3-2014	2-29-2020

Streaming Data Platform

Version	RTS	EOSL
Dell EMC Streaming Data Platform 1.3	10-26-2021	4-31-2024

Flex

Version	RTS	EOSL Announced	EOSL	Notes
IsilonSD Management Server 1.1.x	3-1-2018	3-1-2021	2-28-2022	Licensed EDGE and EDGE-FLEX versions supported
IsilonSD Management Server 1.0.x	1-1-2016	N/A	5-31-2019	Licensed EDGE and EDGE-FLEX versions supported
OneFS VM image 8.1.x	6-13-2017	3-1-2021	2-28-2022	
OneFS VM image 8.0.x	2-1-2016	10-31-2018	8-31-2019	

DatalQ

Version	RTS	Notifications	EOSS
DatalQ 2.2.0.0	8-26-2021		8-31-2024
DatalQ 2.1.1.0	4-26-2021		4-30-2024
DatalQ 2.1.0.0	12-16-2020	12-31-2020	12-31-2023
DatalQ 2.0.0.0	7-7-2020	11-30-2020	7-31-2023
DatalQ 1.0.0.11	3-25-2020	11-30-2020	3-31-2023

InsightIQ

Version	RTS	EOSS
InsightIQ 4.1.4	1-25-2021	1-31-2024
InsightIQ 4.1.3	4-29-2019	4-30-2022
InsightIQ4.1.2	2-13-2018	2-28-2021
InsightIQ 4.1.1	1-10-2017	1-31-2020
InsightIQ 4.1.0	10-23-2016	10-31-2019

Isilon SRA

Version	RTS	EOSL Announced	EOSL
Isilon SRA 2.0	11-12-2013	N/A	7-31-2020


VAAI

Version	RTS	EOSL Announced	EOSL
VAAI 1.2.4	4-30-2018	N/A	7-31-2020
VAAI 1.2.3	3-27-17	N/A	3-31-2020
VAAI 1.2.2	7-4-2016	N/A	7-31-2019

EMC Storage Analysis Module for PowerScale

Version	RTS	EOSL Announced	EOSL
ESA Module for Isilon 4.0	5-9-2016	N/A	N/A

Notes, cautions, and warnings

 **NOTE:** A NOTE indicates important information that helps you make better use of your product.

 **CAUTION:** A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.

 **WARNING:** A WARNING indicates a potential for property damage, personal injury, or death.